

May 8, 2017

Andrew Funk, Executive Director Iowa Board of Pharmacy Examiners 400 SW Eighth Street, Suite E Des Moines, IA 50309-4688

Re: Hy-Vee Pharmacy Fulfillment Center's 2017 Q1 Error Report

Hy-Vee Pharmacy Fulfillment Center (IA License #1472) respectfully submits our First Quarter 2017 Error Report, for dates ranging from January 1, 2017, through March 31, 2017. All prescriptions dispensed through our Automatic Distribution Dispensing System (ADDS) from the Hy-Vee Pharmacy Fulfillment Center are monitored through the Pharmacy Quality Commitment Program and are reflected in the error report.

During the first quarter of 2017, the Hy-Vee Pharmacy Fulfillment Center dispensed 2,053,622 prescriptions utilizing our ADDS to our retail Hy-Vee pharmacies in eight states. During this timeframe, we had 353 errors associated with ADDS, resulting in an error-free percentage of 99.98% for prescriptions dispensed through ADDS. Of the 353 errors, 1 prescription reach the patient. The error was a wrong monograph in a bag. The issue was immediately addressed and corrected with responsible employee.

Summary

Summary .	
Number of Prescriptions dispensed through	2,053,622
ADDS	
Number of Errors associated with ADDS	353
Error Free Percentage	99.98%
Number of Errors Reaching the Patient	1
Percentage of Errors Reaching the Patient	0.00048%
Number of Patients harmed as a result of	0
errors	

Categories of Errors

The ten distinct categories of errors are listed below, along with the number of errors in each category.

Category	Number of Errors	Percentage of Prescriptions
Incorrect Drug	0	0%
Incorrect Quantity	161	0.0078%
Incorrect Dose	0	0%
Incorrect Dosage Form	0	0%
Incorrect Directions	0	0%
Incorrect Patient Name	0	0%

Hy-Vee, Inc.

5820 Westown Parkway, West Des Moines, Iowa 50266

Phone: (515) 267-2800



A Helpful Smile In Every Aisle

Other Incorrect Label	0	0%
Information		
Computer Order Entry	0	0%
Incorrect Safety Cap	30	0.0015%
Other Errors	162	0.00788%

Please see the attached reports for a detailed description of each error, the category, and corrective action adopted by the Hy-Vee Pharmacy Fulfillment Center.

Quantity Errors

Quantity errors are caused by the calibration of the scale or the air pressure in our ADDS. The Hy-Vee Pharmacy Fulfillment Center continues to monitor particular NDC's that are miscounted or damaged by the ADDS. We adjust the calibration of our scales and air pressure in our ADDS with respect to the applicable drug to optimize the settings and reduce the incidence of incorrect quantities or broken tablets and capsules. We are exploring changing manufacturers for the NDC's that consistently are damaged or miscount. The error we had that reached a patient this quarter was caught by our automation process, however, it was reviewed and approved by a pharmacist erroneously. The error was reviewed with pharmacist.

Incorrect Safety Caps

The process for providing non-safety caps is a manual process. The computer screen places a large red message on the screen, alerting the packer to add the snap caps before sealing the bag. We have added additional training and remind our packing department to review screen and/or paperwork for a non-safety cap indicator. This number was down from last quarter despite an increase in script volume.

Other Errors

Errors, such as the barcode cutting off on the prescription label, capping issues, or bag seals, are the result of our mechanical process for automatically filling prescriptions. We respond to these errors immediately and continue to adjust and refine our mechanical systems. For example, adjustments are made to the automated capper machines to ensure that the caps are securely put on the prescription vials or to heat settings in our machines that seal our bags to reduce these types of errors.

Errors related to Replenishment and Inventory

We experienced 19 inventory errors. These were replenishment bottles placed on our stock shelving incorrectly. These bottles are recognized by scan and corrected before they are placed into a cell. These errors are documented so that we are able to identify similar looking bottles in proximity and train staff to avoid shelving incorrectly and therefore increasing efficiencies. These replenishment type errors were all caught before the technician reached the actual replenishment of robot cells.

Phone: (515) 267-2800



Redirection of Pharmacist and Pharmacy Services

Hy-Vee retail pharmacies have implemented use of the EQuiPP platform to improve quality metrics according to PQA (Pharmacy Quality Alliance) approved indicators and CMS approved standards. Our pharmacies have been actively logging on to this website and reviewing for opportunities to improve quality outcomes such as patient adherence or decreasing high risk medications in the elderly. During the month of March 2017, we only had 9 Iowa locations not actively logging on to this site to improve these quality measures. All 9 of these locations were contacted by their pharmacy supervisor to encourage actively logging in and improving the quality of our patients.

Our pharmacies have continued focused efforts on MTM completion. As of March 31, 2017, our pharmacies had completed 75% of our cases through Mirixa and have completed 36% of our CMRs provided to us through the Outcomes platform. Hy-Vee improved its ranking among our Mirixa peer competition in 2016, achieving a ranking of 1st of 13 chains. Hy-Vee also improved its ranking among the overall competition, achieving a rank of 10th of 70 chains. We continue to monitor our pharmacies and reach out the pharmacies with lower completion rates.

Hy-Vee pharmacies administered 41.42% more influenza immunizations in the first quarter of 2017 as compared to the first quarter of 2016. Non-influenza vaccinations decreased 10.13% in the first quarter of 2017 as compared to the first quarter of 2016. Non-influenza vaccinations continue to be a focus area for Hy-Vee pharmacies. New signage has been added to the pharmacies detailing the vaccinations available to customers from our pharmacists. Pharmacy supervisors have also been consulting with pharmacies on strategies to expand non-influenza vaccinations.

Quality Training

The Hy-Vee Pharmacy Fulfillment Center Director and Pharmacy Manager are consistently looking at all reported errors and addressing and training staff immediately when an error is identified. We are constantly refining our procedures and equipment to ensure that our level of quality is never compromised. All registered pharmacy employees working at the Hy-Vee Pharmacy Fulfillment Center have completed the Quality Assurance training. We are committed to continual monitoring and improvement of our quality at the Hy-Vee Pharmacy Fulfillment Center.

Respectfully submitted,

Hy-Vee, Inc.

Helen E. Eddy

GVP, Pharmacy Service

Hy-Vee Pharmacy Fulfillment Center

Hy-Vee, Inc.

5820 Westown Parkway, West Des Moines, Iowa 50266

Phone: (515) 267-2800

Incorrect Drug								
Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
		% ot Total						
Sub-total	Total Scripts	Scripts	Reached patient					
0	2,053,622	0	0					

