



A Helpful Smile In Every Aisle

October 14, 2015

Andrew Funk, Executive Director
Iowa Board of Pharmacy Examiners
400 SW Eighth Street, Suite E
Des Moines, IA 50309-4688

Re: Hy-Vee Pharmacy Fulfillment Center's 2015 Q2 Error Report

Dear Mr. Funk

Hy-Vee Pharmacy Fulfillment Center (IA License #1472) respectfully submits our Third Quarter 2015 Error Report, for dates ranging from July 1, 2015, through September 30, 2015. All prescriptions dispensed through our Automatic Distribution Dispensing System (ADDS) from the Hy-Vee Pharmacy Fulfillment Center are monitored through the Pharmacy Quality Commitment Program and are reflected in the error report. During the third quarter of 2015, the Hy-Vee Pharmacy Fulfillment Center dispensed 1,536,711 prescriptions utilizing our ADDS to our retail Hy-Vee pharmacies in seven states. During this third quarter period, we had 576 errors associated with ADDS, resulting in an error-free percentage of 99.9% for prescriptions dispensed through ADDS. Of the 576 errors, 1 prescription reached the patient and no patients were harmed as a result of the errors. The error reaching a patient was the result of a miscount by the Parata robot.

Summary

Number of Prescriptions dispensed through ADDS	1,536,711
Number of Errors associated with ADDS	576
Error Free Percentage	99.9%
Number of Errors Reaching the Patient	1
Percentage of Errors Reaching the Patient	0.0001%
Number of Patients harmed as a result of errors	0

Categories of Errors

The ten distinct categories of errors are listed below, along with the number of errors in each category.

Category	Number of Errors	Percentage of Prescriptions
Incorrect Drug	0	0.00%
Incorrect Quantity	243	0.0154%
Incorrect Dose	0	0%
Incorrect Dosage Form	0	0%
Incorrect Directions	0	0%
Incorrect Patient Name	0	0%

Hy-Vee, Inc.
5820 Westown Parkway, West Des Moines, Iowa 50266
Phone: (515) 267-2800

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Other Incorrect Label Information	0	0%
Computer Order Entry	0	0%
Incorrect Safety Cap	205	0.0133%
Other Errors	128	0.0083%

Please see the attached reports for a detailed description of each error, the category, and corrective action adopted by the Hy-Vee Pharmacy Fulfillment Center.

Quantity Errors

Quantity errors are caused by the calibration of the scale or the air pressure in our ADDS. The Hy-Vee Pharmacy Fulfillment Center continues to monitor particular NDC's that are miscounted or damaged by the ADDS. We adjust the calibration of our scales and air pressure in our ADDS with respect to the applicable drug to optimize the settings and reduce the incidence of incorrect quantities or broken tablets and capsules. We are exploring changing manufacturers for the NDC's that consistently are damaged or miscount.

Incorrect Safety Caps

The process for providing non-safety caps is a manual process. We continue to work daily with our packing team to ensure that they do not forget to include the snap caps for patients requesting a snap cap. The computer screen places a large red message on the screen, alerting the packer to add the snap caps before sealing the bag.

Other Errors

Errors, such as the barcode cutting off on the prescription label, capping issues, or bag seals, are the result of our mechanical process for automatically filling prescriptions. We respond to these errors immediately and continue to adjust and refine our mechanical systems. For example, adjustments are made to the automated capper machines to ensure that the caps are securely put on the prescription vials.

Errors related to Replenishment and Inventory

We experienced 25 errors with replenishment and 9 with inventory in the 3rd quarter. We reviewed the importance of removing all foil and cotton with the replenishment staff. We determined that the inventory errors were the result of an employee placing the product in the wrong location on the shelf. The inventory team has been instructed and trained to use the scan technology and pay better attention when placing product on the shelf. Our quality system immediately caught all of these errors at the replenishment stations.

Quality Training

The Hy-Vee Pharmacy Fulfillment Center Director and Pharmacy Manager are consistently looking at all reported errors and addressing and training staff immediately when an error is identified. We are constantly refining our procedures and equipment to ensure that our level of quality is never compromised. All registered pharmacy employees working at the Hy-Vee Pharmacy Fulfillment Center have completed the Quality Assurance training. We are committed to continual monitoring and improvement of our quality at the Hy-Vee Pharmacy Fulfillment Center.

Respectfully submitted,
Hy-Vee, Inc.

Hy-Vee, Inc.

5820 Westown Parkway, West Des Moines, Iowa 50266

Phone: (515) 267-2800



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Helen E. Eddy, R.Ph., MBA
AVP, Pharmacy Services

Hy-Vee, Inc.

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Incorrect Drug

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
Subtotal = 0	Percentage of Total Scripts(1,536,711) = 0.00%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Month Totals

July= 501,822

August= 510,937

September= 523,952

Incorrect Quantity

Store#	Date Reported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/1/2015	N	Incorrect quantity	pv2 broken 85/90	Baclofen		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/2/2015	N	Incorrect quantity	PV2 broken tab 125/135	Captopril		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/6/2015	N	Incorrect quantity	Rx was short #60			Item was incorrectly checked by a pharmacist at exceptions station after failing weight check.	Pharmacists were instructed to double check quantity before approving any item that fails weight check.
4016	7/6/2015	N	Incorrect quantity	pv2 broken 179/180	Furosemide		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/6/2015	N	Incorrect quantity	pv2 broken 29/30	folic acid		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/6/2015	N	Incorrect quantity	pv1 broken 26/30	Buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/7/2015	N	Incorrect quantity	PV2 - BORKEN TAB 29/30	FOLIC ACID	FOLIC ACID	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/7/2015	N	Incorrect quantity	RX was 1 tablet short			Mechanical Error	Adjust Cell Pressure/Settings
4016	7/8/2015	N	Incorrect quantity	Broken tablets in vial of rx			Mechanical Error	Adjust Cell Pressure/Settings
4016	7/8/2015	N	Incorrect quantity	pv1 broken 89/90	Pramipexole		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/9/2015	N	Incorrect quantity	pv2 - broken tabs 177/180	Captopril	Captopril	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/9/2015	N	Incorrect quantity	pv2- broken tab 29/30	ferrous sulfate	ferrous sulfate	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/10/2015	N	Incorrect quantity	PV - broken tabs 85/90	Buspirone	Buspirone	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/12/2015	N	Incorrect quantity	pv1 broken 29/30	Lisinopril		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/12/2015	N	Incorrect quantity	pv1 broken 59/60	Lialda		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/12/2015	N	Incorrect quantity	pv2 broken 29/30	Lisinopril		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/13/2015	N	Incorrect quantity	6 broken tablets out of 180	Buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/13/2015	N	Incorrect quantity	pv1 - broken tab 269/270	np thyroid	np thyroid	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/13/2015	N	Incorrect quantity	pv1 - broken tabs 88/90	Chlorothiazide	Chlorothiazide	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/13/2015	N	Incorrect quantity	pv1 - broken tab 29/30	Estradiol	Estradiol	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/13/2015	N	Incorrect quantity	pv2 - broken tab 92/93	aripiprazole	aripiprazole	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/13/2015	N	Incorrect quantity	pv2- broken tab 84/90	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/13/2015	N	Incorrect quantity	pv2 - broken tab 88/90	folic acid	folic acid	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/14/2015	N	Incorrect quantity	pv2 - broken tab 179/180	carvedilol	carvedilol	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/14/2015	N	Incorrect quantity	pv2 - broken tabs 88/90	folic acid	folic acid	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/14/2015	N	Incorrect quantity	pv1 - short count 29/30	vit b12	vit b12	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/14/2015	N	Incorrect quantity	pv1 - broken tab 59/60	buspirone	Buspirone	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/14/2015	N	Incorrect quantity	pv1 - short count 116/120	Hyoscyamine	Hyoscyamine	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/16/2015	N	Incorrect quantity	pv2 broken tabs 88/90	Furosemide	Furosemide	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/16/2015	N	Incorrect quantity	pv2 - broken tabs 177/180	Furosemide	Furosemide	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/16/2015	N	Incorrect quantity	pv2 - broken tab 179/180	Minoxidil	Minoxidil	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/16/2015	N	Incorrect quantity	pv2 - broken tabs 357/360	carvedilol	carvedilol	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/17/2015	N	Incorrect quantity	PV1. Broken tablets	Buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/17/2015	N	Incorrect quantity	PV2. broken tablets 29/30	Sodium Bicarbonate		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken	Metformin		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 79/90	Abilify		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 29/30	janumet xr		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 39/40	Apriso		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 120/120	Meclizine		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 5/6	Abilify		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 26/30	Abilify		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 89/90	Abilify		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 29/30	Abilify		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/20/2015	N	Incorrect quantity	pv2 broken 26/30	Abilify		Mechanical Error	Adjust Cell Pressure/Settings

