Department of Commerce Division of Banking

BEFORE THE IOWA REAL ESTATE APPRAISER EXAMINING BOARD OF THE STATE OF IOWA

Board / Commission

IN THE MATTER OF:

Case No. 21-23

RICHARD FULLER LICENSE #CR02557 COMBINED STATEMENT OF CHARGES AND SETTLEMENT AGREEMENT

RESPONDENT

A. Statement of Charges

- 1. The Iowa Real Estate Appraiser Examining Board (**"Board"**) has jurisdiction of this disciplinary matter pursuant to Iowa Code chapters 17A, 272C, and 543D.
- 2. Respondent is a certified residential real estate appraiser in Iowa who was issued Certificate No. CR02557 on December 11, 2007.
- 3. Certificate No. CR02557 is currently valid and scheduled to expire on June 30, 2022.
- 4. In August 2021, the Board obtained information raising questions about Respondent's compliance with USPAP in the development and reporting of one appraisal assignment (hereinafter "Initial Report"). The Board subsequently requested a copy from Respondent of the Initial Report by which the compliance issue was originally brought to the Board's attention, and thereafter two additional appraisal reports in order to assess Respondent's work product as a whole. The Board submitted all the appraisal reports for Standard Three/Four USPAP review by a peer reviewer. At least one appraisal report revealed issues related to report writing, understanding, application of proper methodology, adherence to USPAP standards of practice, and Respondent's competency.
- 5. The Respondent was offered the opportunity to appear in an informal hearing with the Board's Discipline Committee but declined.
- 6. Based on the current evidence available to the Board, the Board voted on January 13, 2022, to find probable cause to charge Respondent with violating appraisal standards.
 - 7. The Board charges Respondent with the following:
 - a) Failure to adhere to USPAP in the development and communication of multiple appraisals in violation of Iowa Code sections 543D.17(1)(d) and 543D.18(1) and Iowa Administrative Code rules 193F-7.2, 193F-7.3(2)(d) and 193F-7.3(7)(a).
 - b) Failure to exercise reasonable diligence in the development and communication of multiple appraisals in violation of Iowa Code section 543D.17(1)(e) and Iowa Administrative Code rule 193F-7.3(6)(a).
 - c) Demonstrating negligence or incompetence in the development, preparation, and communication of multiple appraisals in violation of Iowa Code sections 272C.10(2) and 543D.17(1)(f) and Iowa Administrative Code rules

- 193F-7.3(2)(a)-(d) and (6)(a).
- d) Engaging in unethical, harmful, or detrimental conduct in violation of the public trust and USPAP's ETHICS RULE in violation of Iowa Code sections 272C.10(3), 543D.17(1)(b) and (d), and 543D.18(1) and Iowa Administrative Code rule 193F-7.3(4)(c).
- 8. The Board and Respondent have agreed to fully resolve these charges through the following Combined Statement of Charges and Settlement Agreement (hereinafter "Settlement Agreement"), rather than proceed to a contested case hearing.
- 9. In signing this Settlement Agreement, Respondent admits the underlying facts and conduct alleged by the Board in this case, and admits to a violation of the underlying statutory provisions and rules charged by the Board in this Statement of Charges.

B. Settlement Agreement

- 1. Respondent has a right to a hearing on the charges. However, by freely and voluntarily entering into this Settlement Agreement, Respondent waives Respondent's right to hearing and all attendant rights, including the right to appeal to the superintendent and seek judicial review.
- 2. This Settlement Agreement constitutes discipline against Respondent pursuant to and in accordance with Iowa Administrative Code rule 193F-20.42, and, subject to Iowa Administrative Code rule 193F-17.2(4), is the final agency action in a contested case pursuant to Iowa Code section 17A.10 and Iowa Administrative Code rule 193F-20.42.
- 3. Respondent acknowledges that Respondent had the opportunity to consult with counsel before agreeing to this Settlement Agreement.
- 4. Respondent agrees the State's counsel may present this Settlement Agreement to the Board and may have ex parte communications with the Board while presenting it.
- 5. This Settlement Agreement shall be part of the permanent record of Respondent and shall be considered by the Board in determining the nature and severity of any future penalty or sanctions to be imposed in the event of any future violations of the laws, rules, or standards administered by the Board.
- 6. This Settlement Agreement is a public record available for inspection and copying in accordance with the requirements of Iowa Code chapter 22, and will be posted to the Board's public-facing online disciplinary index and reported to and posted on the Appraisal Subcommittee (ASC) National Registry.
- 7. Failure to comply with the provisions of this Settlement Agreement shall be grounds for further disciplinary action pursuant to Iowa Code section 272C.3(2)(a).
 - 8. This Settlement Agreement is subject to approval of the Board:
 - a) If the Board fails to approve this Settlement Agreement, it shall be of no force or effect on either party, and it shall not be admissible for any purpose in further proceedings in this matter;
 - b) If the Board approves this Settlement Agreement, it shall take effect upon the

