Iowa Real Estate Commission 200 East Grand, Suite 350 Des Moines, IA 50309 MINUTES September 2, 2021 9:00 a.m.

### Commissioners present for all or part of the meeting

Dennis Stolk, Chair Jan DeMott
Jim Clingman, Vice-Chair Helen Kimes
Wendy Carminhato, via Zoom Dakotah Reed

## Staff present for all or part of the meeting

Jeff Evans, Executive Officer

John Lundquist, Assistant Attorney General
Renee Paulsen, PLB Investigator
Ashley Thompson, Background Manager

Colleen Goddard, Trust Account Auditor
Danielle Bartkiw, Licensing Specialist via Zoom
Lori SchraderBachar, PLB Site Manager
Jill Simbro, Education Director via Zoom

### Members of Public in attendance for all or part of the open session of the meeting

Mike Telford, Terry Duggan, and Twee Duong

## Call to Order

Stolk called the meeting to order at 9:05 a.m. Quorum was established. Introductions were made.

### Motion by DeMott to approve the agenda.

Seconded by Kimes.

Vote: Aye: All Nay: None Abstaining: None

Motion passed unanimously.

#### **Approval of Minutes**

Motion by Clingman to approve the August 12, 2021 IREC Meeting open and closed session minutes.

Seconded by Reed.

Vote: Aye: All Nay: None Abstaining: None

Motion passed unanimously.

#### **Commissioner Reports**

None.

#### **Staff Reports**

Lundquist reviewed the two training documents posted for Commissioners on the Google shared drive: "Commissioners Dos and Don'ts" and "Legal Overview for Licensing Board Members".

SchraderBachar had nothing to report.

Evans asked Commissioners to sign and return their per diems. Evans reviewed the Staff Report with Commissioners and after a request was made by Stolk, explained the total brokerages data is now made up of the total number of Broker Sole Proprietors and the total number of Firms.

### **Public Comment**

None.

## **Presentation to former Commissioners**

Evans presented plaques to Mike Telford, Twee Duong, and Terry Duggan.

The Commission to a short break at 9:29 a.m. and reconvened at 9:49 a.m.

### **Closed Session**

Motion by Reed to go into closed session pursuant to Iowa Code §§ 21.5(1)(a) & (d) & (f), 272C.15(5) and 543B.15(9) to review pending licensee discipline cases and investigations, including any cases ready for final resolution through closure or consent order.

Seconded by Kimes.

Roll Call: Carminhato, aye; Clingman, aye; DeMott, aye; Kimes, aye; Reed, aye; and Stolk, aye. Motion passed unanimously.

The Commission entered into closed session at 9:50 a.m. and arose from there at 11:34 a.m.

### Open Session

Motion by Clingman to return to open session.

Seconded by Reed.

Vote: Aye: All

Nay: None

Abstaining:

None

Motion passed unanimously.

Motion by Reed to accept the signed settlements and/or consent agreements for the cases discussed in closed session and to authorize Stolk (Chair), Clingman (Vice Chair), or Evans (Executive Officer) to sign the accepted, signed Settlement Agreements/Consent Agreements for the following cases: 19-047, 20-138, 21-072, and 21-075 as discussed in closed session.

Seconded by Kimes.

Vote: Aye:

All

Nay:

None

Abstaining:

None

Motion passed unanimously.

Motion by DeMott to find probable cause and to authorize Stolk (Chair), Clingman (Vice Chair), or Evans (Executive Officer) to sign the accepted, signed Settlement Agreement for the following cases: 21-058, 21-166, 21-175, 21-181, 21-182, 21-187, 21-200, 21-201, 21-202, 21-215, and 21-216 as discussed in closed session.

Seconded by Kimes.

Vote: Aye: All

Nay:

None

Abstaining:

None

Motion passed unanimously.

Motion by Clingman to grant licensure for IREC Case No. 21-267.

Seconded by Reed.

Vote: Aye:

Αll

Nay: None

Abstaining:

None

Motion passed unanimously.

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Motion by Kimes to enter into a Consent Agreement with the Applicant, with Executive Officer Evans signing on behalf of the Commission and then grant licensure when all other licensing requirements have been met for Case No. 21-207 as discussed in closed session.

Seconded by Reed.

Vote: Aye: Αll Nay: None Abstaining:

None

Motion passed unanimously.

Motion by Kimes to issue a "Notice of Intent to Deny License" for IREC Case No. 21-040.

Seconded by Reed.

Vote: Aye:

Nay: None Abstaining:

None

Motion passed unanimously.