Incorrect Quant	tity		电影影响的图					
Store#	Date Reported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	01/03/17	No	Broken tab/cap	Rx contained a broken tablet-1848			Mechanical error	Adjust Cell Pressure/Settings
4016	01/04/17	No	Broken tab/cap	Rx contained a broken cap-1393			Mechanical error	Adjust Cell Pressure/Settings
4016	01/08/17	No	Wrong quantity/amount	Rx was one tablet short			Mechanical error	Adjust Cell Pressure/Settings
4016	01/09/17	No	Broken tab/cap	PV2 Broken tab 89/90	Lisinopril 40		Mechanical error	Adjust Cell Pressure/Settings
4016	01/09/17	No	Broken tab/cap	PV2 Broken tab 29/30	Lisinopril 40		Mechanical error	Adjust Cell Pressure/Settings
4016	01/05/17	No	Broken tab/cap	Rx had broken tab-1848	Lisinopril/Hctz 25/12.5		Mechanical error	Adjust Cell Pressure/Settings
4016	01/10/17	No	Broken tab/cap	PV1 Undercount 89/90	Lisinopril 5mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/10/17	No	Broken tab/cap	PV1 undercount 29/30	Lisinopril 5mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/11/17	No	Broken tab/cap	PV1 undercount 87/90	Lisinopril 5mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/11/17	No	Broken tab/cap	PV2 undercount 89/90	Metformin ER 500mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/11/17	No	Broken tab/cap	PV2 undercount 174/180	Carvedilol 3.25		Mechanical error	Adjust Cell Pressure/Settings
4016	01/11/17	No	Broken tab/cap	Rx was one tablet short-1547			Mechanical error	Adjust Cell Pressure/Settings
4016	01/11/17	No	Broken tab/cap	Rx was short			Mechanical error	Adjust Cell Pressure/Settings
4016	01/12/17	No	Broken tab/cap	Pv2 undercount 178/180	Carvedilol 3.25		Mechanical error	Adjust Cell Pressure/Settings
4016	01/12/17	No	Broken tab/cap	Rx had broken tab			Mechanical error	Adjust Cell Pressure/Settings
4016	01/13/17	No	Broken tab/cap	PV2 Undercount 59/60	Bacofen010mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/16/17	No	Broken tab/cap	Rx had broken tab -1547			Mechanical error	Adjust Cell Pressure/Settings
4016	01/16/17	No	Wrong quantity/amount	Rx short one tab -1183			Mechanical error	Adjust Cell Pressure/Settings
4016	01/18/17	No	Broken tab/cap	Rx had broken tab	Glimepiride 4mg		Mechanical error	
4016	01/20/17	No	Broken tab/cap	PV2 undercount 175/180	Carvedilol 3.125		Mechanical error	Adjust Cell Pressure/Settings
4016	01/21/17	No	Broken tab/cap	rx had broken tab	1		Mechanical error	Adjust Cell Pressure/Settings
4016	01/23/17	No	Broken tab/cap	undercount 89/90	Losartan 25mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/24/17	No	Broken tab/cap	undercount 28/30	Glimepiride 2mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/25/17	No	Broken tab/cap	PV1 undercount 59/60	Tizanidine 4mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/25/17	No	Broken tab/cap	PV1 undercount 29/30	simvastatin 20mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/26/17	No	Broken tab/cap	Rx broken tabs-1511			Mechanical error	Adjust Cell Pressure/Settings
4016 4016	01/26/17 01/27/17	No No	Wrong quantity/amount Broken tab/cap	RX one long tab-1556 Rx broken tab			Mechanical error Mechanical error	Adjust Cell Pressure/Settings Adjust Cell Pressure/Settings
4016	01/27/17	No	Wrong quantity/amount	Rx extra tab			Mechanical error	
4016	01/27/17	No	Wrong quantity/amount	Rx extra tab -1547			Mechanical error	Adjust Cell Pressure/Settings Adjust Cell Pressure/Settings
4016	01/28/17	No	Broken tab/cap	PV2 broken 89/90	Furosemide 40mg		Mechanical error	Adjust Cell Pressure/Settings Adjust Cell Pressure/Settings
4016	01/29/17	No	Broken tab/cap	PV1 broken tablet 87/90	Glimepiride 4mg		Mechanical error	Adjust Cell Pressure/Settings Adjust Cell Pressure/Settings
4016	01/29/17	No	Broken tab/cap	PV1 broken tablet 87/30	potassium cl 10meq		Mechanical error	Adjust Cell Pressure/Settings
4016	01/30/17	No	Broken tab/cap	PV1 undercount 58/60	Carvedilol 6.25		Mechanical error	
4016	01/30/17	No	Broken tab/cap	PV1 undercount 29/30	Tamsulosin 0.4mg		Mechanical error	
4016	01/30/17	No	Broken tab/cap	PV1 undercount 59/60	Glimepiride 4mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/30/17	No	Broken tab/cap	PV1undercount 29/30	Propranolol 10mg		Mechanical error	Adjust Cell Pressure/Settings
4016	01/20/17	No	Wrong quantity/amount	Rx short one tab -1394	Doxazosin 2mg		Mechanical error	Adjust Cell Pressure/Settings
4016	02/18/2017	No	Broken tablet or capsule	pv1 broken 89/90	GLIMEPIRIDE 4 MG TABLET		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/18/2017	No	Broken tablet or capsule	pv1 broken 177/180	CARVEDILOL 25 MG TABLET		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/17/2017	No	Broken tablet or capsule	pv2 broken 86/90	FUROSEMIDE 40 MG TABLET		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/17/2017	No	Broken tablet or capsule	rx1071830-1631 had 2 broken tablets in vial			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/16/2017	No	Broken tablet or capsule	RX 1071585-1631 had 2 broken tabs			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/15/2017	No	Broken tablet or capsule	PV1 - Viibryd 10mg - broken 14/15			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/15/2017	No	Broken tablet or capsule	PV1 - spironolactone 25mg - broken 7/6			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/15/2017	No	Broken tablet or capsule	MN Rx 864003-1441 had 1 broken tab of buspirone 15			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/14/2017	No	Broken tablet or capsule	Omeprazole 40mg broken capsule			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/14/2017	No	Broken tablet or capsule	PEG powder (RX 943199) had a broken tablet IA			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/13/2017	No	Broken tablet or capsule	PV1 - Lisinopril 5mg - broken 89/90			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/10/2017	No	Broken tablet or capsule	broken tablet of Furosemide 40mg (filled 89/90)			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/09/2017	No	Broken tablet or capsule	pv1 broken 28/60	CARVEDILOL 25 MG TABLET		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/09/2017	No	Broken tablet or capsule	pv1 broken tab 87/90	VALSARTAN 40 MG TABLET		Mechanical Error	
4016	02/06/2017	No	Broken tablet or capsule	pv2 broken 29/30	METFORMIN HCL ER 500 MG TABLE		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/04/2017	No	Broken tablet or capsule	rx had 1 broken tab			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/09/2017	No	Wrong quantity/amount	rx shorted 1 tablet	METFORMIN HCL 1,000 MG TABLET		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/09/2017	No	Wrong quantity/amount	rx shorted 2 tablets	MAGNESIUM OXIDE 400 MG TAB		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/09/2017	No	Wrong quantity/amount	rx shorted 1 capsule	FLUOXETINE 20 MG CAPSULE		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/08/2017	No	Wrong quantity/amount	short count 27/30	BENZONATATE 200 MG CAPSULE		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/07/2017	No	Wrong quantity/amount	store reported vial was 1 tablet short	LOSARTAN POTASSIUM 100 MG TA	E	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/02/2017	No	Wrong quantity/amount	pill found beside vial. when amount was checked found to be 1 short 59/60 (sulfasalazine DR 500)		PISSYNUMBER	Mechanical error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule	carvedilol 25mg broken tablets 178/180			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule	carvedilol 25mg broken tablets 179/180			Mechanical Error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule	pv2 broken 179/180	LISINOPRIL-HCTZ 20-12.5 MG TAB		Mechanical Error	Adjust Cell Pressure/Settings