4016	7/20/2015	N	Other (explain in pharmacy notes if necessary)	6 broken tablets	Abilify		Mechanical Error	Pressure on dispensing cell was lowered
4016	7/21/2015	N	Incorrect quantity	PV2: broken tab 59/60	Levetiracetam	Levetiracetam	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/21/2015	N	Incorrect quantity	Broken tablets qty was not right because of broken tabs.			Mechanical Error	Adjust Cell Pressure/Settings
4016	7/21/2015	N	Incorrect quantity	5 broken tablets in vial	Buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/21/2015	N	Incorrect quantity	Rx was short 1 tablet			Mechanical Error	Adjust Cell Pressure/Settings
4016	7/22/2015	N	Incorrect quantity	pv2 broken 28/30	Lisinopril		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/22/2015	N	Incorrect quantity	pv1 broken 30/31	Estradiol		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/22/2015	N	Incorrect quantity	pv1 broken 89/90	Digox.		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/22/2015	N	Incorrect quantity	pv1 broken 58/60	Clonidine		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/23/2015	N	Incorrect quantity	pv1 man count long count 90/30	tolterodine ER		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/24/2015	N	Incorrect quantity	broken tablets - 118/120	Clonidine		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/25/2015	N	Incorrect quantity	over 91/90	felbamate		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/25/2015	N	Incorrect quantity	short 58/60	buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/25/2015	N	Incorrect quantity	broken tablet 29/30	lisinopril		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/26/2015	N	Incorrect quantity	PV 2 - Broken 61/60	Nortriptyline		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/27/2015	N	Incorrect quantity	PV 1 - broken tablet	Lisinopril		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/28/2015	N	Other (explain in pharmacy notes if necessary)	Store received empty vial			Item was incorrectly checked by a pharmacist at exceptions station after failing weight check.	Pharmacists were instructed to double check quantity before approving any item that fails weight check.
4016	7/28/2015	N	Incorrect quantity	PV 2 - broken tablets 179/180	Furosemide		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/28/2015	N	Incorrect quantity	PV 2 - broken tablets 176/180	furosemide		Mechanical Error	Adjust Cell Pressure/Settings
4016	7/28/2015	N	Incorrect quantity	Rx was short 1 tablet			Mechanical Error	Adjust Cell Pressure/Settings
4016	7/29/2015	N	Incorrect quantity	PV1 - broken 57/60	Cetirizine	Cetirizine	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/29/2015	N	Incorrect quantity	PV1 - broken 59/60	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/29/2015	N	Incorrect quantity	PV1 - broken 89/90	Glyburide	Glyburide	Mechanical Error	Adjust Cell Pressure/Settings
4016	7/30/2015	N	Incorrect quantity	PV 1 - Broken tablet 59/60	Chlorzoxazone			
4016	8/1/2015	N	Incorrect quantity	pv- broken 44/45	desmopressin	desmopressin	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/1/2015	N	Incorrect quantity	pv - broken 30/30	Abilify	Abilify	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/1/2015	N	Incorrect quantity	pv - broken 39/40	desmopressin	desmopressin	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/1/2015	N	Incorrect quantity	pv - broken 119/120	Estradiol	Estraderm	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/1/2015	N	Incorrect quantity	pv - short 89/90	carb-levod er	carbidopa/levodpa	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/2/2015	N	Incorrect quantity	pv1 - short 59/90	carbidopa/levod opa	carbidopa/levod	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/2/2015	N	Incorrect quantity	pv1 - broken tab 29/30	Simvastatin	Simvastatin	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/3/2015	N	Incorrect quantity	pv - broken tab 58/60	Cetirizine	Cetirizine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/3/2015	N	Incorrect quantity	pv - broken tab 29/30	Cetirizine	Cetirizine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/3/2015	N	Incorrect quantity	pv- broken tab 28/30	Cetirizine	Cetirizine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/3/2015	N	Incorrect quantity	pv - broken tab 28/30	Cetirizine	Cetirizine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/3/2015	N	Incorrect quantity	pv - broken tab 28/30	Cetirizine	Cetirizine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/3/2015	N	Incorrect quantity	pv- brken tabs 85/90	Cetirizine	Cetirizine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/3/2015	N	Incorrect quantity	pv- short 29/30	tolterodine	tolterodine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/3/2015	N	Incorrect quantity	pv - broken 117/120	Cetirizine	Cetirizine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/4/2015	N	Incorrect quantity	pv1 - broken tab 29/30	Simvastatin	Simvastatin	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/4/2015	N	Incorrect quantity	broken tablet at PV 90/90	Simvastatin	Simvastatin	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/4/2015	N	Incorrect quantity	Rx was 1 tablet long			Mechanical Error	Adjust Cell Pressure/Settings
4016	8/4/2015	N	Incorrect quantity	Rx had broken tablets no not a full #30 in vial			Mechanical Error	Adjust Cell Pressure/Settings
4016	8/5/2015	N	Incorrect quantity	over count 30/15	trifluperazine	trifluperazine	Mechanical Error	Adjust Cell Pressure/Settings

4016	8/5/2015	N	Incorrect quantity	broken tablet from manual count 29/30	Synthroid	Synthroid	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/5/2015	N	Incorrect quantity	short count from man count 30/90	Citalopraam	Citalopraam	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/6/2015	N	Incorrect quantity	short count 59/60	carbidopa/levodopa er		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/7/2015	N	Incorrect quantity	broken tablet 59/60	Estradiol	Estradiol	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/7/2015	N	Incorrect quantity	PV1: 29/30 broken tab	Lisinopril	Lisinopril	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/7/2015	N	Incorrect quantity	PV1: 29/30 broken tab	Lisinopril	Lisinopril	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/7/2015	N	Incorrect quantity	Rx was short because of broken tablets			Mechanical Error	Adjust Cell Pressure/Settings
4016	8/10/2015	N	Incorrect quantity	pv2 broken 526/540	Sodium Bicarbonate		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/10/2015	N	Incorrect quantity	pv2 broken 178/180	lisinopril 20/12.5		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/10/2015	N	Incorrect quantity	pv2 broken 59/60	Furosemide		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/10/2015	Y	Incorrect quantity	Rx was 1 tablet short			Mechanical Error	Adjust Cell Pressure/Settings
4016	8/12/2015	N	Incorrect quantity	pv2 broken 89/90	Furosemide		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/13/2015	N	Incorrect quantity	pv2 broken 88/90	Sodium Bicarbonate		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/13/2015	N	Incorrect quantity	pv2 broken 86/90	Sodium Bicarbonate		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/13/2015	N	Incorrect quantity	pv2 broken 178/180	Clonidine		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/13/2015	N	Incorrect quantity	pv2 broken 87/90	Buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/13/2015	N	Incorrect quantity	pv1 broken 89/90	Losartan		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/13/2015	N	Incorrect quantity	pv1 broken 59/60	Omeprazole		Mechanical Error	Adjust Cell Pressure/Settings
4016	8/13/2015	N	Incorrect quantity	Rx had broken tablets in vial			Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: broken tabs	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: broken tabs	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: broken tab 29/30	Abilify	Abilify	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: broken tabs	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: broken tabs	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: broken tabs	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: 29/30 broken	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: broken 59/60	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV1: broken 89/90	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/14/2015	N	Incorrect quantity	PV2: broken 29/30	losartan/hctz	losartan/hctz	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/15/2015	N	Incorrect quantity	PV2- broken tablets (filled 22/23)	venlafaxine	venlafaxine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/15/2015	N	Incorrect quantity	PV1- broken tablets (filled 58/60)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/15/2015	N	Incorrect quantity	PV1- broken tablets (filled 267/270)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/15/2015	N	Incorrect quantity	PV1- broken tablets (filled 89/90)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/15/2015	N	Incorrect quantity	PV1- broken tablets (filled 88/90)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/16/2015	N	Incorrect quantity	PV1- broken tablets (filled 29/30)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/16/2015	N	Incorrect quantity	PV1- broken tablets (filled 29/30)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/16/2015	N	Incorrect quantity	PV1- broken tablets (filled 29/30)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings

