Password Loop Help

If you are trying to set up your password or change your password and the link sends you back to the login page, try these steps:

- 1. Go to https://iowaplb.force.com/IPLB login and you will see something as shown below.
- 2. Click on "Forgot Password" then you will be prompted to enter your Username as shown below.
- 3. Once you submit the username, you will receive an email as shown below.
- 4. In the email you have received, click on "Forward" option.
- 5. After clicking on "Forward Option" to that email, go to the link, which is highlighted below. Right click on the link then select an option "Remove Hyperlink".
- 6. After that your link doesn't have underlined and that's correct.
- 7. Copy the link without underline to it and paste that in your Chrome browser and click enter.
- 8. You will see the message below if this is your first time login. Click next. After a few questions/screens, you will be asked to change your password.

Step 1 Screen:	IOWA PROFESSIONAL LICENSING	
	Login	
	Please click "New User" if you have not logged into this system after September 11, 2017	
	Username	
	Password	
	Login	
	Forgot Your Password? New User?	
Step 2 Screen:	IOWA PROFESSIONAL LICENSING BUREAU	
	Forgot Password	
	Did you forget your password? Please enter your username below, and an e-mail will be sent to you with a link to set a new password to access your account. NOTE: Your username will be the email address with which you originally registered.	
	Username	
	Submit	
	Go to Login Page New User?	

Step 3 Screen:	H H Rachana, Plesse clock on this link to set a new password and access your account for State of bows PLES Set Service: https://oweph.force.com/securice/se	
Step 4 Screen:	H Rachana, Plasse clock on this link to set a new password and access your account for State of Iowa PLB Self Son/or Ptote://iowach.fore.com/securificptasassword japhrc2AAAA/05/Hald/AKE0erdDaw/DDaw/DDaw/DDaw/DDaw/DDaw/DDaw/DDaw/	
Step 8 Screen:	IOWA PROFESSIONAL LICENSING rachana.doppatapudi-piblest2@lowa.gov.Log.Out If this is your first time logging in, you will need to complete your entire contact profile before you're able to set your password. Click Next.	