4016	02/28/2017	No	Broken tablet or capsule	pv2 broken 59/60	OXYBUTYNIN 5 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule	pv2 broken 179/180	ALLOPURINOL 100 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule		The continue and the co	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule	pv2 - glimepiride 1mg broken 58/60 ndc 16729-0001-16		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule	pv2 - broken tab gabapentin 600mg 101/102 ndc 68462-0126-05		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule	Propranolol 10mg had one broken tab and 1 extra tab		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/28/2017	No	Broken tablet or capsule	Rx had one broken tab		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/27/2017	No	Broken tablet or capsule	pv2 broken 59/60	FUROSEMIDE 40 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/27/2017	No	Broken tablet or capsule	broken tablets of Glimepiride 2mg (filled 58/60)	POROSEIVIIDE 40 IVIG TABLET	Mechanical Error	Adjust Cell Pressure/Settings Adjust Cell Pressure/Settings
4016	02/27/2017	No	Broken tablet or capsule	pv2 - furosemide 40mg broken 178/180 ndc 00781196610		Mechanical Error	Adjust Cell Pressure/Settings Adjust Cell Pressure/Settings
4016	02/27/2017	No	Broken tablet or capsule	pv2 - gabapentin 400mg broken 59/60 ndc 16714050501		Mechanical Error	
4016	02/27/2017	No				Mechanical Error	Adjust Cell Pressure/Settings
		No.	Broken tablet or capsule	pv2 - broken tab 59/60 carvedilol 3.25mg			Adjust Cell Pressure/Settings
4016	02/27/2017	1.00	Broken tablet or capsule	pv2 - propranolol 40mg broken tab 29/30 ndc 00115-1661-03		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/24/2017	No	Broken tablet or capsule	broken tablets Furosemide 40mg (filled 88/90)		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/23/2017	No	Broken tablet or capsule	broken tablet of Propranolol 40mg (filled 183/190)		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/23/2017	No	Broken tablet or capsule	broken tablet of Carvedilol 25mg (filled 58/60)		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/23/2017	No	Broken tablet or capsule	broken tablets of Carvedilol 3.25mg (filled 177/180)		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/22/2017	No	Broken tablet or capsule	pv2 broken 29/30	LISINOPRIL-HCTZ 20-12.5 MG TAB	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/22/2017	No	Broken tablet or capsule	pv2 broken 17/18	ACYCLOVIR 800 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/22/2017	No	Broken tablet or capsule	pv1 broken 89/90	FUROSEMIDE 40 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/22/2017	No	Broken tablet or capsule	pv2 broken 29/30	GLYCOPYRROLATE 2 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/22/2017	No	Broken tablet or capsule	pv2 broken 29/30	AMIODARONE HCL 200 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/22/2017	No	Broken tablet or capsule	pv1 broken 57/60	DOXYCYCLINE 50 MG CAPSULE	Mechanical Error	Adjust Cell Pressure/Settings
4016	02/22/2017	No	Broken tablet or capsule	5 broken tablets of Carvedilol 25mg in Rx 613711-1109		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/22/2017	No	Broken tablet or capsule	diclofenac potassium 50mg tab broken 1547 (MN)		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/21/2017	No	Broken tablet or capsule	broken tablet of Naproxen 500mg (filled 59/60)		Mechanical Error	Adjust Cell Pressure/Settings
4016	02/21/2017	No	Broken tablet or capsule	broken tablet of Amiodarone 200mg (filled 59/60)		Mechanical Error	Adjust Cell Pressure/Settings
4016	2/14/2017	No	Broken tablet or capsule	Broken tablet MN 1547		Mechanical Error	Adjust Cell Pressure/Settings
4016	2/9/2017	No	Wrong quantity/amount	Rx short 1 tab MN 1441		Mechanical Error	Adjust Cell Pressure/Settings
4016	2/7/2017	No	Broken tablet or capsule	Rx had 2 broken tabs lisinopril MN 1441		Mechanical Error	Adjust Cell Pressure/Settings
4016	2/8/2017	No	Wrong quantity/amount	Rx one tablet short MN 1548		Mechanical Error	Adjust Cell Pressure/Settings
4016	2/4/2017	No	Broken tablet or capsule	Rx had one broken tab MN 1183		Mechanical Error	Adjust Cell Pressure/Settings
4016	2/3/2017	No	Wrong quantity/amount	Rx had one extra Tab MN 1848	QUETIAPINE 25mg	Mechanical Error	Adjust Cell Pressure/Settings
4016	2/19/2017	No	Wrong quantity/amount	Rx short 1 tab MN 1548	METFORMIN 1000mg	Mechanical Error	Adjust Cell Pressure/Settings
4016	2/28/2017	No	Broken tablet or capsule	Rx had one broken tab MN 1547		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/30/2017	No	Broken tablet or capsule	broken tablet Carvedilol 25mg (filled 59/60)		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/30/2017	No	Broken tablet or capsule	broken tablet Clonidine 0.1mg (filled 59/60)		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/28/2017	No	Broken tablet or capsule	Clonidine 0.1mg: broken 28/30		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/28/2017	No	Broken tablet or capsule	Broken 88/90	AMIODARONE HCL 200 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/28/2017	No	Broken tablet or capsule	broken 27/30	AMIODARONE HCL 200 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/28/2017	No	Broken tablet or capsule	Broken 29/30	AMIODARONE HCL 200 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/27/2017	No	Broken tablet or capsule	oxybutynin broken tab 179/180	THINGS HOLE THE EST HIS THEEL.	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/27/2017	No	Broken tablet or capsule	ibuprofen 800mg broken tab 39/40		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/27/2017	No	Broken tablet or capsule	pv1 broken 29/30	CLONIDINE HCL 0.2 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/27/2017	No	Broken tablet or capsule	pv1 broken 29/30	VALACYCLOVIR HCL 1 GRAM TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/27/2017	No	Broken tablet or capsule	1 broken 89/90	OXYBUTYNIN 5 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/27/2017	No	Broken tablet or capsule	broken 148/150	LITHIUM CARBONATE 300 MG TAB	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/24/2017	No	Broken tablet or capsule	pv2 broken 89/90	ALLOPURINOL 100 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings Adjust Cell Pressure/Settings
4016	03/24/2017	No	Broken tablet or capsule	pv2 broken 179/180	OXYBUTYNIN 5 MG TABLET	Mechanical Error	
4016	03/24/2017	No	Broken tablet or capsule	carvedilol 25mg rx had one broken tablet	OATBUTTIVIN STVIG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
					FUROSEMIDE 20 MG TABLET		Adjust Cell Pressure/Settings
4016	03/21/2017	No	Broken tablet or capsule	pv2 broken 27/30		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/21/2017	No	Broken tablet or capsule	pv2 broken 27/30	FUROSEMIDE 20 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/21/2017	No	Broken tablet or capsule	pv2 broken 26/30	FUROSEMIDE 20 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/21/2017	No	Broken tablet or capsule	pv2 broken 29/30 switched to visual verify	FUROSEMIDE 20 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/21/2017	No	Broken tablet or capsule	broken capsule found in vial at store	OMEPRAZOLE 20 MG CAPSULE DR	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/21/2017	No	Broken tablet or capsule	short 1	CARVEDILOL 12.5 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/20/2017	No	Broken tablet or capsule	broken tablet of Famciclovir 500mg (filled 53/54)		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/20/2017	No	Broken tablet or capsule	pv1 broken 179/180	PRAMIPEXOLE 0.5 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/20/2017	No	Broken tablet or capsule	pv1 broken 29/30	POTASSIUM CL ER 10 MEQ TABLET	Mechanical Error	Adjust Cell Pressure/Settings
	03/20/2017	No	Broken tablet or capsule	pv1 broken 58/60	GLIMEPIRIDE 4 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016			Broken tablet or capsule	broken tablet found in vial at store	BUPROPION ER 150 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016 4016	03/20/2017	No					
4016 4016	03/20/2017 03/19/2017	No No	Broken tablet or capsule	lisinopril 5 broken tablet found in vial at store		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/20/2017			lisinopril 5 broken tablet found in vial at store broken 59/60	OMEPRAZOLE 20 MG CAPSULE DR	Mechanical Error Mechanical Error	Adjust Cell Pressure/Settings Adjust Cell Pressure/Settings
4016 4016	03/20/2017 03/19/2017	No	Broken tablet or capsule		OMEPRAZOLE 20 MG CAPSULE DR FUROSEMIDE 40 MG TABLET		
4016 4016 4016	03/20/2017 03/19/2017 03/16/2017	No No	Broken tablet or capsule Broken tablet or capsule	broken 59/60		Mechanical Error	Adjust Cell Pressure/Settings