4016	8/16/2015	N	Incorrect quantity	PV1- broken tablets (filled 29/30)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/16/2015	N	Incorrect quantity	PV1- broken tablets (filled 58/60)	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/17/2015	N	Incorrect quantity	broken tablets at PV 87/90	np thyroid	np thyroid	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/17/2015	N	Incorrect quantity	5 broken tablets out of 60 at PV	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/18/2015	N	Incorrect quantity	broken tablets at PV 29/30	Losartan	Losartan	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/18/2015	N	Incorrect quantity	broken tablets at PV 61/90	Sodium Bicarbonate	Sodium Bicarbonate	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/18/2015	N	Incorrect quantity	broken tablet at PV	Vytorin	Vytorin	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/18/2015	N	Incorrect quantity	broken tablet at PV	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/20/2015	N	Incorrect quantity	broken tablets at PV 178/180	carvedilol	carvedilol	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/20/2015	N	Incorrect quantity	broken tablets at PV 59/60	Pramipexole	Pramipexole	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/21/2015	N	Incorrect quantity	broken tablets at PV 59/60	Naproxen	Naproxen	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/21/2015	N	Incorrect quantity	broken tablets at PV 130/135	Sodium Bicarbonate	Sodium Bicarbonate	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/21/2015	N	Incorrect quantity	broken tablets at PV 27/30	np thyroid	np thyroid	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/21/2015	N	Incorrect quantity	broken tablets at PV 89/90	losartan/hctz	losartan/hctz	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/24/2015	N	Incorrect quantity	broken tablets at pv 29/30	hctz	hctz	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/24/2015	N	Incorrect quantity	broken tablets at pv 29/30	Furosemide	Furosemide	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/24/2015	N	Incorrect quantity	broken tablets at pv 88/90	Losartan	Losartan	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/24/2015	N	Incorrect quantity	broken tablets at pv 89/60	Verapamil	Verapamil	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/24/2015	N	Incorrect quantity	broken cap at PV 89/90	Diltiazem	Diltiazem	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/24/2015	N	Incorrect quantity	broken cap at PV 89/90	Apriso	Apriso	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/25/2015	N	Incorrect quantity	PV2- broken tablets (filled 175/180)	Sotalol	Sotalol	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/25/2015	N	Incorrect quantity	PV2- broken tablets (filled 29/30)	Losartan	Losartan	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/25/2015	N	Incorrect quantity	PV2- broken tablets (filled 89/90)	Losartan	Losartan	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/25/2015	N	Incorrect quantity	PV2- broken tablets (filled 119/120)	Metformin	Metformin	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/25/2015	N	Incorrect quantity	PV2- overfill and broken tablets (filled 32/30)	Guanfacine	Guanfacine	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/25/2015	N	Incorrect quantity	PV2- broken tablets (filled 114/120)	Sodium Bicarbonate	Sodium Bicarbonate	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/25/2015	N	Incorrect quantity	PV2- broken tablets (filled 29/30)	Sodium Bicarbonate	Sodium Bicarbonate	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 87/90)	Furosemide	Furosemide	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 88/90)	lisinopril/Hctz	Lisinopril/Hctz	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 29/30)	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 27/30)	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 14/15)	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 29/30)	carvedilol	carvedilol	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 59/60)	Metformin	Metformin	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 29/30)	Loratadine	Loratadine	Mechanical Error	Adjust Cell Pressure/Settings

4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 29/30)	Lisinopril/Hctz	Lisinopril/Hctz	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/26/2015	N	Incorrect quantity	PV2- broken tablets (filled 29/30)	Lisinopril/Hctz	Lisinopril/Hctz	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/27/2015	N	Incorrect quantity	PV2- broken tablets (filled 87/90)	Sodium Bicarbonate	Sodium Bicarbonate	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/27/2015	N	Incorrect quantity	PV2- broken tablets (filled 43/45)	Furosemide	Furosemide	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/27/2015	N	Incorrect quantity	PV2- broken tablets (filled 56/60)	carvedilol	carvedilol	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/27/2015	N	Other (explain in pharmacy notes if necessary)	PV2- one open capsule in vial	Apriso	Apriso	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/28/2015	N	Incorrect quantity	PV2 - broken 89/90	Azilect	Azilect	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/28/2015	N	Incorrect quantity	PV2 - broken 59/60	Sodium Bicarbonate	Sodium Bicarbonate	Mechanical Error	Adjust Cell Pressure/Settings
4016	8/31/2015	N	Incorrect quantity	short 1 tablet			Mechanical Error	Adjust Cell Pressure/Settings
4016	9/3/2015	N	Incorrect quantity	PV1 - short 12/13	vitamin D		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/3/2015	N	Other (explain in pharmacy notes if necessary)	PV1 - one broken 89/90	duloxetine		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/3/2015	N	Incorrect quantity	PV2 - broken 59/60	primidone		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/3/2015	N	Incorrect quantity	PV2 - broken 58/60	primidone		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/3/2015	N	Incorrect quantity	PV2 - broken 50/30	Lisinopril/hctz		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/3/2015	N	Incorrect quantity	PV2 - broken 59/60	buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/3/2015	N	Incorrect quantity	PV2 - paper in vial	citalopram		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/4/2015	N	Other (explain in pharmacy notes if necessary)	AI- cap cracked	bupropion hcl er xl		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/4/2015	N	Incorrect quantity	PV1 - broken 119/120	buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/4/2015	N	Incorrect quantity	PV1 - broken cap 59/60	venlafaxine er		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/4/2015	N	Incorrect quantity	PV1 - 175/180 tablets spilled onto line	enalapril		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/4/2015	N	Incorrect quantity	PV1 - broken cap 119/120	Mexiletine		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/5/2015	N	Incorrect drug	REP B - bisoprolol 5mg was put away with the lisinopril hctz 20/12.5 - caught by replenisher	bisoprolol		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/7/2015	N	Incorrect quantity	pv1- broken 89/90	Losartan	Losartan	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/7/2015	N	Incorrect quantity	pv1 - broken 89/90	duloxetine	duloxetine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/7/2015	N	Incorrect quantity	pv1 - broken 59/60	duloxetine	duloxetine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/8/2015	N	Incorrect quantity	pv1 - broken 59/60	Metformin	Metformin	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/8/2015	N	Incorrect quantity	pv1 - 7 broken tabs of 180	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/9/2015	N	Incorrect quantity	pv1 - 1 long 15/14	paricalcitol	paricalcitol	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/10/2015	N	Incorrect quantity	pv1 - broken 59/60	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/10/2015	N	Incorrect quantity	pv -44/45	divalproex	divalproex	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/11/2015	N	Incorrect quantity	Broken 44/45	Buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/11/2015	N	Incorrect quantity	broken43/45	Buspirone		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/11/2015	N	Incorrect quantity	pv1 - broken 89/90	Metoclopramide	Metoclopramide	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/11/2015	N	Incorrect quantity	pv1 - short 59/6	galanamine	Galantamine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/13/2015	N	Incorrect quantity	pv2 - broken 29/30	chorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/13/2015	N	Incorrect quantity	pv2 - broken 59/60	Primidone	Primidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/13/2015	N	Incorrect quantity	pv2 - broken 28/30	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/13/2015	N	Incorrect quantity	pv1- broken 29/30	Simvastatin	Simvastatin	Mechanical Error	Adjust Cell Pressure/Settings

