INSTRUCTIONS TO APPLY FOR A NEW REGISTRATION AS A BACKFLOW PREVENTION ASSEMBLY TESTER

Use the following link to access the online licensing system:

https://dphregprograms.iowa.gov/PublicPortal/Iowa/IDPH/common/index.jsp

For assistance with finding a username or resetting a password, contact the OICO Help Desk: 515-281-5703 or 1-800-532-1174.

If you need assistance navigating the licensing portal after reviewing these instructions, contact the AMANDA Support Team: 1-855-824-4357.

For specific questions regarding the backflow prevention assembly tester registration program, please contact: Tonya Webb: (515) 242-5933 or tonya.webb@idph.iowa.gov
These instructions assume you have already created an A&A account & set up your Profile Page. If you have not created an account and set up your profile, go back to the IDPH Regulatory Programs page and follow the "How to create an account" instructions.

NOTE: You must use either Google Chrome or Safari when applying online.



Your training provider must link your account to the class session in AMANDA before your registration can be completed. If you have not completed class stop here.

If you have completed class, you may want to verify with your training provider that they have linked your account to the class session before

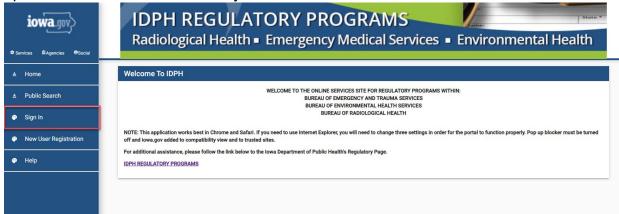
proceeding. You can continue and complete the application but your registration will not be issued until your training provider has made the link.

If needed, provide your training provider the PIN shown on your profile page. Click **Sign Off** to log out of your account if you wish to stop here, otherwise continue following the steps below.

STEP 1: SIGN IN

Sign In with your existing account information.

REMINDER: These instructions are for renewing individual licenses. DO NOT set up a business account to renew your individual license.

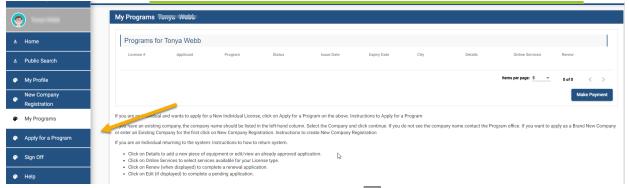


STEP 2: APPLY FOR A PROGRAM

When you have logged in, click **Continue** from your Profile Page.

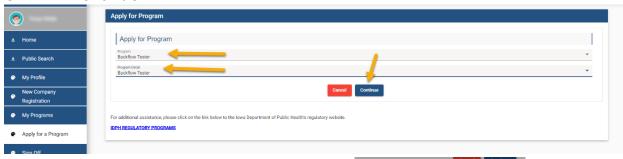
If you have existing licenses they will show under Programs for [Your Name.] For existing licenses, return to the IDPH Regulatory Programs Backflow webpage for instructions on how to Renew an Existing License.

To apply for a New License, click on **Apply for a Program**.



On the following screen, use the drop down arrow $\ ^{\ }$ to select **Backflow Tester** in both the <u>Program and Program Detail</u> boxes.

Click the **Continue** button Continue



A pop-up message will appear. Click **OK**.

Are you sure you really want to apply for this program? Ok Cancel

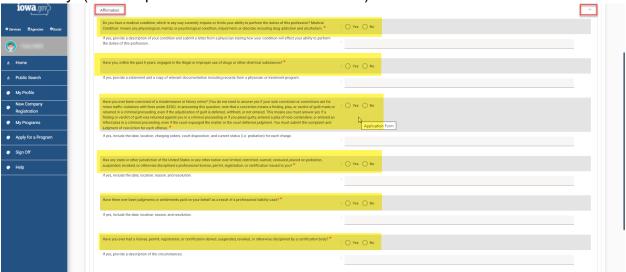
STEP 3: APPLICATION FORM

Read the instructions carefully before trying to complete the three sections under the Application Form area. <u>All 3 sections of the Application Form must be completed</u>.



STEP 4: AFFIRMATION

All 6 questions must be answered. If you answer **Yes** to any of these questions, provide a brief description with relevant activities in the text box provided below the question. Please review the instructions next to the textbox for any documentation that is required to be attached. Any other additional details can be provided in an attachment if necessary. (See Step 6 for attachment instructions.)

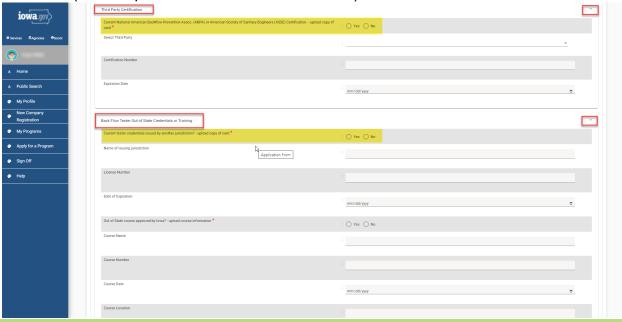


The department may require the applicant to submit supplementary statements or documents containing additional information to enable the department to determine whether an application should be approved or denied, or whether a previously issued certification should be amended, suspended, or revoked.

STEP 5: THIRD PARTY & OUT OF STATE CREDENTIALS

One of these sections must be completed if you did not take an Iowa approved 32-Hour Training course. If you took an Iowa approved 32-Hour Training course, answer **No** to all three.