4016	03/14/2017	No	Broken tablet or capsule	oxybutynin 5mg broken 29/30		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/13/2017	No	Broken tablet or capsule	glimepiride 4mg broken tab 29/30		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/13/2017	No	Broken tablet or capsule	one broken tabletcarvedilol 6.25mg		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/13/2017	No	Broken tablet or capsule	2 broken tablets in rx 489715-1379	FUROSEMIDE 20 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/11/2017	No	Broken tablet or capsule	lisinopril/hctz 20/25 broken 88/90		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/11/2017	No	Broken tablet or capsule	furosemide 20mg broken 88/90		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/11/2017	No	Broken tablet or capsule	oxybutynin 5mg broken 57/60		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/11/2017	No	Broken tablet or capsule	venlafaxine ER 75mg broken 89/90		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/10/2017	No	Broken tablet or capsule	broken tablet of Medroxyprogesterone 5mg (filled 89/90)		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/10/2017	No	Broken tablet or capsule	broken tablet of Baclofen 10mg (filled 44/45)		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/10/2017	No	Broken tablet or capsule	Vesicare 10mg: broken 29/30		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/10/2017	No	Broken tablet or capsule	Buspirone 15mg: broken 117/120		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/09/2017	No	Broken tablet or capsule	broken tablet of Enalapril 20mg (filled 179/180)		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/08/2017	No	Broken tablet or capsule	Lisinopril 5mg: 1 broken tablet		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/07/2017	No	Broken tablet or capsule	Lisinopril/HCTZ 20/12.5mg broken 59/60		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/07/2017	No	Broken tablet or capsule	Buspirone 15mg: broken 59/60		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/07/2017	No	Broken tablet or capsule	Oxybutynin 5mg: broken 58/60		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/07/2017	No	Broken tablet or capsule	Propranolol 40mg: broken 265/270		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/07/2017	No	Broken tablet or capsule	Pramipexole 1mg: broken 89/90		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/07/2017	No	Broken tablet or capsule	Rx had one broken tablet		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/06/2017	No	Broken tablet or capsule	pv2 broken 89/90	SODIUM BICARB 650 MG TABLET	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/06/2017	No	Broken tablet or capsule	Baclofen 20mg: broken 149/150		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/05/2017	No	Broken tablet or capsule	carvedilol 25mg 134/135 broken		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/05/2017	No	Broken tablet or capsule	glimepiride 4mg broken tab 29/30		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/05/2017	No	Broken tablet or capsule	carvedilol 25mg broken tabs 58/60		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/03/2017	No	Broken tablet or capsule	broken tablet of Lisinopril 40mg (filled 29/30)		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/02/2017	No	Broken tablet or capsule	pv2 broken 59/60	METFORMIN HCL ER 500 MG TABLE	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/01/2017	No	Broken tablet or capsule	pv1 broken 59/60	OMEPRAZOLE 20 MG CAPSULE DR	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/01/2017	No	Broken tablet or capsule	pv1 broken 89/90	DOXYCYCLINE HYCLATE 50 MG CAP	Mechanical Error	Adjust Cell Pressure/Settings
4016	03/19/2017	Yes (Preventable ADE)	Wrong quantity/amount	RX 1178584-1148 was sent out with only 30/60 capsules		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/15/2017	No	Wrong quantity/amount	RX 770402-1202 short 1 tab		Mechanical Error	Adjust Cell Pressure/Settings
4016	03/14/2017	No	Wrong quantity/amount	risperidone 0.5mg tablets extra tablet in the vial		Mechanical Error	Adjust Cell Pressure/Settings
4010	23/14/2017	% ot Total	and quantity amount	risperimente olsnig maiers entre maier in tile viai		.viccilariical E1101	, agust cen i ressure/ settings
-total	Total Scripts	Scripts	Reached patient				
161		0.0078	1				

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	02/02/2017	No	Other	40 dr vial loose cap made it to pv			Mechanical Error	Capper was service
4016	02/02/2017	No	Other	40 dr vial loose cap made it to pv			Mechanical Error	Capper was serviced
ıb-total	Total Scripts	% ot Total Scripts	Reached patient	•				

2,053,622

0.00009

Incorrect Safety	Cap							
Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
							Human Error: The PSP did not	This has been addressed at Quality
			1				recognize the safety caps	Assurance meetings and staff meeting to
4016	01/02/17	No	Safety cap issue No Cap	No snap cap			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
							recognize the safety caps	Assurance meetings and staff meeting to
4016	01/07/17	No	Safety cap issue No Cap	Rx without non safety cap 1548			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
				1			recognize the safety caps	Assurance meetings and staff meeting to
4016	01/28/17	No	Safety cap issue No Cap	No snap cap			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
				1			recognize the safety caps	Assurance meetings and staff meeting to
4016	01/28/17	No	Safety cap issue No Cap	No snap cap			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
			1				recognize the safety caps	Assurance meetings and staff meeting to
4016	01/28/17	No	Safety cap issue No Cap	No snap cap			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
							recognize the safety caps	Assurance meetings and staff meeting to
4016	02/18/2017	No	Safety Cap issue - No Cap	packing forgot snap cap	FERROUS SULFATE 32!		addition on their screen.	remind all PSP/techs/RPH.
			, , , , , , , , , , , , , , , , , , , ,	F6F			Human Error: The PSP did not	This has been addressed at Quality
							recognize the safety caps	Assurance meetings and staff meeting to
4016	02/13/2017	No	Safety Cap issue - No Cap	rx31619-1548 had no snap cap in rx l			addition on their screen.	remind all PSP/techs/RPH.
4010	02/13/2017	110	Surety cup issue 140 cup	1x31013 1340 Had Ho Shap cap III 1x I			Human Error: The PSP did not	
			1					This has been addressed at Quality
4016	03/25/2017	No	Safety Cap issue - No Cap	forgot snap caps			recognize the safety caps	Assurance meetings and staff meeting to
4010	03/23/2017	l NO	Safety Cap issue - No Cap	Torgot shap caps			addition on their screen.	remind all PSP/techs/RPH.
			1				Human Error: The PSP did not	This has been addressed at Quality
4016	03/25/2017	No	Safatu Can issue No Can	f			recognize the safety caps	Assurance meetings and staff meeting to
4016	03/23/2017	INO	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
4016	02/25/2017	No.	Sofoto Con Janua No Con				recognize the safety caps	Assurance meetings and staff meeting to
4016	03/25/2017	No	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
							recognize the safety caps	Assurance meetings and staff meeting to
4016	03/25/2017	No	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
5000000	V2000400000000000	39.45					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/22/2017	No	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
2000	0.0000000000000000000000000000000000000		A 180 M 180 M 180 M				recognize the safety caps	Assurance meetings and staff meeting to
4016	03/22/2017	No	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
	W SW Sware			1			recognize the safety caps	Assurance meetings and staff meeting to
4016	03/22/2017	No	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
							recognize the safety caps	Assurance meetings and staff meeting to
4016	03/22/2017	No	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
							Human Error: The PSP did not	This has been addressed at Quality
				1			recognize the safety caps	Assurance meetings and staff meeting to
4016	03/21/2017	No	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
				, ,			Human Error: The PSP did not	This has been addressed at Quality
			1				recognize the safety caps	Assurance meetings and staff meeting to
4016	03/21/2017	No	Safety Cap issue - No Cap	forgot snap caps			addition on their screen.	remind all PSP/techs/RPH.
.510	55,21,201,	1	20.01, 00p 1300 110 cap	Total Carlot Carlo			Human Error: The PSP did not	This has been addressed at Quality
1								
4016	03/21/2017	No	Safety Cap issue - No Cap	forgot snap caps			recognize the safety caps	Assurance meetings and staff meeting to
4010	1 03/21/2017	1 110	Juliety cup issue - 140 Cap	T 10180r 311ah cah3			addition on their screen.	remind all PSP/techs/RPH.

			_		Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/15/2017	No	Safety Cap issue - No Cap	forgot snap caps	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/29/2017	No	Safety Cap issue - No Cap	519190-1548 had no snap cap in rx bag	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/09/2017	No	Safety Cap issue - No Cap	No cap	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/04/2017	No	Safety Cap issue - No Cap	Forgot snap cap	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/04/2017	No	Safety Cap issue - No Cap	Forgot snap cap	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/04/2017	No	Safety Cap issue - No Cap	forgot snap cap	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/04/2017	No	Safety Cap issue - No Cap	forgot snap cap	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/04/2017	No	Safety Cap issue - No Cap	forgot snap cap	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/04/2017	No	Safety Cap issue - No Cap	forgot snap cap	addition on their screen.	remind all PSP/techs/RPH.
					Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/04/2017	No	Safety Cap issue - No Cap	forgot snap cap	addition on their screen.	remind all PSP/techs/RPH.
			-		Human Error: The PSP did not	This has been addressed at Quality
					recognize the safety caps	Assurance meetings and staff meeting to
4016	03/04/2017	No	Safety Cap issue - No Cap	forgot snap cap	addition on their screen.	remind all PSP/techs/RPH.
		% ot Total				
b-total	Total Scripts	Scripts	Reached patient			
AND RESIDENCE OF THE PARTY OF T						