4016	9/13/2015	N	Incorrect quantity	pv1 - broken 38/45	np thyroid	np thyroid	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/13/2015	N	Incorrect quantity	pv1 - broken 44/45	Simvastatin	Simvastatin	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/13/2015	N	Incorrect quantity	pv1 - broken 58/60	enalapril/hctz	enalapril/hctz	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/13/2015	N	Incorrect quantity	auto bagger C - broken cap	pantoprazole	pantoprazole	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/15/2015	N	Incorrect quantity	pv1- broken tabs 57/60	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/15/2015	N	Incorrect quantity	pv1- broken 119/120	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/15/2015	N	Incorrect quantity	pv1 -broken 59/60	polyiron 150 forte	polyiron 150 forte	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/15/2015	N	Incorrect quantity	pv1 - broken 29/30	venlafaxine er	venlafaxine er	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/15/2015	N	Incorrect quantity	pv1 - 16/15 man ct	Bystolic	Bystolic	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/16/2015	N	Incorrect quantity	pv2 - broken 178/180	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/16/2015	N	Incorrect quantity	pv2- broken 60/60	metformin er	metformin er	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/16/2015	N	Incorrect quantity	pv2- broken 175/180	lisinopril/hctz	lisinopril/hctz	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/16/2015	N	Incorrect quantity	pv2 - broken 87/90	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/17/2015	N	Incorrect quantity	pv2 broken 44/45	Furosemide		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/18/2015	N	Incorrect quantity	PV2 - broken tab 59/60	Lithium Carbonate	Lithium Carbonate	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/18/2015	N	Incorrect quantity	PV2 - Broken 28/30	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/18/2015	N	Incorrect quantity	PV2 - broken 79/90	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/18/2015	N	Incorrect quantity	PV1 - broken 116/120	Metoclopramide	Metoclopramide	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/18/2015	N	Incorrect quantity	PV1 - long 26/20	Doxycycline	Doxycycline	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/18/2015	N	Incorrect quantity	PV1 - short 57/60	Neomycin	Neomycin	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/21/2015	N	Incorrect quantity	PV2 - broken tab 40/45	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/21/2015	N	Incorrect quantity	PV2 - broken tab 28/30	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/21/2015	N	Incorrect quantity	PV2 - broken tab 58/60	Megestrol	Megestrol	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/21/2015	N	Incorrect quantity	PV1- broken tablets (filled 44-45)	Spironolactone	Spironolactone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/21/2015	N	Incorrect quantity	PV1- broken tablets (filled 29/30)	irbesartan	irbesartan	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/21/2015	N	Incorrect quantity	PV1- broken tablet (filled 179/180)	Metoprolol	Metoprolol	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/21/2015	N	Incorrect quantity	PV1- broken tablet (filled 89/90)	Hydralazine	Hydralazine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/22/2015	N	Incorrect quantity	PV1- broken tablets (filled 84-90)	Chlorthalidone	Chlorthalidone	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/22/2015	N	Incorrect quantity	PV1- broken tablets (filled 29/30)	Losartan	Losartan	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/23/2015	N	Incorrect quantity	PV1- broken tablets (filled 131/135)	Carbidopa-levodopa ER	Carbidopa-levodopa ER	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/24/2015	N	Incorrect quantity	PV2- broken tablet (filled 59/60)	Diflunisal	Diflunisal	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/24/2015	N	Incorrect quantity	PV1- undercount due to 16 dram vial (unlabeled) inside the 40 dram vial (filled 50/90)	Prenatal Rx 1	Prenatal Rx 1	Mechanical Error	16 dram vial was mistakenly placed into 40 dram vial labeler and was caught inside a 40 dram vial. Maintenance staff was notified.
4016	9/25/2015	N	Incorrect quantity	PV1 - broken 89/90	atorvastatin	atorvastatin	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/25/2015	N	Incorrect quantity	PV1 - broken 28/30	estropipate	estropipate	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/28/2015	N	Incorrect quantity	PV2- Broken cap 29/30	Vitamin D		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/28/2015	N	Incorrect quantity	Pv2--broken tab 88/90	Losartan		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/28/2015	N	Incorrect quantity	pv1--broken tab 59/60	Metformin		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/28/2015	N	Incorrect quantity	pv1--broken tab 89/90	Methimazole		Mechanical Error	Adjust Cell Pressure/Settings
4016	9/29/2015	N	Incorrect quantity	PV1: broken 29/30	np thyroid	np thyroid	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/29/2015	N	Incorrect quantity	PV1: broken 53/60	Clonidine	Clonidine	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/29/2015	N	Incorrect quantity	PV1: broken 29/30	Omeprazole	Omeprazole	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/29/2015	N	Incorrect quantity	PV1: short 29/30	Urocit-K	Urocit-K	Mechanical Error	Adjust Cell Pressure/Settings
4016	9/29/2015	N	Incorrect quantity	pv2- broken tablet 99/100	losartan/hctz		Mechanical Error	Adjust Cell Pressure/Settings

4016	9/30/2015	N	Incorrect quantity	pv2 - broken tablet 29/30	candesartan/hct z		Mechanical Error	Adjust Cell Pressure/Settings
Subtotal = 243	Percentage of Total Scripts(1,536,711) = 0.0154%	Reached Patient = 1	Number of prescriptions through automation 1,536,711					