date of last signature, below, and govern the issues of or related to this matter.

- 9. This Settlement Agreement shall not preclude the Board from taking additional action against Respondent should Respondent violate the laws, rules, or standards or practice administered by the Board in the future.
- 10. Pursuant to Iowa Administrative Code Rule 193F—17.2(4)(a): "[a]ll board decisions in a contested case, whether by consent or following hearing, are proposed decisions and shall be provided to the superintendent when issued." Further, "the superintendent may initiate a review of the proposed decision on the superintendent's own motion at any time within 20 days following issuance of such decision." Iowa Admin. Code r. 193F—17.2(4)(b). The Superintendent of Banking is in agreement with this offer and declines to initiation a review of Case # 21-23 before the Board. Iowa Admin. Code r. 193F—1.2(4); see also Iowa Code § 543D.23(1) ("In supervising the board, the superintendent shall independently evaluate the substantive merits of actions recommended or proposed by the board which may be anticompetitive . . ."). The superintendent waives any right to initiate further review and thereby adopts the Board's decision in its entirety. The Board's decision of the Settlement Agreement shall be FINAL as of the date of last signature below.

IT IS THEREFORE ORDERED:

A. Education

- 1. Respondent shall successfully complete within 120 days of the execution of this Settlement Agreement:
 - a. A four hour corrective education course titled, "Ethics, Competency, and Negligence;"
 - b. A four hour corrective education course titled, "Residential Report Writing vs. Form Filling;"
 - c. A four hour corrective education course titled, "Missing Explanations;"
 - d. A four hour corrective education course titled, "Scope of Work: Appraisals and Inspections;"
 - e. A fourteen hour continuing education course titled, "Online Residential Appraiser Market Analysis and Highest and Best Use;"
 - f. A seven hour continuing education course titled, "Land and Site Valuation;"
 - g. A seven hour continuing education course titled, "How to Support and Prove Your Adjustments;"
 - h. A seven hour continuing education course titled, "Identifying and Correcting Appraisal Failures;"
 - i. A seven hour continuing education course titled, "How to Raise Appraiser Quality and Minimize Risk;"
 - j. A six hour continuing education course titled, "Appraising Small Apartment

Properties;" and

k. A four hour continuing education course titled, "That's A Violation."

Respondent shall bear any and all costs associated with these courses and may apply course A1e and A1k towards the continuing education requirements for any subsequent renewal.

- 2. Respondent shall forward to the Board a certificate of completion or other similar documentation or confirmation demonstrating completion within ten days of completion of each course required by paragraph 1.
- 3. Should one of the courses be unavailable, the Executive Officer, through consultation with the disciplinary committee, will work with the Respondent to find a replacement course as close to the amount of hours and within the same subject matter as possible without the need for an amendment to the Settlement Agreement.

