

Google Group



vs.

Resource Email Account



- Free
- Dedicated URL (“email address”)
- Distribution list
- Usually used internally for messages to specific bureau, division, or work units
- Can be used externally by public
- Group members cannot send emails “as” the group
- Emails sent to group URL delivered directly to group members’ individual email accounts **and** viewed via **Chrome** web browser



EXAMPLE: DIA All Staff (DIA-All@dia.iowa.gov)

- Annual cost (\$200+ per year)
- Dedicated URL (“email address”)
- Email account
- Usually used externally by the public for messages to specific program staff
- Can be used internally by staff
- Those with delegated access can send emails “as” the account
- Emails sent to and from the account URL can be seen by those with delegated access via Gmail (by toggling from individual email account)



EXAMPLE: hemp-registration@dia.iowa.gov