BEFORE THE SUPERINTENDENT OF BANKING OF THE STATE OF IOWA B March

Signature, Executive Officer

IN THE MATTER OF:

APPLIED VALUATION SERVICES, INC.

Case No. AMC 19-01

COMBINED STATEMENT OF CHARGES AND CONSENT ORDER

RESPONDENT

## A. Statement of Charges

- 1. The Iowa Superintendent of Banking, acting as the Administrator of Iowa Code chapter 543E ("Administrator"), has jurisdiction of this disciplinary matter pursuant to Iowa Code chapters 17A, 272C, and 543E.
- 2. The Administrator has authority to take action against Respondent under Iowa Code chapters 17A and 543E, and under 187 Iowa Administrative Code chapter 25. Pursuant to Iowa Code section 543E.18(3), the Administrator "may issue an order to a person who is not registered under [chapter 543E] and may impose a civil penalty against such person . . . in an amount up to ten thousand dollars for each violation." Pursuant to Iowa Code section 543E.18(4)(a), the Administrator may "impose a civil penalty against a person who is not registered under [chapter 543E] for . . . [a] violation of section 543E.4."
- 3. Respondent submitted an Appraisal Management Company ("AMC") initial registration application on July 30, 2019.
- 4. Respondent's application identified eleven (11) instances in which a certified appraiser on Respondent's appraiser panel actively engaged in appraisal-related assignments in Iowa for covered transactions between the dates of October 1, 2017 and September 30, 2018. Respondent was not registered with the Administrator during this time period, as required by Iowa Code section 543E.4.
- 5. On July 30, 2019, Brandy March emailed Respondent on behalf of the Administrator inquiring whether Respondent had in fact been doing business in Iowa as an AMC prior to applying for registration. Respondent's owner and controlling person, Christopher Worstell, stated in an email response to the Administrator on July 30, 2019, that Respondent was unaware that AMCs must register before engaging in appraisal-related practices in Iowa; that Respondent became aware of Iowa's AMC registration requirements when Respondent joined the Real Estate Valuation Advocacy Association; and that Respondent would not perform any more appraisal-related activities in Iowa until it is registered with the Administrator.
- 6. The Administrator charges Respondent with "engag[ing] in business as an appraisal management company . . . in [Iowa] without first registering with the administrator" in violation of Iowa Code section 543E.4.
- 7. Respondent admits the factual allegations underlying this Statement of Charges and that it violated the laws, rules, and standards related hereto, and agrees to comply with this

Consent Order to resolve disputed matters.

## B. Settlement Agreement and Consent Order

- 1. The Administrator and Respondent have agreed to fully resolve these charges through a Consent Order, rather than proceed to a contested case hearing.
- 2. Respondent has a right to a hearing on the charges. However, by freely and voluntarily entering into this Consent Order, Respondent waives Respondent's right to a hearing and all attendant rights, including the right to appeal to the superintendent and seek judicial review.
- 3. This Consent Order constitutes discipline against Respondent and is the final agency order in this contested case pursuant to Iowa Code section 17A.10.
- 4. Respondent acknowledges that Respondent had the opportunity to consult with counsel before agreeing to this Consent Order.
- 5. Respondent agrees that the State's counsel may present this Order to the Administrator and may have ex parte communications with the Administrator while presenting it.
- 6. This Order shall be part of the permanent record of Respondent and shall be considered by the Administrator in determining the nature and severity of any future disciplinary action to be imposed in the event of any future violations.
- 7. This Combined Statement of Charges and Consent Order is a public record available for inspection and copying in accordance with the requirements of Iowa Code chapter 22.
- 8. Failure to comply with the provisions of this Order shall be grounds for further disciplinary action pursuant to Iowa Code section 543E.17, Iowa Code section 272C.3(2)(a), and Iowa Administrative Code rule 187—25.11(2)(i). Failure to comply with the provisions of this Order shall also be grounds for the Administrator to immediately file a civil action in the Iowa District Court for Polk County to enforce this Order.
  - 9. This Order is subject to approval of the Administrator:
    - a) If the Administrator fails to approve this Order, it shall be of no force or effect on either party, and it shall not be admissible for any purpose in further proceedings in this matter;
    - b) If the Administrator approves this Order, it shall fully dispose of all issues in this case.

## IT IS THEREFORE ORDERED:

Upon the date of the Administrator's approval of this Order:

1. Civil Penalty. Respondent is assessed a civil penalty of \$750 pursuant to Iowa Code section 543E.18(3). This civil penalty must be paid to the Administrator within ninety (90)

days of this Order being approved by the Administrator.

2. Future Compliance. Respondent shall not directly or indirectly engage in business as an appraisal management company in Iowa, or advertise or hold itself out as engaging in or conducting business as an appraisal management company in Iowa, without first registering with the Administrator as required by Iowa Code section 543E.4. Failure to obtain or maintain the required registration in the future may subject Respondent to further disciplinary action.

Case No. 19-01

AGREED AND ACCEPTED:

Applied Valuation Services, Inc.

Christoper Worstell, Owner and

**Controlling Person** 

Date

Ronald L. Hansen

Superintendent of Banking

Rodney E. Reed, Bureau Chief Superintendent's Designee

Date