Incorrect Safety Cap

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/1/2015	N	Incorrect safety cap	auto H forgot snap cap	potassium er		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/1/2015	N	Incorrect safety cap	auto H forgot snap cap	potassium er		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/2/2015	N	Incorrect safety cap	auto B forgot snap cap	Benicar		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/6/2015	N	Incorrect safety cap	no snap cap	Hydralazine	Hydralazine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/7/2015	N	Incorrect safety cap	man pack - cap chipped	Acetaminophen	Acetaminophen	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/7/2015	N	Incorrect safety cap	man pack - chipped cap	Viagra	Viagra	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/7/2015	N	Incorrect safety cap	no snap cap	dexilant	dexilant	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/7/2015	N	Incorrect safety cap	autobagger forgot snap cap	Glipizide		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/7/2015	N	Incorrect safety cap	autobagger forgot snap cap	Trazodone		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/7/2015	N	Incorrect safety cap	autobagger D forgot snap cap	Simvastatin		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/9/2015	N	Incorrect safety cap	multi-pack AI - forgot snap cap	gabapentin	gabapentin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/9/2015	N	Incorrect safety cap	multi-pack AI - forgot snap cap	levothyroxine	levothyroxine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/9/2015	N	Incorrect safety cap	autobagger H forgot snap cap	metoprolol tartrate		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	7/9/2015	N	Incorrect safety cap	autobagger forgot snap cap	Atenolol		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/9/2015	N	Incorrect safety cap	autobagger forgot snap cap	Atenolol		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/10/2015	N	Incorrect safety cap	autobagger forgot snap cap	metoprolol tartrate		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/10/2015	N	Incorrect safety cap	autobagger forgot snap cap	Sucralfate		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/10/2015	N	Incorrect safety cap	autobagger forgot snap cap	Crestor		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/11/2015	N	Incorrect safety cap	AI - forgot snap cap	Furosemide	Furosemide	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/11/2015	N	Incorrect safety cap	autobagger no snap cap	isosorbide mononitrate		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/12/2015	N	Incorrect safety cap	autobagger I forgot snap cap	lamotrigine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/16/2015	N	Incorrect safety cap	snap cap autobagger C	amlodipine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/16/2015	N	Incorrect safety cap	auto A forgot snap cap	chlorathalidone		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/20/2015	N	Incorrect safety cap	auto F forgot snap cap	Lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/20/2015	N	Incorrect safety cap	auto F forgot snap cap	levothyroxine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/20/2015	N	Incorrect safety cap	auto A forgot snap cap	Atenolol		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	7/20/2015	N	Incorrect safety cap	auto A forgot snap cap	atorvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/21/2015	N	Incorrect safety cap	No non safty cap in bag		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/26/2015	N	Incorrect safety cap	Single autobagger #5 - Forgot snap caps		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/26/2015	N	Incorrect safety cap	single autobagger #5 - forgot snap caps		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/26/2015	N	Incorrect safety cap	single autobagger #5 - forgot snap caps		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/26/2015	N	Incorrect safety cap	single autobagger #4 - forgot snap caps	Metformin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/28/2015	N	Incorrect safety cap	rx did not have a non safty cap in bag		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/29/2015	N	Incorrect safety cap	Autobagger D - Forgot snap caps (corrected)	??	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/30/2015	N	Incorrect safety cap	Packing - Forgot snap caps	Metformin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/30/2015	N	Incorrect safety cap	Packing - Forgot snap caps	Potassium Chloride	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/30/2015	N	Incorrect safety cap	Packing - Forgot snap caps	Potassium Chloride	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/30/2015	N	Incorrect safety cap	Packing - Forgot snap caps	pantoprazole	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/30/2015	N	Incorrect safety cap	Packing - Forgot snap caps	levothyroxine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	7/30/2015	N	Incorrect safety cap	Packing - Forgot snap caps	isosorbide mono		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/30/2015	N	Incorrect safety cap	Packing - Forgot snap caps	cyclobenzaprine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/30/2015	N	Incorrect safety cap	Packing - Forgot snap caps	atorvastatin		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/30/2015	N	Incorrect safety cap	Single Pack #5 - No snap caps	Citalopram		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/31/2015	N	Incorrect safety cap	Single Pack #1 - No snap caps	Potassium Chloride		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/31/2015	N	Incorrect safety cap	Multi-pack #2 - forgot snap caps	carvedilol		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/31/2015	N	Incorrect safety cap	Multi-pack #2 - forgot snap caps	Amlodipine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/7/2015	N	Other (explain in pharmacy notes if necessary)	MAN PACK - FORGOT SAFETY CAP	Trazodone	Trazodone	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Autobag: forgot snap cap	hctz	hctz	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Autobag: forgot snap cap	fenofibric acid	fenofibric acid	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/23/2015	N	Other (explain in pharmacy notes if necessary)	Autobag G: forgot snap cap	meloxicam	meloxicam	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/23/2015	N	Other (explain in pharmacy notes if necessary)	Multi-pack #2: forgot snap cap	Enalapril	Enalapril	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/23/2015	N	Other (explain in pharmacy notes if necessary)	Autobag H: forgot snap cap	Naproxen	Naproxen	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	7/23/2015	N	Other (explain in pharmacy notes if necessary)	Autobag A: no snap cap	gabapentin	gabapentin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/24/2015	N	Other (explain in pharmacy notes if necessary)	Autobag H: forgot snap cap	meloxicam	meloxicam	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/24/2015	N	Other (explain in pharmacy notes if necessary)	Autobag: forgot snap cap	atorvastatin	atorvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/24/2015	N	Other (explain in pharmacy notes if necessary)	Autobag: forgot snap cap	Citalopram	Citalopram	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/21/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: forgot snap cap	Amlodipine	Amlodipine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/21/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: forgot snap cap	Amiodarone	Amiodarone	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Autobag H: no snap cap	gabapentin	gabapentin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Autobag F: no snap cap	levothyroxine	levothyroxine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Autobag H: no snap cap	levothyroxine	levothyroxine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Multi-pack #3: forgot snap cap	kombiglyze XR	kombiglyze XR	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/15/2015	N	Other (explain in pharmacy notes if necessary)	forgot cap autobagger D			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/17/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger D: forgot snap cap (corrected)	Lisinopril	Lisinopril	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/18/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: forgot snap cap	Enalapril	Enalapril	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	7/21/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: no snap cap	Trazodone	Trazodone	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/13/2015	N	Other (explain in pharmacy notes if necessary)	snap cap autobagger D	duloxetine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	7/13/2015	N	Other (explain in pharmacy notes if necessary)	snap cap autobagger D	atorvastatin		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/1/2015	N	Incorrect safety cap	AI- missing snap cap	Warfarin		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/1/2015	N	Incorrect safety cap	AI- missing snap cap	spironolactone		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/1/2015	N	Incorrect safety cap	AI- missing snap cap	metoprolol er		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/3/2015	N	Incorrect safety cap	AI- missing snap cap	Potassium Chloride		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/3/2015	N	Incorrect safety cap	AI- missing snap cap	lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/3/2015	N	Incorrect safety cap	man pack 5 - missing snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/3/2015	N	Incorrect safety cap	area not noted	fenofibrate		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/3/2015	N	Incorrect safety cap	multi autobagger 4 - no lid	fenofibrate		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/5/2015	N	Incorrect safety cap	AI- missing snap cap	lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/5/2015	N	Incorrect safety cap	multi pack H - no snap cap	Potassium Chloride		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	8/5/2015	N	Incorrect safety cap	multi pack H - no snap cap	levothyroxine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/6/2015	N	Incorrect safety cap	No non child proof lid in bag			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/8/2015	N	Incorrect safety cap	no non safety caps in bag			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/10/2015	N	Incorrect safety cap	autobagger forgot snap cap	mirtazepine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/12/2015	N	Incorrect safety cap	autobagger F no snap cap	glimepiride		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/12/2015	N	Incorrect safety cap	autobagger H no snap cap	Lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/12/2015	N	Incorrect safety cap	autobagger H forgot snap cap	divalproex		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/12/2015	N	Incorrect safety cap	autobagger H forgot snap cap	Lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/12/2015	N	Incorrect safety cap	autobagger E forgot snap cap	Lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/13/2015	N	Incorrect safety cap	no non safety caps in bag			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/14/2015	N	Incorrect safety cap	autobagger I- forgot snap caps in rx bag	Lisinopril	Lisinopril	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/14/2015	N	Incorrect safety cap	autobagger I- forgot snap caps in rx bag	Amlodipine	Amlodipine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/14/2015	N	Incorrect safety cap	autobagger E- forgot snap caps in rx bag	Omeprazole	Omeprazole	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	8/14/2015	N	Incorrect safety cap	autobagger H- forgot snap caps in rx bag	Cetirizine	Cetirizine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/14/2015	N	Incorrect safety cap	autobagger H- forgot snap caps in rx bag	Citalopram	Citalopram	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/14/2015	N	Incorrect safety cap	autobagger H- forgot snap caps in rx bag	meloxicam	meloxicam	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/14/2015	N	Incorrect safety cap	autobagger H- forgot snap caps in rx bag	Simvastatin	Simvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/15/2015	N	Incorrect safety cap	autobagger- forgot snap caps in rx bag	tamsulosin	tamsulosin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/15/2015	N	Incorrect safety cap	autobagger- forgot snap caps in rx bag	Lisinopril	Lisinopril	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/16/2015	N	Incorrect safety cap	autobagger - forgot snap caps in rx bag	Omeprazole	Omeprazole	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/16/2015	N	Incorrect safety cap	autobagger G- forgot snap caps in rx bag	Amlodipine	Amlodipine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/19/2015	N	Incorrect safety cap	auto A no snap cap	Bupropion		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/19/2015	N	Incorrect safety cap	auto A no snap caps	Potassium		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/19/2015	N	Incorrect safety cap	auto D no snap cap	Zetia		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/19/2015	N	Incorrect safety cap	auto E no snap cap	Lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/19/2015	N	Incorrect safety cap	auto F no snap cap	Amlodipine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	8/19/2015	N	Incorrect safety cap	auto G forgot snap cap	tamsulosin		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/19/2015	N	Incorrect safety cap	auto I no snap cap	Simvastatin		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/19/2015	N	Incorrect safety cap	auto I no snap cap	venlafaxine		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/21/2015	N	Incorrect safety cap	rx's did not have a non-safety cap with them from central fill			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/21/2015	N	Incorrect safety cap	No non safety cap like requested in bag from CF			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/26/2015	N	Incorrect safety cap	autobagger D- forgot snap cap in rx bag	Metoprolol	Metoprolol	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/27/2015	N	Incorrect safety cap	autobagger C- forgot snap cap in rx bag	Methotrexate	Methotrexate	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/27/2015	N	Incorrect safety cap	autobagger E- forgot snap cap in rx bag	Metoprolol	Metoprolol	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/27/2015	N	Incorrect safety cap	autobagger E- forgot snap cap in rx bag	Omeprazole	Omeprazole	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/27/2015	N	Incorrect safety cap	autobagger E- forgot snap cap in rx bag	Metformin	Metformin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/27/2015	N	Incorrect safety cap	autobagger E- forgot snap cap in rx bag	Detrol	Detrol	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/27/2015	N	Incorrect safety cap	autobagger E- forgot snap cap in rx bag	Simvastatin	Simvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/27/2015	N	Incorrect safety cap	autobagger E- forgot snap cap in rx bag	atorvastatin	atorvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	8/27/2015	N	Incorrect safety cap	autobagger E- forgot snap cap in rx bag	Jantoven	Jantoven	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/27/2015	N	Incorrect safety cap	autobagger E- forgot snap cap in rx bag	Atenolol	Atenolol	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/28/2015	N	Incorrect safety cap	Auto Bagger A - forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/28/2015	N	Incorrect safety cap	AB A - Forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/28/2015	N	Incorrect safety cap	AB A - Forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/31/2015	N	Incorrect safety cap	no non safety cap in bag			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap at autobagger	lisinopril/hctz	lisinopril/hctz	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap at autobagger	Toviaz	Toviaz	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap at autobagger	Methotrexate	Methotrexate	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap at autobagger	Atenolol	Atenolol	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/21/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap	pioglitazone	pioglitazone	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/21/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap	Glipizide	Glipizide	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/21/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap caps at multi-auto 2	Simvastatin	Simvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	8/21/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap caps at multi-auto 2	glimepiride	glimepiride	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/24/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap at auto E			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/29/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/29/2015	N	Other (explain in pharmacy notes if necessary)	Forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/29/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/31/2015	N	Other (explain in pharmacy notes if necessary)	forgot to put snap cap in bag			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/20/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap at autobagger	Atenolol	Atenolol	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/8/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger D: forgot snap cap	Atenolol	Atenolol	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/20/2015	N	Other (explain in pharmacy notes if necessary)	forgot to include snap cap in packing	Citalopram	Citalopram	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/13/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger E: forgot cap (corrected)	Lisinopril	Lisinopril	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/17/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap at autobagger			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/17/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap at autobagger			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/17/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap at autobagger			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	8/18/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap at autobagger	Omeprazole	Omeprazole	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	8/18/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap at autobagger			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/1/2015	N	Other (explain in pharmacy notes if necessary)	Forgot safety cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/1/2015	N	Incorrect safety cap	Forgot to put in snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/2/2015	N	Incorrect safety cap	forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/2/2015	N	Incorrect safety cap	forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/2/2015	N	Incorrect safety cap	forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/2/2015	N	Incorrect safety cap	forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/3/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap when bagging			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/3/2015	N	Other (explain in pharmacy notes if necessary)	forgot snap cap when packing			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/3/2015	N	Incorrect safety cap	forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/3/2015	N	Incorrect safety cap	forgot snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/3/2015	N	Incorrect safety cap	forgot snap cap when packing			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/4/2015	N	Incorrect safety cap	AG- missing snapcap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	9/4/2015	N	Incorrect safety cap	AG- missing snapcap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/4/2015	N	Incorrect safety cap	AG -missing snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/4/2015	N	Incorrect safety cap	AG - missing snapcap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/5/2015	N	Other (explain in pharmacy notes if necessary)	AG - no snap cap	naproxen		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/5/2015	N	Other (explain in pharmacy notes if necessary)	AG - no snap cap	lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/7/2015	N	Other (explain in pharmacy notes if necessary)	auto-bagger - no snap cap	Omeprazole	Omeprazole	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/7/2015	N	Other (explain in pharmacy notes if necessary)	auto-bagger forgot snap cap	Naproxen	Naproxen	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/9/2015	N	Incorrect safety cap	forgot snap cap	atorvastatin	atorvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/9/2015	N	Incorrect safety cap	no cap	Clonidine	Clonidine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/9/2015	N	Incorrect safety cap	no snap caps	Metformin	Metformin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/9/2015	N	Incorrect safety cap	no snap cap	atorvastatin	atorvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/9/2015	N	Incorrect safety cap	no snap cap	Sertraline	Sertraline	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/16/2015	N	Incorrect safety cap	AD - forgot snap cap	?	?	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	9/16/2015	N	Incorrect safety cap	AD - forgot snap cap	?	?	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/30/2015	N	Incorrect safety cap	forgot cap - autobagger A			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/29/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: forgot snap cap	montelukast	montelukast	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/29/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: forgot snap cap	glimepiride	glimepiride	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/29/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: forgot snap cap	Furosemide	Furosemide	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/29/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: forgot snap cap	duloxetine	duloxetine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/29/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: forgot snap cap	Triamterene-HCTZ	Triamterene-HCTZ	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/25/2015	N	Incorrect safety cap	Autobagger A- forgot snap caps in rx bag	Lisinopril	Lisinopril	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/25/2015	N	Incorrect safety cap	Autobagger A- forgot snap cap in rx bag	Seroquel	Seroquel	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/25/2015	N	Incorrect safety cap	snap cap	pioglitazone	pioglitazone	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/25/2015	N	Incorrect safety cap	no snap cap	Warfarin	Warfarin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/22/2015	N	Incorrect safety cap	snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/22/2015	N	Incorrect safety cap	snap cap			Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	9/22/2015	N	Incorrect safety cap	snap cap	atorvastatin	atorvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/15/2015	N	Incorrect safety cap	AG- no snap cap	?	?	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/15/2015	N	Incorrect safety cap	AG - no snap cap	?	?	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/17/2015	N	Incorrect safety cap	auto AB no snap cap	Lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/17/2015	N	Incorrect safety cap	auto AB no snap cap	atorvastatin		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/17/2015	N	Incorrect safety cap	auto AB no snap cap	Sertraline		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/17/2015	N	Incorrect safety cap	auto AB no snap cap	Lisinopril		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/17/2015	N	Incorrect safety cap	auto D no snap cap	Furosemide		Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/18/2015	N	Incorrect safety cap	forgot snap cap	Furosemide	Furosemide	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/18/2015	N	Incorrect safety cap	AC - snap cap	olanzapine	olanzapine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/21/2015	N	Incorrect safety cap	no snap cap	Omeprazole	Omeprazole	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/21/2015	N	Incorrect safety cap	snap cap	atorvastatin	atorvastatin	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/21/2015	N	Incorrect safety cap	snap cap	Hydrochlorothiazide	Hydrochlorothiazide	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.