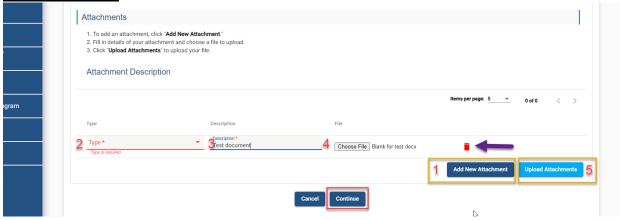
If you answer **Yes** any of the questions, additional documentation may need to be attached. (See Step 6 for attachment instructions.)



STEP 6: ADD ATTACHMENTS & CONTINUE

STOP! Do not need to attach your lowa approved 5hr refresher or 32hr initial

training course



- 1 Click Add New Attachment
- 2 Select your document. If nothing applies, choose "Word Merge"
- 3 Title your document appropriately
- 4 Choose the document from your device/computer to upload
- 5 Click Upload Attachments

If you make a mistake, you can trash it before you upload. Once you click upload, you can view the document but you cannot remove the document.

DO NOT CLICK CANCEL – this will void your entire application.

You must attach all supporting information before paying the registration fee or your application could be delayed or denied.

WHEN ALL SECTIONS OF THE FORM ARE COMPLETE, CLICK CONTINUE.

When you click **Continue**, a pop-up message will appear.

Click **OK** to proceed to the next page.

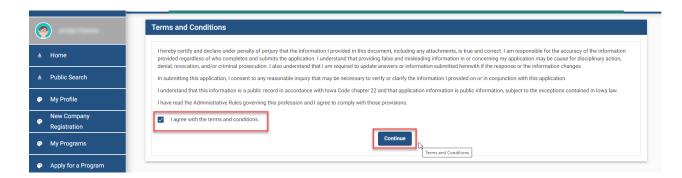
STEP 7: SUBMIT YOUR APPLICATION

Click Continue

You will receive a pop-up box. Click OK



Agree to the Terms and Conditions Click **Continue**



STEP 8: Resolving Error(s)

YOU ARE NOT ROSTERED TO A COURSE

Contact your instructor. Do not call the license office.

You cannot complete your application until you are rostered to a course Once resolved, EDIT your application and follow Step #6 to re-submit

APPLICATION IS INCOMPLETE

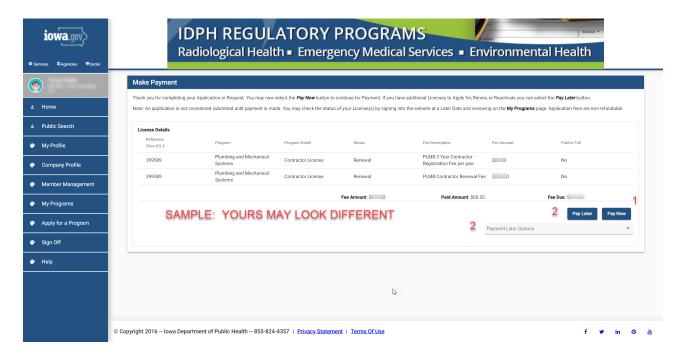
Click EDIT

Review ALL items in Step #5 APPLICATION FORM

Once resolved, follow Step #6 to re-submit

STEP 9: MAKE A PAYMENT

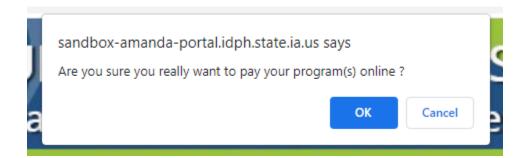
Next you will be taken to the **Make Payment** page. *NOTE: Applications are not complete until paid in full



Option 1: Pay Now

Select Pay Now when asked,

You will get a pop-up box, click ok



You will now be directed to the online banking system

- You can update the payor information here
- Scroll down and select and enter your payment method
- Click Continue

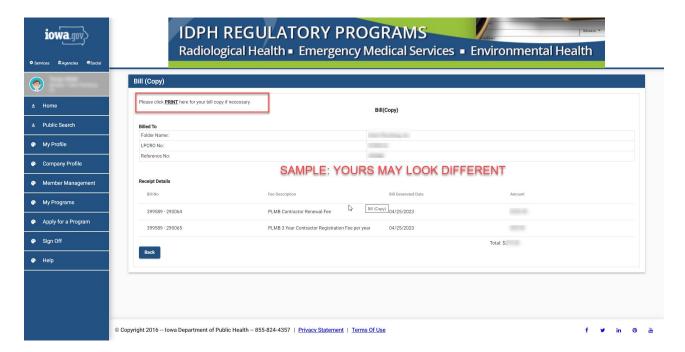
Click Confirm

You will receive an email confirmation of your payment. This is the only receipt you will receive

Option 2: Pay Later

You must select a reason (Pay by check, Iowa Transfer, online another time)

- You will be taken back to your Programs page
- Click on Details
- Scroll down to Print Bill (include this with your check or money order)



Notes About Application Processing:

- If there is no required review by program staff and if needed, your training provider has linked your account to a class session you will be emailed your registration card with in typically 1-2 business days.
- If you do not provide an email address, you will not receive your registration.
- If further program staff review is needed you will be contacted if additional information is needed or your card will be issued when review is complete.
- You can verify your status by returning to the above page and clicking on Public Search and search on your name.

6