30

2,053,622

0.0015

ther-Pape	rwork		and the first of the second					ALL STATES OF THE SECOND
Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	1/4/2017	Yes	Mixed contents	Wrong monograph in patient bag			Human error	PSP was talked to
4016	02/15/2017	No	Paperwork	wrong monograph got into bag		V::::	Human Error	PSP was talked to
4016	02/22/2017	No	Paperwork	monograph for 1474 in bag for 1101			Human Related	PSP was talked to
4016	03/23/2017	No	Paperwork	another patient's monograph was in wrong bag			Human Error	PSP was talked to
4016	03/22/2017	No	Paperwork	another patient's monograph paper was in wrong bag			Human Error	PSP was talked to
4016	03/21/2017	No	Paperwork	monograph paper missing from prescription	ENTIN 100 MG CA		Human Error	PSP was talked to
4016	03/23/2017	No	Paperwork	Monograph for additional patient with rx			Human Error	PSP was talked to
4016	03/14/2017	No	Paperwork	849121064 had a monograph for 1614527-7055 in it			Human Error	PSP was talked to
4016	03/13/2017	No	Paperwork	der for 1019 had paperwork from 451527-1820 **Minnes	sota**		Human Error	PSP was talked to
4016	03/12/2017	No	Paperwork	1507391-1101 had a monograph for 1010394-1092 in bag	3		Human Error	PSP was talked to
4016	03/06/2017	No	Paperwork	1 monograph was missing			Human Error	PSP was talked to
4016	03/01/2017	No	Paperwork	Monograph for Rx#487292-1060 was in order #83601-106	4		Human Error	PSP was talked to
		% of Total						

Total Scripts

2,053,622

Scripts

0.0058

Reached patient

Sub-total

12

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason For Error	Corrective Action
4016	01/04/17	No	Bag unsealed	Rx bag not sealed-1400			Mechanical Error	Autobagger was serviced
4016	01/12/17	No	Bag unsealed	Rx bag not sealed From MAB-3			Mechanical Error	Autobagger was serviced
4016	01/12/17	No	Bag unsealed	Rx bag not sealed -1548			Mechanical Error	Autobagger was serviced
4016	01/22/17	No	Bag unsealed	Rx bag not sealed			Mechanical Error	Autobagger was serviced
4016	02/28/2017	No	Bag unsealed	Bag opened with RX			Mechanical Error	Autobagger was Serviced
4016	2/18/2017	No	Bag unsealed	Bag opened with RX MN 1548			Mechanical Error	Autobagger was Serviced
		% ot Total						
sub-total	Total Scripts	Scripts	Reached patient					

2,053,622 0.00029

Other-Caps							Referentiating 35 at 18	
Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	01/11/17	No	Label issue-not readable	Blank label over RX label	Lisinopril 40mg		Equipment defect	Label Amended
4016	01/20/17	No	Label issue-not readable	No label on vial	Buproprion XL 15		Equipment defect	Label Amended
4016	01/23/17	No	Label issue-not readable	No label on vial	Metoprolol ER 100mg		Equipment defect	Label Amended
		% ot Total						
Sub-total	Total Scripts	Scripts	Reached patient					
3	2,053,622	0.00014	0					

Other-Packagi	ng				经国际企业 。			
Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
		% ot Total						
Sub-total	Total Scripts	Scripts	Reached patient					

4016 01/ 4016 02/0 4016 02/0 4016 02/0	teReported 01/10/17 01/10/17 01/10/17 01/10/17 01/10/17 01/10/17 01/14/17 01/17/17 01/17/17 01/18/17 01/22/17 01/23/17 01/33/17 01/31/17 22/07/2017	Reached Patient No	QRE Type Other Other Other Mixed contents	Desc 2 cells of levothyroxine found in robot 74 Quetiapine ER 200mg on shelf in ready status (74) Quetiapine ER 200mg on shelf in ready status (74) Dessicant found in cell Dessicant found in cell Dessicant found in cell Dessicant found in cell Cotton found in cell	Sulfamethoxazole DS Atorvastatin 20mg chlorpromazine 25mg Duloxetine 30mg Duloxetine 60mg	Dispensed	Reason for Error Human error Human error Human error Human error Human error Human error	Corrective Action Technician was notified
4016 01/ 4016 02/0 4016 02/0 4016 02/0	01/10/17 01/10/17 01/10/17 01/10/17 01/14/17 01/14/17 01/17/17 01/18/17 01/22/17 01/23/17 01/30/17 01/30/17 01/30/17 01/31/17 02/07/2017	No N	Other Other Other Mixed contents	Quetiapine ER 200mg on shelf in ready status (74) Quetiapine ER 200mg on shelf in ready status (74) Dessicant found in cell Dessicant found in cell Dessicant found in cell Dessicant found in cell Costicant found in cell Costicant found in cell	Atorvastatin 20mg chlorpromazine 25mg Duloxetine 30mg		Human error Human error Human error Human error	Technician was notified Technician was notified Technician was notified Technician was notified
4016 01/ 4016 02/0 4016 02/0 4016 02/0	01/10/17 01/10/17 01/14/17 01/14/17 01/17/17 01/18/17 01/18/17 01/22/17 01/23/17 01/30/17 01/30/17 01/31/17 02/07/2017	No N	Other Mixed contents	Quetiapine ER 200mg on shelf in ready status (74) Dessicant found in cell Cotton found in vial	Atorvastatin 20mg chlorpromazine 25mg Duloxetine 30mg		Human error Human error Human error	Technician was notified Technician was notified Technician was notified
4016 01/ 4016 02/ 4016 0	01/10/17 01/14/17 01/14/17 01/17/17 01/17/17 01/18/17 01/22/17 01/23/17 01/23/17 01/30/17 01/31/17 02/07/2017	No N	Mixed contents	Dessicant found in cell Cotton found in vial	Atorvastatin 20mg chlorpromazine 25mg Duloxetine 30mg		Human error Human error	Technician was notified Technician was notified
4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 02/ 4016 0	01/14/17 01/17/17 01/17/17 01/18/17 01/22/17 01/23/17 01/23/17 01/23/17 01/30/17 01/31/17 02/07/2017	No	Mixed contents Mixed contents Mixed contents Mixed contents Mixed contents Mixed contents	Dessicant found in cell Dessicant found in cell Dessicant found in cell Dessicant found in cell Cotton found in vial	Atorvastatin 20mg chlorpromazine 25mg Duloxetine 30mg		Human error	Technician was notified
4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 02/ 4016 02/ 4016 02/ 4016 02/ 4016 02/ 4016 02/ 4016 02/ 4016 02/	01/17/17 01/17/17 01/18/17 01/22/17 01/23/17 01/23/17 01/23/17 01/30/17 01/31/17 2/07/2017	No No No No No No	Mixed contents Mixed contents Mixed contents Mixed contents Mixed contents	Dessicant found in cell Dessicant found in cell Dessicant found in cell Cotton found in vial	chlorpromazine 25mg Duloxetine 30mg			
4016 01/4016 01/4016 01/4016 01/4016 01/4016 01/4016 01/4016 01/4016 01/4016 02/04016 02/04016 02/04016 02/04016 02/04016 02/04016 02/04016 02/04016 02/04016	01/17/17 01/18/17 01/22/17 01/23/17 01/23/17 01/23/17 01/30/17 01/31/17 2/07/2017	No No No No No	Mixed contents Mixed contents Mixed contents Mixed contents	Dessicant found in cell Dessicant found in cell Cotton found in vial	Duloxetine 30mg		Human error	Technician was notified
4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 02/0 4016 02/0 4016 02/0	01/18/17 01/22/17 01/23/17 01/23/17 01/23/17 01/30/17 01/31/17 2/07/2017	No No No No	Mixed contents Mixed contents Mixed contents	Dessicant found in cell Cotton found in vial				
4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 02/0 4016 02/0 4016 02/0	01/22/17 01/23/17 01/23/17 01/23/17 01/30/17 01/31/17 02/07/2017	No No No	Mixed contents Mixed contents	Cotton found in vial	Duloxetine 60mg		Human error	Technician was notified
4016 01/ 4016 01/ 4016 01/ 4016 01/ 4016 02/0 4016 02/0 4016 02/0 4016 02/0	01/23/17 01/23/17 01/30/17 01/31/17 01/31/17 2/07/2017	No No No	Mixed contents				Human error	Technician was notified
4016 01/ 4016 01/ 4016 01/ 4016 02/0 4016 02/0 4016 02/0	01/23/17 01/30/17 01/31/17 2/07/2017	No No			Potassium CL 20Meq		Human error	Technician was notified
4016 01/ 4016 01/ 4016 02/0 4016 02/0 4016 02/0	01/30/17 01/31/17 02/07/2017	No	Mixed contents	Dessicant found in cell	Metformin ER 50mg		Human error	Technician was notified
4016 01/ 4016 02/0 4016 02/0 4016 02/0	01/31/17 2/07/2017			Dessicant found in cell	Montelukast 10mg		Human error	Technician was notified
4016 02/0 4016 02/0 4016 02/0	2/07/2017		Mixed contents	Dessicant found in cell	Oxtellar XR 300mg		Human error	Technician was notified
4016 02/0 4016 02/0		No	Mixed contents	Cotton found in Cell	Aricept 10mg		Human error	Technician was notified
4016 02/0		No	Mixed contents	PV1 - Clotrimazole 10mg - Desiccant in vial			Human error	Technician was notified
	2/03/2017	No	Mixed contents	desiccant found in omeprazole 20mg cell			Human error	Technician was notified
4016 02/0	2/02/2017	No	Mixed contents	piece of bottle seal in cell, removed prior to cycle coint	GUANFACINE 1 MG TABLET		Human error	Technician was notified
	2/03/2017	No	Other	2 dessicants found in cell of Omeprazole 20mg			Human error	Technician was notified
4016 02/0	2/03/2017	No	Other	sulfamethoxazole/tmp 800/160 3 desiccants found in cell when rph went to shake it			Human error	Technician was notified
4016 02/0	2/01/2017	No	Other	OLR A 2 desiccants found in cell	ATORVASTATIN 80 MG TABLET		Human error	Technician was notified
4016 02/0	2/01/2017	No	Other	OLR A 2 desiccants found in cell	MEPRAZOLE 20 MG CAPSULE (Human error	Technician was notified
4016 02/0	2/01/2017	No	Other	pv1 plastic pieces similar to a bottle seal found in vial	IVALPROEX SOD ER 250 MG TA		Human error	Technician was notified
4016 02/0	2/02/2017	No	Mixed contents	desiccant in vial	ANUMET XR 50-500 MG TABLE		Human error	Technician was notified
4016 02/0	2/07/2017	No	Other	OLR B desiccant found in cell for esomeprazole 40 (76-231)			Human error	Technician was notified
4016 02/1	2/10/2017	No	Other	cotton found in rx vial of Acyclovir 800mg			Human error	Technician was notified
4016 02/1	2/10/2017	No	Other	cotton found in rx vial of Gabapentin 600mg			Human error	Technician was notified
4016 02/1	2/10/2017	No	Other	PV1 - KCl 20mEq - foreign object found in vial			Human error	Technician was notified
4016 02/1	2/10/2017	No	Other	PV1 - Promethazine 25mg - foreign object found in vial			Human error	Technician was notified
4016 02/0	2/07/2017	No	Other	OLR B desiccant found in cell for esomeprazole 40 (76-231)			Human error	Technician was notified
4016 02/2	2/28/2017	No	Other	OLR B desiccant found in cell when replenishing	SULFAMETHOPRIM DS TABLET		Human error	Technician was notified
4016 02/2	2/22/2017	No	Other	pv1 man count drug hair found in vial	WARFARIN 10 MG TABLET		Human error	Technician was notified
4016 02/2	2/21/2017	No	Other	foil found in Spironolactone 50mg cell when replenishing			Human error	Technician was notified
4016 02/2	2/21/2017	No	Other	dessicant found in Metformin 500mg cell when replenishing			Human error	Technician was notified
4016 02/2	2/28/2017	No	Wrong weight	Rx had piece of cotton in vial. Meclizine 25mg			Human error	Technician was notified
4016 03/1	3/12/2017	No	Other	metformin 1000mg 3 dessicants in cell on B			Human error	Technician was notified
4016 03/1	3/12/2017	No	Other	esomeprazole 40mg 1 dessicant in cell			Human error	Technician was notified
4016 03/2	3/22/2017	No	Mixed contents	pv1 man count drug foil from bottle found in vial			Human error	Technician was notified
4016 03/0	3/05/2017	No	Mixed contents	minocycline 100mg paper from stock bottle in vial			Human error	Technician was notified
4016 03/0	3/02/2017	No	Mixed contents	Depakote sprinkles 125mg: desiccant in cell			Human error	Technician was notified
p-total Tota	otal Scripts	% ot Total Scripts	Reached patient					