4016	9/21/2015	N	Incorrect safety cap	snap cap	Metoprolol	Metoprolol	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/21/2015	N	Incorrect safety cap	snap cap	Furosemide	Furosemide	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/21/2015	N	Incorrect safety cap	snap cap	cyclobenzaprine	cyclobenzaprine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/21/2015	N	Incorrect safety cap	snap cap	Furosemide	Furosemide	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/23/2015	N	Incorrect safety cap	no snap cap	Lisinopril	Lisinopril	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/23/2015	N	Incorrect safety cap	snap cap	Omeprazole	Omeprazole	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/23/2015	N	Incorrect safety cap	snap cap	Amlodipine	Amlodipine	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/24/2015	N	Incorrect safety cap	no snap cap	donepezil	donepezil	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/8/2015	N	Other (explain in pharmacy notes if necessary)	auto bagger - missing snap cap	Furosemide	Furosemide	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
4016	9/12/2015	N	Other (explain in pharmacy notes if necessary)	AUTO-BAGGER - MISSING SNAP CAPS	Sucralfate	Sucralfate	Human Error: The PSP did not recognize the safety caps addition on their screen.	This has been addressed at Quality Assurance meetings and staff meeting to remind all PSP/techs/RPH.
Subtotal = 205	Percentage of Total Scripts(1,536,711) = 0.0133%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Other-Paperwork

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/30/2015	N	Other (explain in pharmacy notes if necessary)	Rx was 1 monograph short			Printer Jam was not cleared immediately	Packer was instructed to clear paper jam immediately before continuing to pack orders or monograph receipts may not be fully printed
4016	7/29/2015	N	Other (explain in pharmacy notes if necessary)	Order of 4 was missing 2 our of 4 monograph			Printer Jam was not cleared immediately	Packer was instructed to clear paper jam immediately before continuing to pack orders or monograph receipts may not be fully printed
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	extra mono for another pt in pt bag.			Printer Jam was not cleared immediately	Packer was instructed to clear paper jam immediately before continuing to pack orders or monograph receipts may not be fully printed
4016	8/21/2015	N	Other (explain in pharmacy notes if necessary)	Another pt monograph was in a bag for a different store			Printer Jam was not cleared immediately	Packer was instructed to clear paper jam immediately before continuing to pack orders or monograph receipts may not be fully printed
Subtotal = 4	Percentage of Total Scripts(1,536,711) = 0.0003%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Other-Caps

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/27/2015	N	Other (explain in pharmacy notes if necessary)	chipped cap at man pack #1	Losartan	Losartan	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/28/2015	N	Other (explain in pharmacy notes if necessary)	Single Pack #1 - Bad seal on cap	Naproxen		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/29/2015	N	Other (explain in pharmacy notes if necessary)	Packing - cracked lid	??		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/30/2015	N	Other (explain in pharmacy notes if necessary)	Packing - No cap	candesartan		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/30/2015	N	Other (explain in pharmacy notes if necessary)	Packing - Loose cap	Fluoxetine		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Multi-pack #3: no cap	isosorbide mono dr	isosorbide mono dr	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/19/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: damaged cap	Furosemide	Furosemide	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/21/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: chipped cap	Diltiazem	Diltiazem	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/21/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: chipped cap	atorvastatin	atorvastatin	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Autobag: chipped cap	Pravastatin	Pravastatin	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/21/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger D: broken cap	Ranitidine	Ranitidine	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/1/2015	N	Other (explain in pharmacy notes if necessary)	auto H broken lid on vial	triamterene/hydrochlorothiazide		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/7/2015	N	Other (explain in pharmacy notes if necessary)	man pack - cap not secure	Ibuprofen	Ibuprofen	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/8/2015	N	Other (explain in pharmacy notes if necessary)	cracked lid found at autobagger H	Lisinopril		Mechanical Error	Gears in Automated capper were replaced to rectify this issue

4016	7/10/2015	N	Other (explain in pharmacy notes if necessary)	autobagger chipped cap on vial	Metformin		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/10/2015	N	Other (explain in pharmacy notes if necessary)	autobagger chipped cap on vial	Crestor		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/10/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: chipped cap	atorvastatin	atorvastatin	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/13/2015	N	Other (explain in pharmacy notes if necessary)	bottle cap was chipped autobagger D	venlafaxine		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/13/2015	N	Other (explain in pharmacy notes if necessary)	vial cap was chipper autobagger D	loratadine		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/13/2015	N	Other (explain in pharmacy notes if necessary)	Packing. Cap cracked on vial	Bupropion		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/16/2015	N	Other (explain in pharmacy notes if necessary)	Packing. Cap not secure on vial.	Omeprazole		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/16/2015	N	Other (explain in pharmacy notes if necessary)	Packing. Cap chipped on vial.	isosorbide mononitrate		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/17/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: cap loose	atorvastatin	atorvastatin	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	7/20/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger C: no lid	Sertraline	Sertraline	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	cap not on completely in packing	tamsulosin	tamsulosin	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	cap not on completely in packing	Dilantin	Dilantin	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	chipped cap in packing	bisoprolol/hctz	bisoprolol/hctz	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	8/8/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: chipped cap	gabapentin	gabapentin	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	8/20/2015	N	Other (explain in pharmacy notes if necessary)	no cap on vial in packing	Bupropion	Bupropion	Mechanical Error	Gears in Automated capper were replaced to rectify this issue