C. Logs and Desk Review

- 1. Until Respondent has complied with all terms of Section A of this Settlement Agreement, Respondent shall send the Board appraisal logs on the 10th day of each month for the prior month's appraisals.
- 2. Approximately 30 days after Respondent has completed all education in accordance with Section A (Education), above, the Board shall select two appraisals from Respondent's log for review that were completed after the required education was completed. Section A (Education), above, provides the deadline within which the required education must be completed. Respondent is free, however, to escalate the time frame for completion of this Settlement Agreement by completing the education earlier than the deadline.
- 3. The Board will retain a certified appraiser to complete Standard Three/Four reviews on the appraisals selected for review. Respondent shall provide the Board, within 10 days of request, one paper copy of the appraisals and associated work files, and the sum of \$850 to be paid by the Board to the retained review appraiser.
- 4. The reviewing appraiser(s) shall complete a comprehensive Standard Three/Four review for each appraisal. The review shall be for facial compliance with USPAP. The reviewer(s) will not perform inspections or warrant the accuracy of Respondent's work product, but will review work papers, calculations, and any other documents as may be reasonably necessary. Along with appraisal reports and work files, Respondent shall provide the reviewing appraiser(s) copies of all documents verifying the accuracy of factual representations in each appraisal. The reviewer(s) may request additional information, if needed, such as documentation of paired sales analysis, documentation of support for site values, and the like. The costs associated with desk review are the responsibility of Respondent, but are capped at the amounts noted in paragraph 3.
- 5. The reviewer(s) will prepare written comments on each appraisal's compliance with USPAP, and shall provide copies of the written comments to the Board. The Board shall provide the reviews to Respondent.

- 6. Following the Board's receipt of the two review appraisals, the Board shall either:
 - a) Enter an order indicating Respondent's full compliance with Section A and B of this Settlement Agreement; or
 - b) If the desk review comments and appraisals reveal significant USPAP violations, the Board shall defer final ruling and may order additional education or desk reviews, or other rehabilitative measures. No such order will be issued without affording Respondent reasonable notice and an opportunity to request hearing.
- 7. Respondent shall not act as a supervisory appraiser during the pendency of this Settlement Agreement and for a period of three years following Respondent's release from this Settlement Agreement. Iowa Admin. Code r. 193F-15.4.
- 8. Respondent shall not act as an instructor for any course until the Board releases Respondent from this Settlement Agreement.
- 9. This Settlement Agreement shall not preclude the Board from filing additional charges if one or more of the appraisals submitted for any desk review process contemplated hereunder demonstrate probable cause to take such an action. Respondent agrees Board review of desk review reports or appraisals subject to desk review shall not constitute "personal investigation" or otherwise disqualify a Board member from acting as a presiding officer in any subsequent contested case(s).

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AGREED AND ACCEPTED: Richard Fuller, Respondent	Date	3-1-2082
Dan Fuhrmeister Dan Fuhrmeister, Chair Iowa Real Estate Appraiser Examining Board	-	3-17-2022 Date
Rodney E. Reed, Finance Bureau Chief (Superintendent's Designee)	-	3-18-2022 Date

Enclosures:

Exhibit A: Redacted Appraisal Review of 525 9th St in Nevada, IA

Exhibit B: Redacted Appraisal Review of 16695 Verona Hills Dr in Clive, IA Exhibit C: Redacted Appraisal Review of 119 4th St #507 Des Moines, IA

Department of Commerce

BEFORE THE IOWA REAL ESTATE APPRAISER EXAMINING

BOARD OF THE STATE OF IOWA

In the Matter of:

Case No. 21-23

Signature, Executive Officer

RICHARD FULLER, CR02557

Respondent.

COMBINED STATEMENT OF CHARGES, SETTLEMENT AGREEMENT, AND ORDER ACCEPTING VOLUNTARY SURRENDER

A. Statement of Charges

- The Iowa Real Estate Appraiser Examining Board ("Board") has jurisdiction of this disciplinary matter pursuant to Iowa Code chapters 17A, 272C, and 543D.
- Respondent is a certified residential real estate appraiser in Iowa. He was issued 2. Certificate No. CR02557 on December 11, 2007.
 - 3. Certificate No. CR02557 lapsed on June 30, 2022.
- In August 2021, the Board obtained information raising concerns about 4 Respondent's compliance with USPAP in the development and reporting of one appraisal assignment (hereinafter "Initial Report"). Following a Board investigation, on January 13, 2022, the Board voted to find probable cause and charged Respondent with violating appraisal standards. Rather than set the matter for hearing, the Board and Respondent entered into a Combined Statement of Charges and Settlement Agreement (Consent Order) on March 18, 2022. The Consent Order obligated Respondent to take 68 hours of education and submit additional reports for Standard 3 review, among other things. All education was to be completed no later than July 16, 2022.
- Respondent has not submitted any educational certificates to the Board, and Respondent allowed his license to lapse on June 30, 2022.
 - 6. The Board charges Respondent with the following:
 - Failure to comply with a Board order in violation of Iowa Admin. Code r. 193F-7.3(10); Iowa Code 543D.17(1)(g).