ther - Inve	entory,Stocking							
Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
								Instructed inventory and technician staff to double
4016	01/02/17	No	Drug wrong location on shelf	Rosuvastatin 40mg found in location for Rosuvastatin 20mg			Human Error	check the items put away to ensure that every bottle is shelved correctly.
4020	02/02/27	1.0						
				2 bottles trifluoperazine 10mg at location for				Instructed inventory and technician staff to double check the items put away to ensure that every bottle is
4016	01/06/17	No	Drug wrong location on shelf	trifluoperazine 2mg			Human Error	shelved correctly.
								Instructed inventory and technician staff to double
200.000	1,000			Propafenone 300mg was one shelf with				check the items put away to ensure that every bottle is
4016	01/07/17	No	Drug wrong location on shelf	Felodipine ER 10mg, Look alike bottles		-	Human Error	shelved correctly.
								Instructed inventory and technician staff to double
				Syringes in locations 132-651 and 132-631 were			11	check the items put away to ensure that every bottle is
4016	01/17/17	No	Drug wrong location on shelf	switched. Put away labels also on wrong boxes.			Human Error	shelved correctly.
				IN W. AN PARAMETERS SHOWN AND PROPERTY.				Instructed inventory and technician staff to double
4016	01/18/17	No	Drug wrong location on shelf	Oxtellar XR 300mg and Oxtellar XR 600mg Switched on shelf after weights and volumes.			Human Error	check the items put away to ensure that every bottle is shelved correctly.
4016	01/18/17	140	Drug wrong location on shell	Switched off shell after weights and volumes.			Truman Error	sherred correctly.
								Instructed inventory and technician staff to double
4016	01/21/17	No	Drug wrong location on shelf	Olanzapine found in location for guanfacine.			Human Error	check the items put away to ensure that every bottle is shelved correctly.
				Rts for Trazadone 50mg in location for Gemfibrozil 600mg. Technician scanned and				Instructed inventory and technician staff to double check the items put away to ensure that every bottle is
4016	01/28/17	No	Drug wrong location on shelf	poured in to Genie. Corrected by RPH.			Human Error	shelved correctly.
				Quinapril 10mg found in wrong location on				Instructed inventory and technician staff to double check the items put away to ensure that every bottle is
4016	01/30/17	No	Drug wrong location on shelf	correct shelf.			Human Error	shelved correctly.
								Instructed inventory and technician staff to double
								check the items put away to ensure that every bottle is
4016	01/31/17	No	Drug wrong location on shelf	Ropinirole 0.25mg count in wrong location.			Human Error	shelved correctly.
								Instructed inventory and technician staff to double
								check the items put away to ensure that every bottle is
4016	01/31/17	No	Drug wrong location on shelf	Fluoxetine 10mg tablets found in wrong location			Human Error	shelved correctly. Instructed inventory and technician stan to double
4016	02/17/2017	No No	Drug - wrong location on shelf	ecainide 100mg was found on shelf with Flecainid ecainide 50mg was found on shelf with Flecainide			Human Error Human Error	check the items put away to ensure that every bottle is Instructed inventory and technician staff to double
4016	02/17/2017	INO	Drug - wrong location on shelf	lecainide 50mg was found on shell with Flecainide			Human Error	Instructed inventory and technician staff to double
4016	02/07/2017	No	Drug - wrong location on shelf	1 bottle of Trilipex 135 (74-241) found in location			Human Error	check the items put away to ensure that every bottle is
								Instructed inventory and technician staff to double
		22.50						check the items put away to ensure that every bottle is
4016	02/06/2017	No	Drug - wrong location on shelf	ation for lithium carb 450 (75-521) and 1 bottle of			Human Error	shelved correctly.
								Instructed inventory and technician staff to double
			No. 1002. White Stranger is not a second resident and a second res					check the items put away to ensure that every bottle is
4016	02/06/2017	No	Drug - wrong location on shelf	n box as 72-322 and placed on that location inste		-	Human Error	shelved correctly.
								Instructed inventory and technician staff to double
4016	02/01/2017	No	Drug - wrong location on shelf	pinirole 2 mg (77-551) in spot with guanfacine ER			Human Error	check the items put away to ensure that every bottle is shelved correctly.