4016	8/25/2015	N	Other (explain in pharmacy notes if necessary)	autobagger C-cracked vial lid (had to replace)	Escitalopram	Escitalopram	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	8/11/2015	N	Other (explain in pharmacy notes if necessary)	autobagger vial came without cap	Fluoxetine		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	8/10/2015	N	Other (explain in pharmacy notes if necessary)	autobagger loose cap	Potassium		Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	8/16/2015	N	Other (explain in pharmacy notes if necessary)	autobagger I- cap broken on rx vial	Citalopram	Citalopram	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	9/2/2015	N	Other (explain in pharmacy notes if necessary)	cap was loose on vial			Mechanical Error	Gears in Automated capper were replaced to rectify this issue
4016	9/11/2015	N	Other (explain in pharmacy notes if necessary)	AUTO BAGGER I - CAP LOOSE	Ibu	Ibu	Mechanical Error	Gears in Automated capper were replaced to rectify this issue
Subtotal = 35	Percentage of Total Scripts(1,536,711) = 0.0023%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Other-Bags

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason For Error	Corrective Action
4016	7/13/2015	N	Other (explain in pharmacy notes if necessary)	bag not sealed autobagger D	LOsartan		Mechanical Error	Autobagger was serviced
4016	8/30/2015	N	Other (explain in pharmacy notes if necessary)	bad seal bag wasn't seal all the way			Mechanical Error	Autobagger was serviced
4016	9/24/2015	N	Other (explain in pharmacy notes if necessary)	bag did not seal	Amlodipine	Amlodipine	Mechanical Error	Autobagger was serviced
Subtotal =3	Percentage of Total Scripts(1,536,711) = 0.0002%	Reached Patient = 0	Number of prescriptions through automation 1,536,711.					

Other-Caps

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/8/2015	N	Other (explain in pharmacy notes if necessary)	autobagger label coming off vial	Metformin		Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	7/1/2015	N	Other (explain in pharmacy notes if necessary)	autobagger c no bar code on vial	Losartan		Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	7/8/2015	N	Other (explain in pharmacy notes if necessary)	autobagger label coming off vial	Metformin		Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	7/10/2015	N	Other (explain in pharmacy notes if necessary)	autobagger label misprint found on vial	Simvastatin		Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	7/17/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: puck ruined label	mycophenolate mofetil	mycophenolate mofetil	Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	8/3/2015	N	Other (explain in pharmacy notes if necessary)	multi autobagger 4 - no barcode on label	amlodipine	amlodipine	Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	8/27/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger I- black line through rx label (had to reprint label)	Simvastatin	Simvastatin	Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	8/27/2015	N	Other (explain in pharmacy notes if necessary)	autobagger I- black lines through rx label (had to reprint label)	levothyroxine	levothyroxine	Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	8/31/2015	N	Other (explain in pharmacy notes if necessary)	Bad writing on the label			Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	8/14/2015	N	Other (explain in pharmacy notes if necessary)	autobagger H- label printed wrong on rx vial (had to reprint label)	Simvastatin	Simvastatin	Labeled vial was manual dropped incorrectly into a puck married for another drug. The drug filled correct but the wrong label was on the vial.	Staff was notified of error. Retrained on proper technique when adjusting vial labelers.
4016	8/13/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger A: no barcode	venlafaxine	venlafaxine	Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue
4016	9/29/2015	N	Other (explain in pharmacy notes if necessary)	Autobagger: spot torn on barcode	Premarin	Premarin	Mechanical Error	Tear in label caused by capper not gripping vial firmly while capping. Capper was serviced to fix this issue

4016	9/2/2015	N	Other (explain in pharmacy notes if necessary)	vial labeler put wrong label over top of correct label - caught in packing	cyclobenzaprine		Labeled vial was manual dropped incorrectly into a puck married for another drug. The drug filled correct but the wrong label was on the vial.	Staff was notified of error. Retrained on proper technique when adjusting vial labelers.
Subtotal = 13	Percentage of Total Scripts(1,536,711) = 0.0008%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Other-Packaging

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/29/2015	N	Other (explain in pharmacy notes if necessary)	When package got to pharmacy the vial was broken inside the bag			Item was caught between sorter trays and broken	New Sorter Trays have been crafted an attached to the sorter belt
4016	7/27/2015	N	Other (explain in pharmacy notes if necessary)	When order got to pharmacy the vial was broken and tablets were all over inside the bag.			Item was caught between sorter trays and broken	New Sorter Trays have been crafted an attached to the sorter belt
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Rx for different store got into another pt/store bag. The tech found when hang up the bag.			Additional vial was placed in bag without being scanned	Instructed packer that all items placed into a bag must be successfully scanned first.
4016	7/21/2015	N	Other (explain in pharmacy notes if necessary)	another stores rx was pack into a package for a different store and pt.			Additional vial was placed in bag without being scanned	Instructed packer that all items placed into a bag must be successfully scanned first.
4016	8/20/2015	N	Other (explain in pharmacy notes if necessary)	6 different stores had the wrong rx in the bag because of an auto bagger error. No rx's reached a pt. We have spoke to the packer on this error.			Mechanical Error, Human Error	Packer was counseled on what may have caused the error. The machine was tested to try to repeat the error and the issue was reported to the software company
4016	8/16/2015	N	Other (explain in pharmacy notes if necessary)	inside pt bag was two drugs that were not for pt. Pharmacy found before sending bag with pt.			Mechanical Error, Human Error	Packer was counseled on what may have caused the error. The machine was tested to try to repeat the error and the issue was reported to the software company
Subtotal = 7	Percentage of Total Scripts(1,536,711) = 0.0005%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Other - Replenishment

Store#	Date Reported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/8/2015	N	Incorrect drug	replenishment A #1 nifedical XL 30 mg tablet found in cell for terazosin 2 capsule.	Terazosin	Nifedical XL	Human Error	All drug was not correctly cleared from cycle count container on previous fill
4016	7/9/2015	N	Incorrect drug	olr B - found tablet of metformin 500mg during cycle count of lisinopril/hctz 20/25.	lisinopril/hctz	Metformin	Human Error	All drug was not correctly cleared from cycle count container on previous fill
4016	7/23/2015	N	Other (explain in pharmacy notes if necessary)	Replenishment B: dessicant in cell	nabumetone	nabumetone	Human Error	Technician was notified that desicant was left in cell
4016	7/24/2015	N	Other (explain in pharmacy notes if necessary)	Replenishment B: 2 dessicants found in cell 152E	divalproex	divalproex	Human Error	Technician was notified that desicant was left in cell
4016	7/17/2015	N	Other (explain in pharmacy notes if necessary)	Replenishment A. desicant found in cell during cycl count.	divalproex er		Human Error	Technician was notified that desicant was left in cell
4016	7/11/2015	N	Other (explain in pharmacy notes if necessary)	olr B - 2 desicants in cell	Metformin	Metformin	Human Error	Technician was notified that desicant was left in cell
4016	7/19/2015	N	Other (explain in pharmacy notes if necessary)	OLP A: dessicant in cell	Gemfibrozil	Gemfibrozil	Human Error	Technician was notified that desicant was left in cell
4016	7/19/2015	N	Other (explain in pharmacy notes if necessary)	OLP A: Simvastatin 40mg cell placed on Simvastatin 20mg shelf; discovered by runner.	Simvastatin	Simvastatin	Human Error	Item moved from backstock shelf to primary fill shelf incorrectly. Technician was notified of mistake. Bottles look Similar
4016	7/10/2015	N	Other (explain in pharmacy notes if necessary)	OLR B - dessicant in cell	divalproex	Divalproex	Human Error	Technician was notified that desicant was left in cell
4016	7/2/2015	N	Incorrect quantity	pv1 desicant found in UBER cell	Gemfibrozil		Human Error	Technician was notified that desicant was left in cell
4016	8/24/2015	N	Other (explain in pharmacy notes if necessary)	Replenishment B- dessicant found in cell	Metformin	Metformin	Human Error	Technician was notified that desicant was left in cell
4016	8/20/2015	N	Other (explain in pharmacy notes if necessary)	there were two tablets left in Kirby container from previous pharmacist			Human Error	Pharmacist was notified that tablets were left in Kirby
4016	8/5/2015	N	Other (explain in pharmacy notes if necessary)	replenishment a - desicant pillow pouch found in cell	atorvastatin		Human Error	Technician was notified that desicant was left in cell
4016	8/12/2015	N	Other (explain in pharmacy notes if necessary)	replenishment A- tech found dessicant in cell	atorvastatin	atorvastatin	Human Error	Technician was notified that desicant was left in cell
4016	8/19/2015	N	Other (explain in pharmacy notes if necessary)	Replenishment B- 2 dessicant packets left in cell	atorvastatin	atorvastatin	Human Error	Technician was notified that desicant was left in cell
4016	8/19/2015	N	Other (explain in pharmacy notes if necessary)	Replenishment B- dessicant packet found in cell when it would not work properly in robot	atorvastatin	atorvastatin	Human Error	Technician was notified that desicant was left in cell
4016	9/18/2015	N	Other (explain in pharmacy notes if necessary)	runner at replenishment picked up full cell to place on cart- fill door had not been closed tightly by filler- approx 200 capsules spilled onto floor- were subsequently destroyed	Omeprazole		Human Error	Instructed technicians to ensure the cell door is in the closed locked position before placing back on shelf.
4016	9/2/2015	N	Other (explain in pharmacy notes if necessary)	Dessicant was left in vial caught at PV1			Human Error	Technician was notified that desicant was left in cell
4016	9/2/2015	N	Other (explain in pharmacy notes if necessary)	Dessicant left in vial caught at PV1			Human Error	Technician was notified that desicant was left in cell

