2016 1st Quarter Board of Pharmacy Telepharmacy Report

This is a brief summary of the first quarter of 2016 for the pilot telepharmacy in State Center. Business is steady and increasing, and patients are continuing to become much more familiar with the operation of the telepharmacy. We are still working to grow the business and involve the pharmacy with the community. Our staff and support personnel at NuCara are continuing to brainstorm ways to engage with the patients in State Center.

A pharmacist is still on site once weekly for 8 hours per week. A monthly inspection is done while the pharmacist in charge is on-site. A complete prescription drug inventory was completed in March. It is still NuCara's goal to involve the pharmacist more on-site as time progresses and volume permits.

Table 1: Total number of prescriptions filled by month (2015-2016)

Total Number of RX Filled	Quarter 2 2015 May-June	Quarter 3 2015 July-September	Quarter 4 2015 October- December	**Quarter 1 2016 January-March**
	499	1277	1644	1834

Table 2: Average number of prescriptions filled by day (2015 by quarter)

Average Fills by Day	Quarter 3 2015 July-September	Quarter 4 2015 October-December	**Quarter 1 2016 January-March**
Monday	23	34	**37**
Tuesday	21	26	**26**
Wednesday	18	27	**27**
Thursday	17	18	**27**
Friday	16	18	**24**

There have not been any quality related events during this quarter. Upon discovery of an error the technician on site immediately would notify the pharmacist in charge.

Clinical services are still a priority at the telepharmacy, and we are working to implement new programs to bring services to these underserved patients. Patients are able to get medications packaged, MTM services as well as in depth counseling as needed. We also offer any immunization while a pharmacist is on-site.

Our two main areas of focus in 2016 include growing the prescription volume and increasing clinical services by our pharmacists. Increasing the volume of prescriptions would help provide opportunities to grow the clinical business. We will continue to be involved in the community and participate in local events.