						Instructed inventory and technician staff to double
						check the items put away to ensure that every bottle is
4016	03/10/2017	No	Drug - wrong location on shelf	ic 80mg (77-611) found on shelf with Clonidine 0.1	Human Error	shelved correctly.
						Instructed inventory and technician staff to double
						check the items put away to ensure that every bottle is
4016	03/06/2017	No	Drug - wrong location on shelf	z 40-5-12.5 (77-751) found mixed in location with	Human Error	shelved correctly.
						Instructed inventory and technician staff to double
					1	check the items put away to ensure that every bottle is
4016	03/06/2017	No	Drug - wrong location on shelf	ottles for lamotrigine 200 (74-211) found in locatic OTRIGINE 200 MG TA	Human Error	shelved correctly.
		% ot Total				
Sub-total	Total Scripts	Scripts	Reached patient			

19

2,053,622

0.00092

Other - Sor	tation							
Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
							Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/02/17	No	Wrong tote	Rx sent to wrong store-1548			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/02/17	No	Wrong tote	Rx sent to wrong store-			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/03/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
	,,						Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/04/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
4010	01/04/17	- 110	Wrong tota	The Serie to Wrong Store			Item tipped into wrong	Stall Were nothica of the error.
							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/04/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
4010	01/04/17	NO	wrong tote	RX Selic to Wiolig Store			Item tipped into wrong	Stan were notified of the error.
1 1							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/06/17	No	Wrong tote	Rx sent to wrong store-1394			separate staff checks.	Staff were notified of the error.
4010	01/00/17	NO	wrong tote	NX Selft to Widing Store-1354			Item tipped into wrong	Stan were notified of the error.
1							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
1016	01/06/17		Wassata	Du sant ta suma a stand			separate staff checks.	Staff were notified of the error.
4016	01/06/17	No	Wrong tote	Rx sent to wrong store			Item tipped into wrong	Staff were notified of the error.
							lane at the end of the	
							The Control of the Co	
							sorter machine and was	Control to the last of the las
	04/07/47						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/07/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
1	(2) (1) (2) (4) (4) (4) (4)		95000 W W				not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/17/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
					1		not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/08/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.

ГТ		Г				Item tipped into wrong	
						lane at the end of the	
		1				sorter machine and was	
		1				not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/09/17	No	Wrong tote	Rx sent to wrong store-1897		separate staff checks.	Staff were notified of the error.
4010	01/03/17	110	Wrong tote	IX Selic to Wiong Store-1837		Item tipped into wrong	Stan were notified of the error.
		ł I				lane at the end of the	
						sorter machine and was	
		1 1				not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/09/17	No	Wrong tota	Pu cont to urroug store		separate staff checks.	Staff were notified of the error.
4016	01/09/17	NO	Wrong tote	Rx sent to wrong store		Item tipped into wrong	Stan were notified of the error.
		1 1				lane at the end of the	
		1 1					
						sorter machine and was	C
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/11/17	No	Wrong tote	Rx sent to wrong store		separate staff checks.	Staff were notified of the error.
		1 1			1	Item tipped into wrong	
		1 1				lane at the end of the	
		1 1				sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/18/17	No	Wrong tote	Rx sent to wrong store-1548		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
		1 1				sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/21/17	No	Wrong tote	Rx sent to wrong store-1183		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
		1 1				sorter machine and was	
		1				not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/21/17	No	Wrong tote	Rx sent to wrong store		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
		1 1				sorter machine and was	
		1 1				not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/21/17	No	Wrong tote	Rx sent to wrong store		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
		1 1				lane at the end of the	
						sorter machine and was	
		1				not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/21/17	No	Wrong tote	Rx sent to wrong store		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
		1				lane at the end of the	
						sorter machine and was	
					l l	not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/21/17	No	Wrong tote	Rx sent to wrong store		separate staff checks.	Staff were notified of the error.
4010	01/11/17		Wong tota	Total to World Store		Item tipped into wrong	Stan Were notified of the circle
						lane at the end of the	
						sorter machine and was	
				1	1	not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/22/17	No	Wrong tote	Rx sent to wrong store		separate staff checks.	Staff were notified of the error.
4016	01/22/17	INO	wrong tote	rx sent to wrong store		Item tipped into wrong	Stan were notified of the error.
					1	lane at the end of the	
						sorter machine and was	Contac has been tuned to accord
4046	04/25/47		Woodenster			not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/25/17	No	Wrong tote	Rx sent to wrong store	11	separate staff checks.	Staff were notified of the error.

							Item tipped into wrong	
1 1							lane at the end of the	
1 1							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/25/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
							lane at the end of the	
1							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/25/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
1							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/25/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
4016	01/23/17	INO	Widing tote	KX Selli to Wiolig store			Item tipped into wrong	Staff Were notified of the error.
1							lane at the end of the	
							sorter machine and was	
1			0.000				not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/26/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
1							lane at the end of the	
*							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/26/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/27/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
1020	32,2.72.						Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
1 1							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/28/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
4010	01/20/17	NO	Wrong tote	IX sent to wrong store			Item tipped into wrong	Starr Were notified of the error.
1 1							lane at the end of the	
							sorter machine and was	
								Cost on hos boon tuned to source four min decorated it.
			777				not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/29/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	01/29/17	No	Wrong tote	Rx sent to wrong store			separate staff checks.	Staff were notified of the error.
							Item tipped into wrong	
							lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/20/2017	No	Shipping/Packaging error	rx953908-1054 sent to store 1055			separate staff checks.	Staff were notified of the error.
1020	32,20,202,			2000			Item tipped into wrong	
			_				lane at the end of the	
							sorter machine and was	
							not caught by two	Sorter has been tuned to cause few mis dropped items.
4000	02/10/2017	NI-	Chinning/Darlinging	50067957 1394 sout to store 1534	į.		separate staff checks.	Staff were notified of the error.
4016	02/19/2017	No	Shipping/Packaging error	rx967857-1384 sent to store 1534	L.,	L	separate stair thetes.	Jean were nounted of the error.

						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
1						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/15/2017	No	Shipping/Packaging error	order 102092-1170 sent to store 1107		separate staff checks.	Staff were notified of the error.
			187			Item tipped into wrong	
						lane at the end of the	
- 1						sorter machine and was	
İ						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/07/2017	No	Shipping/Packaging error	rx sent to 1465 instead of 1377		separate staff checks.	Staff were notified of the error.
4010	02/07/2017	140	Shipping/Fackaging error	1X Selic to 1405 liistead of 1577		Item tipped into wrong	Stan were notified of the error.
- 1						lane at the end of the	
						sorter machine and was	6-4-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-
0.00			200 20 20 2			not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/07/2017	No	Shipping/Packaging error	rx was sent to 1465 instead of 1467		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
					Es-s	lane at the end of the	
						sorter machine and was	V
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/07/2017	No	Shipping/Packaging error	rx was sent to 1465 instead of 1530		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/07/2017	No	Shipping/Packaging error	RX 680780-1160 sent to 1109 -IA	1	separate staff checks.	Staff were notified of the error.
4010	02/07/2017	140	Shipping/Fackaging cirol	100 3EHC to 1103 -1A		Item tipped into wrong	Stan Were notified of the error.
						lane at the end of the	
						sorter machine and was	
						and the second s	Santan han hann turned to seems for the discussion of the seems of the
			al			not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/04/2017	No	Shipping/Packaging error	sent bag to wrong store		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
1						lane at the end of the	
						sorter machine and was	
1						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/09/2017	No	Wrong tote	rx for 1532 sent to 1534		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
- 1						sorter machine and was	
- 1						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/27/2017	No	Shipping/Packaging error	rx from 1615 sent to 1509		separate staff checks.	Staff were notified of the error.
			11 6			Item tipped into wrong	
						lane at the end of the	
					1	sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/23/2017	No	Shinning/Dackaging orror	a missad its tota samphow, was found th		separate staff checks.	Staff were notified of the error.
4016	02/25/2017	No	Shipping/Packaging error	n missed its tote somehow, was found t			Stan were notified of the error.
						Item tipped into wrong	
1						lane at the end of the	
						sorter machine and was	
1580000000	Show in the street of the contract of the street of the st	100	28000000 FBV 3400 FV 52	2750 kg g/0190/pagpa to an calabra-Anno		not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/23/2017	No	Shipping/Packaging error	Rx from 1573 sent to 1387		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
1							
						lane at the end of the	
						lane at the end of the sorter machine and was	
							Sorter has been tuned to cause few mis dropped items.