4016	9/30/2015	N	Other (explain in pharmacy notes if necessary)	pv2 - foil found in bottle	gabapentin		Human Error	Technician was notified that foil was left in cell
4016	9/24/2015	N	Other (explain in pharmacy notes if necessary)	PV1- found piece of broken blue plastic from a cell in the vial with tablets (found the cell it came from; broken piece came off door)	Gemfibrozil	Gemfibrozil	Mechanical Error	Notified technicians of error. Replaced the broken cell.
4016	9/22/2015	N	Other (explain in pharmacy notes if necessary)	Dessicant found in cell	Simvastatin	Simvastatin	Human Error	Technician was notified that desicant was left in cell
4016	9/1/2015	N	Incorrect drug	Rep B - cell had one foreign pill in it - discovered in cycle count when pouring into genie	midodrine		Human Error	Cell was not properly cleaned of all contents and ran through thorough cleaning procedure before being assigned to the next drug. The assigning technician was counseled on the error.
4016	9/14/2015	N	Incorrect quantity	pv2 - clear chunks inside, like desicant exploded	glipizide er	Glipizide er	Human Error	Technician was notified that desicant was left in cell
4016	9/27/2015	N	Other (explain in pharmacy notes if necessary)	Replishment B--dessicant in cell	atorvastatin		Human Error	Technician was notified that desicant was left in cell
Subtotal = 25	Percentage of Total Scripts(1,536,711) = 0.0016%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Other - Inventory, Stocking

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/30/2015	N	Incorrect drug	Replenishment A - 1 bottle of Paroxetine 20mg (92-309) was found in location with Carvedilol 25mg (73-141)	Paroxetine		Human Error	Item was sorted in with wrong drug due to similar looking bottles. Staff was notified of the error.
4016	7/21/2015	N	Incorrect drug	GBI: selected non FE product, product in wrong palce	Microgestin	Microgestin FE	Human Error	Item was returned to stock incorrectly. Staff was notified of the error.
4016	9/8/2015	N	Incorrect drug	rep B - losartan 50mg shelf had 2 rts bottles of sertraline on it	Losartan	Losartan	Human Error	Instructed inventory and technician staff to double check the items put away to ensure that every bottle is shelved correctly.
4016	9/15/2015	N	Incorrect drug	bulk - 3 boxes of 132-153 found in 132-351 (boxes are same color)	bd insulin syringes 3/10-5/16-31G	bd insulin syr 3/10-5/16/31G	Human Error	Instructed inventory and technician staff to double check the items put away to ensure that every bottle is shelved correctly.
4016	9/24/2015	N	Incorrect drug	UofU PV - clobetasol label on triam/nystatin ointment, tech scanned same box twice? (there were 2 tubes in order - one correct/one incorrect) possible RTS put away in wrong location	Clobetasol ointment	Triamcinolone-nystatin ointment	Human Error	Instructed inventory and technician staff to double check the items put away to ensure that every bottle is shelved correctly.
4016	9/8/2015	N	Incorrect drug	rep A - crestor 40mg on shelf with 10mg	crestor	crestor	Human Error	Instructed inventory and technician staff to double check the items put away to ensure that every bottle is shelved correctly.
4016	9/9/2015	N	Incorrect drug	repl B - haloperidol (73-631) was put away with azathioprine (75-261)	Haloperidol	Haloperidol	Human Error	Instructed inventory and technician staff to double check the items put away to ensure that every bottle is shelved correctly.
4016	9/11/2015	N	Incorrect drug	1000mg 2 stock bottles in 500mg spot	Levetiracetam		Human Error	Instructed inventory and technician staff to double check the items put away to ensure that every bottle is shelved correctly.
4016	9/30/2015	N	Incorrect drug	Toprol xl 25 (75-662) was rts to felbatol 600mg (75-661)			Human Error	Instructed inventory and technician staff to double check the items put away to ensure that every bottle is shelved correctly.
Subtotal = 9	Percentage of Total Scripts(1,536,711) = 0.0006%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Other - Sortation

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Reason for Error	Corrective Action
4016	7/10/2015	N	Order mix-up	Rx package went to wrong store location			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/28/2015	N	Order mix-up	package went to wrong store location			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/28/2015	N	Order mix-up	package went to wrong store location			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/28/2015	N	Order mix-up	package went to wrong store location			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/29/2015	N	Order mix-up	rx went to wrong store location			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/29/2015	N	Order mix-up	Rx went to wrong store location			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/23/2015	N	Other (explain in pharmacy notes if necessary)	Rx package for 1297 went to 1074.			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/22/2015	N	Other (explain in pharmacy notes if necessary)	Rx package for 1437 went to store 1449			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/20/2015	N	Other (explain in pharmacy notes if necessary)	Rx for 1759 got sent to 1869.			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/20/2015	N	Other (explain in pharmacy notes if necessary)	rx for 1632 went to 1636			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.

4016	7/20/2015	N	Other (explain in pharmacy notes if necessary)	rx for 1052 went to 1082			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/20/2015	N	Other (explain in pharmacy notes if necessary)	Rx for 1850 went to store 1060			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	7/20/2015	N	Other (explain in pharmacy notes if necessary)	Rx for 1850 went to store 1060			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	8/30/2015	N	Other (explain in pharmacy notes if necessary)	rx went to wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	8/30/2015	N	Other (explain in pharmacy notes if necessary)	wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	8/31/2015	N	Other (explain in pharmacy notes if necessary)	rx was sent to the wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	8/27/2015	N	Other (explain in pharmacy notes if necessary)	Rx was sent to the wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	8/4/2015	N	Other (explain in pharmacy notes if necessary)	Rx was missing from Tote			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	8/4/2015	N	Other (explain in pharmacy notes if necessary)	RX was sent to the wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	8/8/2015	N	Other (explain in pharmacy notes if necessary)	rx for 1535 went to 1890.			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	8/13/2015	N	Other (explain in pharmacy notes if necessary)	Rx sent to the wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.

4016	8/19/2015	N	Other (explain in pharmacy notes if necessary)	rx was sent to wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/23/2015	N	Other (explain in pharmacy notes if necessary)	rx for 1441 was sent to 1467			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/23/2015	N	Other (explain in pharmacy notes if necessary)	rx for 1382 was sent to 1475			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/15/2015	N	Other (explain in pharmacy notes if necessary)	rx was sent to wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/21/2015	N	Other (explain in pharmacy notes if necessary)	Rx for 1095 was sent to 1023			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/8/2015	N	Other (explain in pharmacy notes if necessary)	rx was sent to wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/1/2015	N	Other (explain in pharmacy notes if necessary)	Rx went to wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/5/2015	N	Other (explain in pharmacy notes if necessary)	Rx for 1297 was sent to 1410			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/24/2015	N	Other (explain in pharmacy notes if necessary)	Rx for 1465 was sent to 1406			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
4016	9/14/2015	N	Other (explain in pharmacy notes if necessary)	rx was sent to wrong store			Item tipped into wrong lane at the end of the sorter machine and was not caught by two separate staff checks.	Sorter has been tuned to cause few mis dropped items. Staff were notified of the error.
Subtotal = 31	Percentage of Total Scripts(1,536,711) = 0.0020%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					

Other-Miscellaneous

Store#	DateReported	Reached Patient	QRE Type	Desc	Prescription	Dispensed	Error Type	Corrective Action
4016	7/20/2015	N	Other (explain in pharmacy notes if necessary)	Rx was filled twice and sent to the store with same # of refills.			Computer Error	This is caused by a narrow timing error with information process in our relay system with retail stores. There is work being done by our software provider to eliminate the issue.
Subtotal = 1	Percentage of Total Scripts(1,536,711) = 0.0001%	Reached Patient = 0	Number of prescriptions through automation 1,536,711					