Αll

Motion by Clingman to find probable cause for the following cases: 19-200, 20-071, 20-172, 20-267, 20-282, 20-283, 20-284, 20-295, 20-334, 20-335, 21-012, 21-023, 21-053, 21-077, 21-134, 21-168, 21-196, 21-227, 21-259, and 21-266 as discussed in closed session.

Seconded by DeMott.

Vote: Aye: Αll Nay:

None

Abstaining:

None

Motion passed unanimously.

Motion by Clingman to close the following cases: 21-019, 21-022, 21-081, 21-117, 21-130, 21-132, 21-136, 21-138, 21-188, 21-218, and 21-268 as discussed in closed session.

Seconded by Reed.

Vote: Aye:

Αll

Nay: None Abstaining:

None

Motion passed unanimously.

Motion by Kimes to rescind the probable cause finding and close IREC Case No. 20-173 as discussed in closed session.

Seconded by Reed.

Vote: Aye:

Αll

Nay: None Abstaining:

None

Motion passed unanimously.

Discussion was held re: IREC Case No. 20-029 and the allegations of the unlicensed practice of real estate.

Motion by Kimes to issue a "Notice of Intent to Impose Civil Penalty."

Seconded by Clingman.

Vote: Aye:

Αll

Nay: None Abstaining:

None

Motion passed unanimously.

Discussion was held re: IREC Case No. 21-056 and the allegations of the unlicensed practice of real estate.

Motion by DeMott to accept the signed Cease and Desist Order by Consent Agreement and to authorize Stolk (Chair), Clingman (Vice Chair), or Evans (Executive Officer) to sign the accepted, signed Settlement Agreement.

Seconded by Reed.

Vote: Aye:

ΑII

Nay: None Abstaining:

None

Motion passed unanimously.

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## **Future Meetings**

**Investigation Committee Meetings** 

Wednesday, November 3 Wednesday, December 1 Wednesday, February 3

**Regularly Scheduled Meetings** 

Thursday, November 4 Thursday, December 2 Thursday, February 4

## **Meeting Adjourned**

With all agenda items covered, the meeting adjourned at 11:45 a.m.

# Iowa Real Estate Commission Staff Report – As of 09/01/21 September 2, 2021 IREC Meeting

| LICENSING ' | TOTALS: |
|-------------|---------|
|-------------|---------|

|  | Salespersons       | <u>Brokers</u>             | TOT         | AL IND. LICEN | ISES       |       |
|--|--------------------|----------------------------|-------------|---------------|------------|-------|
| Active   | 7,453              | 2,964                      |             |               |            |       |
| Inactive   | 1,384              | 327                        |             |               |            |       |
| Suspended  | 13                 | 17                         |             |               |            |       |
| TOTAL  | 8,850              | 3,308                      |             | 12,           | ,158       |       |
|  | <u>Firms</u>       | Broker Sole<br>Proprietors | <u> TOT</u> | AL BROKERA    | <u>GES</u> |       |
| Active   | 1,167              | 362                        |             | 1             | ,529       |       |
| EXAMINATIONS ADMINISTERED BY PSI:  2021 2020 2019 2018 2017 2016 |                    |                            |             |               |            |       |
| Broker   | <u>2021</u><br>258 | <u>292</u><br>294          | 309         | 296           | 296        | 298   |
| Salesperson  | 2,080              | 2,885                      | 2,463       | 2,040         | 2,091      | 1,796 |

## **BROKERS & SALESPERSONS PROCESSED APPLICATIONS:**

|      | Year To Date |
|------|--------------|
| 2012 | 625          |
| 2013 | 835          |
| 2014 | 845          |
| 2015 | 972          |
| 2016 | 1,031        |
| 2017 | 978          |
| 2018 | 1,035        |
| 2019 | 1,057        |
| 2020 | 1,119        |
| 2021 | 946          |

|             | Salespersons | Brokers | TOTAL SALESPERSON & BROKER<br>LICENSES ISSUED (YTD 2021) |
|-------------|--------------|---------|--|
|             | Salespeisons | DIORCIS | LIGHTOLD TOO LO (TID LOCAL)                              |
| Exam        | 747          | 80      |  |
| Rule 5.3    | 86           | 22      |  |
| Reciprocity | 5            | 6       |  |
| TOTAL       | 838          | 108     | 946  |

## **TOTAL FINGERPRINTS SUBMITTED TO FBI & DCI**

| Turnaround Time (Days) |    |                 | <u>2021</u> |
|------------------------|----|-----------------|-------------|
| Minimum                | 3  | Total Processed | 1,103       |
| Maximum                | 56 |                 |             |
| Average (YTD 2021)     | 12 |                 |             |