B. Settlement Agreement and Order Accepting Voluntary Surrender

- Respondent has a right to a hearing on the charges. However, by freely and voluntarily entering into this Settlement Agreement, Respondent waives Respondent's right to hearing and all attendant rights, including the right to appeal to the superintendent and seek judicial review.
- Pursuant to Iowa Administrative Code rule 193F—8.16 "the board may accept the voluntary surrender of a license to resolve a pending disciplinary contested case or pending disciplinary investigation. The board shall not accept a voluntary surrender of a license to resolve a pending disciplinary investigation unless a statement of charges is filed along with the order

accepting the voluntary surrender. Such voluntary surrender is considered disciplinary action and shall be published in the same manner as is applicable to any other form of disciplinary order." Through this Settlement Agreement and by filing the above Statement of Charges, the Board accepts the voluntary surrender of Respondent's certificate to resolve a pending disciplinary contested case or pending disciplinary investigation. This Settlement Agreement constitutes discipline against Respondent pursuant to and in accordance with Iowa Administrative Code rule 193F—8.16, and, subject to Iowa Administrative Code rule 193F—17.2(4), is the final agency action in a contested case pursuant to Iowa Code section 17A.10 and Iowa Administrative Code rule 193—7.4.

- 3. Respondent acknowledges that Respondent had the opportunity to consult with counsel before agreeing to this Settlement Agreement.
- 4. Respondent agrees the State's counsel may present this Settlement Agreement to the Board and may have ex parte communications with the Board while presenting it.
- 5. This Settlement Agreement shall be part of the permanent record of Respondent and shall be considered by the Board in determining the nature and severity of any future penalty or sanctions to be imposed in the event of any future violations of the laws, rules, or standards administered by the Board.
- 6. This Combined Statement of Charges and Settlement Agreement, and Order Accepting Voluntary Surrender is a public record available for inspection and copying in accordance with the requirements of Iowa Code chapter 22, and will be posted to the Board's public-facing online disciplinary index.
- 7. Failure to comply with the provisions of this Settlement Agreement shall be grounds for further penalties, sanctions, or disciplinary action pursuant to Iowa Code sections 543D.21 and 272C.3(2)(a).
 - 8. This Settlement Agreement is subject to approval of the Board:
 - a) If the Board fails to approve this Settlement Agreement, it shall be of no force or effect on either party, and it shall not be admissible for any purpose in further proceedings in this matter;
 - b) If the Board approves this Settlement Agreement, it shall fully dispose of all issues in this case.
- 9. This Settlement Agreement shall not preclude the Board from taking additional action against Respondent should Respondent violate the laws, rules, or standards administered by the Board in the future, including but not limited to should Respondent engage in unlicensed practice following the execution of this Settlement Agreement.

IT IS THEREFORE ORDERED:

A. Respondent shall <u>VOLUNTARILY SURRENDER</u> his certified residential real-estate appraiser Certificate No. CR02557 effective as of the date of last signature below. Respondent shall return his wall certificate and renewal card to the Board office within ten (10) days of the execution of this Settlement Agreement. For the avoidance of doubt, such voluntary surrender shall constitute discipline against Respondent, and shall be treated for all intents and

purposes as a **REVOCATION**.

- B. Respondent agrees that he shall not make any application to reinstate his certificate from the date of this Settlement Agreement or at any point thereafter. Respondent's voluntary surrender shall be permanent, and Respondent waives any claim, right, or interest to seek reinstatement by entering into this Settlement Agreement.
- C. Should Respondent ever successfully challenge the restriction outlined in paragraph B, above, and thereafter seek to reinstate his certificate at any point in the future notwithstanding his agreement not to do so and waiver of any right to do so, any such reinstatement shall be governed by and conducted in accordance with the Iowa Administrative Code rule 193F—8.17 and Iowa Administrative Code rule 193F—20.38.

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AGREED AND ACCEPTED:

Richard Fuller, Respondent

8-1-909

8-16.2022

Date

Dan Fuhrmeister, Chair

Superintendent's Designee)

Iowa Real Estate Appraiser Examining Board

gri SchraderBachar, PLB Bureau Chief

8.16.2022

Date