						Item tipped into wrong	
					1	lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/21/2017	No	Shipping/Packaging error	247 was sent to store 1897 (sent to MN		separate staff checks.	Staff were notified of the error.
4010	02/21/2017	7.0	Simpping, ruckuging circl	247 Was selle to store 2037 (selle to Will		Item tipped into wrong	Stan were notified of the error.
					1	lane at the end of the	
					1	sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/23/2017	No	14/2222 4242	1103		separate staff checks.	Staff were notified of the error.
4010	02/23/2017	INO	Wrong tote	to wrong storestore 1192 went to sto			Stall were notified of the error.
					1	Item tipped into wrong	
					1	lane at the end of the	
					1	sorter machine and was	
			47028 AT 10	200	1	not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	2/22/2017	No	Wrong tote	Rxwent to wrong store mn 1897		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
					1	lane at the end of the	
						sorter machine and was	M 26 25 25
					1	not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/31/2017	No	Shipping/Packaging error	rx298335-1873 sent to store 1875		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
					1	lane at the end of the	
					1	sorter machine and was	
					l I	not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/27/2017	No	Shipping/Packaging error	Order 453881473 sent to 1403		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
					1	sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/27/2017	No	Shipping/Packaging error	Order 453871473 sent to 1403	1	separate staff checks.	Staff were notified of the error.
1020	00/2//202/	1.0		0.446. 1550. 2110 56114 15 21105		Item tipped into wrong	THE STATE OF THE STATE OF
					1	lane at the end of the	
					1	sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/27/2017	No	Shipping/Packaging error	Order 453481473 sent to 1403		separate staff checks.	Staff were notified of the error.
4010	03/2//2017	140	Shipping/Fackaging error	Order 433481473 Selit to 1403		Item tipped into wrong	Stan were notified of the error.
						lane at the end of the	
					1		
						sorter machine and was	
100000	/ /					not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/27/2017	No	Shipping/Packaging error	order 453781403 sent to 1403		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
					1	lane at the end of the	
						sorter machine and was	N 6 98 98 98 97
			82			not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/27/2017	No	Shipping/Packaging error	order 453861473 sent to 1403		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/27/2017	No	Shipping/Packaging error	order 453971473 sent to 1403		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
					1	sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/27/2017	No	Shipping/Packaging error	order 453991473 sent to 1403			A CONTROL OF THE CONT
4016	03/27/2017	No	Shipping/Packaging error	order 453991473 sent to 1403		separate staff checks.	Staff were notified of the error.

						Item tipped into wrong	
						lane at the end of the	
			2			sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/18/2017	No	Shipping/Packaging error	x 464080-1547 sent to 1192 (Minnesota		separate staff checks.	Staff were notified of the error.
1010	00/10/2011	.,,,	Simplified a series	A 10 1000 10 17 Solit to 1132 (Minimesote		Item tipped into wrong	Stail Were notified of the error.
						lane at the end of the	
				1		sorter machine and was	
						not caught by two	Costor has been tuned to some formalis decreased in
4016	02/16/2017	No	Chinaina/Dankanina arras	RX 802023-7206 sent to 7205		separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	03/16/2017	No	Shipping/Packaging error	RX 802023-7206 Sent to 7205			Staff were notified of the error.
				1		Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/08/2017	No	Shipping/Packaging error	RX 1355290-1471 sent to 1470		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
				1		sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/08/2017	No	Shipping/Packaging error	RX 1344029-1471 sent to 1470		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/08/2017	No	Shipping/Packaging error	RX 1336470-7050 sent to 1092		separate staff checks.	Staff were notified of the error.
			11 3, 5 5			Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/07/2017	No	Shipping/Packaging error	.1-20mcg tabs: Rx 731060 was placed in		separate staff checks.	Staff were notified of the error.
4010	03/07/2017	140	Shipping/Fackaging error	11-2011cg tabs. 1x 731000 was placed in		Item tipped into wrong	Stair were notified of the error.
						lane at the end of the	
						sorter machine and was	
							Control of the contro
	02/05/2017	1996	si: '/p i	DV 4424022 4274		not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/06/2017	No	Shipping/Packaging error	RX 1131823-1271 sent to 1281		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	4440 AS 65 AS 500 S00 S00 S00 S00 S00 S00 S00 S00 S0
847 8450000		2000	enstan at southern on even	Anticological section section and anticological co		not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/05/2017	No	Shipping/Packaging error	51478 was shipped to 1474 but was can		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/04/2017	No	Shipping/Packaging error	1216 and 891060-1216 sent to 1297 but of		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/03/2017	No	Shipping/Packaging error	638759-1078 sent to 1890		separate staff checks.	Staff were notified of the error.
.020	30,00,202,		1,5	35.00 20.000 10 2000		Item tipped into wrong	and the control of the control
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	02/01/2017	No	Shipping/Backaging arra-	By#1622706 1065 was sant to star 1076			
4016	03/01/2017	No	Shipping/Packaging error	Rx#1622796-1065 was sent to store 1078		separate staff checks.	Staff were notified of the error.

				,			
.						Item tipped into wrong	
						lane at the end of the	
				1		sorter machine and was	
.				1		not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	MN order 1735547060 sent to 1556		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
.						lane at the end of the	
				1		sorter machine and was	
. 1						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	MN order 1735557060 sent to 1556		separate staff checks.	Staff were notified of the error.
4010	03/24/2017	110	Shipping/ Lackaging circl	mit order 1755557000 sent to 1550		Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
				1			Costor has been tuned to sauce few mis drawned items
	/ /		61	1		not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	MN order 1735567060 sent to 1556		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
				1		sorter machine and was	No. 2 All SE VI BANK DE MINISTER
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	MN order 1735577060 sent to 1556		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
				1		sorter machine and was	
i						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	MN order 1735587060 sent to 1556		separate staff checks.	Staff were notified of the error.
4010	03/24/2017	110	Shipping/Fackaging circl	mit order 1755507000 sent to 1550		Item tipped into wrong	
						lane at the end of the	
i						sorter machine and was	
				1			Cartar has been tuned to saves four mis drawned it.
			611			not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	MN order 1735597060 sent to 1556		separate staff checks.	Staff were notified of the error.
				1		Item tipped into wrong	
. 1						lane at the end of the	
. 1						sorter machine and was	
. 1				1		not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	Order 1734427060 sent to 1556 MN		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
. 1						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	Order 1735537060 sent to 1556 MN		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
, 1						lane at the end of the	
, 1						sorter machine and was	
, 1						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	63994-1850 sent to 1033 but was cance		separate staff checks.	Staff were notified of the error.
4010	03/24/2017	IVO	Simpling/ rackaging error	03334-1030 Selli to 1033 put was cance		Item tipped into wrong	Stan were notified of the errol.
, 1					(
, 1					Š	lane at the end of the	
, 1						sorter machine and was	
	non manna communication			Training and a second second and a second se		not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/24/2017	No	Shipping/Packaging error	RX 128342-1556 sent to 7060 MN		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
1 1				T .			
						lane at the end of the	
						lane at the end of the sorter machine and was	
							Sorter has been tuned to cause few mis dropped items.

T					T	Item tipped into wrong	
		1				lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/01/2017	No	Shipping/Packaging error	Rx#1622807-1065 was sent to store 1078		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/01/2017	No	Shipping/Packaging error	Store received open bag MN 1548		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
					1	lane at the end of the	
						sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/30/2017	No	Shipping/Packaging error	Rx sent to wrong store		separate staff checks.	Staff were notified of the error.
						Item tipped into wrong	
						lane at the end of the	
1		1				sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/28/2017	No	Shipping/Packaging error	Rx was sent to wrong store		separate staff checks.	Staff were notified of the error.
	/					Item tipped into wrong	
				1		lane at the end of the	
		1 1			1	sorter machine and was	
						not caught by two	Sorter has been tuned to cause few mis dropped items.
4016	03/09/2017	No	Shipping/Packaging error	inate ER 25mg: store 3628 received orde		separate staff checks.	Staff were notified of the error.
A DOMESTIC					•		
		% ot Total					

Total Scripts Scripts 2,053,622 0.00394

Reached patient

Sub-total

81

Other-Miscellaneous Control of the C										
Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Error Type	Corrective Action		
4016	01/12/17	No	other	Loose cap			Mechanical error	Capper was serviced		
Sub-total	Total Scripts	% ot Total Scripts	Reached patient		*					
1	2,053,622 0.00004 0									