## **AUDITS:**

|                      | <u>Year To Date Totals</u> |
|----------------------|----------------------------|
| Continuing Education | 215                        |
| E&O                  | 353                        |
| Trust Account        | 210                        |

# PERCENTAGE OF NONCOMPLIANCE FOR E&O AND CE AUDITS:

| <u>Year</u> | <u>E&amp;O</u> | <b>Continuing Education</b> |
|-------------|----------------|-----------------------------|
| 2016        | 23.44%         | 4.7%                        |
| 2017        | 17.87%         | 2.9%                        |
| 2018        | 4.16%          | 0.59%                       |
| 2019        | 1.22%          | 3.37%                       |
| 2020        | 20.13%         | 1.87%                       |
| 2021        | 27.20%         | 1.86%                       |

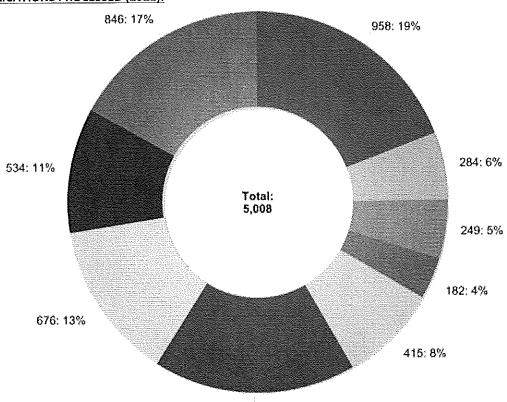
# <u>||</u>

| INVESTIGATIONS/CONTESTED CASE HEARINGS/DISCIPLI | NARY ACTION: |            |             |
|---|--------------|------------|-------------|
|   |              | Year To    | Date Totals |
| Complaint Cases Opened YTD                      |              |            | 269         |
| Commission Action:                              |              |            |             |
| Closed  | 45           |            |             |
| Closed with Informal Cautionary Letter          | 17           |            |             |
| Closed and Granted License                      | 8            |            |             |
| Signed Informal Settlement Agreements           | 94           |            |             |
| Signed Applicant Consent Agreements             | 19           |            |             |
| Signed Cease and Desist by Consent Agreement    | 2            |            |             |
| Statement of Charges Filed                      | 1            |            |             |
| License Denials                                 | 1            |            |             |
| Formal Hearings                                 | =            |            |             |
| Total   |              | 187        |             |
| IREC Staff Action:                              |              |            |             |
| Closed  | 49           |            |             |
| License Suspension                              | 1            |            |             |
| Other   |              |            |             |
| Total   |              | <u>50</u>  |             |
| Complaint Cases Closed YTD                      |              |            | 237         |
| Average Amount Of Time (Open To Close)          |              |            | 158 Days    |
| Disciplinary Action Totals:                     |              |            |             |
| Civil Penalties Assessed                        |              | \$ 110,250 |             |
| Continuing Education Hours Assessed             |              | 24         |             |
| CPA Audits Assessed                             |              | 1          |             |
| Trust Account Reexaminations Assessed           |              | -          |             |
| Probations Assessed                             |              | 5          |             |
| Suspensions Assessed                            |              | 1          |             |
| Revocations/Voluntary Surrenders                |              | 1          |             |
| Cease and Desist Injunction                     |              | 3          |             |
| License Denial                                  |              | 1          |             |
| Statement of Charges Filed (Outstanding)        |              | 1          |             |

## **REAL ESTATE EDUCATION REPORT:**

| REAL COLATE EDUCATION REPORTS      |                     |
|------------------------------------|---------------------|
|                                    | Year To Date Totals |
| Course Approvals (New/Renewed)     | 530                 |
| Provider Approvals (New/Renewed)   | 17                  |
| Instructor Approvals (New/Renewed) | 90                  |
| Pre/Post Course Approvals          | 18                  |
| Examination Authorization          | <b>1</b> 9          |
|                                    |                     |

## **IREC APPLICATIONS PROCESSED (2021):**



864: 17% **Record Count** 

## Type

- General Request for Background Check Packet

  □ General Request for License Verification (License History)

  □ RE Background Packet Request

  □ RE Commission Change Status to Active

  □ RE Commission Change Status to Inactive

  □ RE Commission Status to Inactive

  □ RE Commission Status to Inactive

- RE Commission Transfer
- RE Commission Authorized Course Application
- **■** Other