Iowa Real Estate Commission 200 East Grand, Suite 350 Des Moines, IA 50309 MINUTES June 3 2021 9:00 a.m.

The meeting was conducted via Zoom because of the public health recommendations to minimize public gatherings. Public access to this meeting was made available through Zoom.

Commissioners present for all or part of the meeting

Dennis Stolk, Chair Jan DeMott
Jim Clingman, Vice-Chair Helen Kimes
Wendy Carminhato Dakotah Reed

Staff present for all or part of the meeting

Jeff Evans, Executive Officer

John Lundquist, Assistant Attorney General

Renee Paulsen, PLB Investigator

Ashley Thompson, Background Manager

MaryClaire Hipp, PLB Temp Employee

Jill Simbro, Education Director

Members of Public in attendance for all or part of the open session of the meeting

Amanda Nagle, Iowa Association of Realtors

Arthur Cox, UNI Director of Real Estate Education

Kristen Brend, Iowa Association of Realtors

Call to Order

Stolk called the meeting to order at 9:01 a.m.

Quorum was established. Introductions were made.

Motion by Clingman to approve the agenda.

Seconded by Kimes.

Vote: Aye: All Nay: None Abstaining: None

Motion passed unanimously.

Approval of Minutes

Motion by Kimes to approve the May 6, 2021 IREC Meeting open and closed session minutes and to authorize Executive Officer Evans to sign the minutes on behalf of the Commission.

Seconded by DeMott.

Vote: Aye: All Nay: None Abstaining: None

Motion passed unanimously.

Commissioner Reports

Stolk asked Commissioners how the markets are in their areas. All of the Commissioners agree that the current market is very competitive and recognize the impact and potential confusion this has on buyers.

Staff Reports

Lundquist nothing to report. He will be absent during today's meeting beginning at 10:00 a.m. for a few minutes.

SchraderBachar reviewed the return to work plan with Commissioners. SchraderBachar reports renewal season is currently underway for multiple boards within PLB; consequently, staff is busier than normal. SchraderBachar confirmed that she contacted the Governor's Office regarding the open board and commission seats within PLB. The Governor's Office confirmed that they aware of the open seat for a public member and are currently working on filling that seat. PLB staff will return to 100% in person in the office beginning July 6th, 2021. In-person board and commission meetings and out-of-state travel were allowed beginning June 1st. SchraderBachar invites members to return to in-person board and commission meetings beginning in September and that the Zoom platform will still be made available for both members and the public.

Evans asked Commissioners to sign and return their per diems. Due to some hearings that require scheduling, Evans informed Commissioners it may be a busy Fall. Evans announced Paulsen gained a Certified Real Estate Investigator Designation: CREI through ARELLO. Evans congratulated Paulsen and complimented her for her organization and for taking initiative to gain that certification.

ARELLO

Motion by DeMott for the Commission to approve sending Evans, Lundquist, Commissioner Clingman, and Commissioner Stolk to the 2021 ARELLO Annual Conference.

Seconded by Reed.

Vote: Aye: Carminhato, DeMott, Kimes, Reed Nay: None Abstaining: Stolk, Clingman

Motion passed.

Motion by Kimes for the Commission to approve sending Goddard and Paulsen to the 2021 Investigator Workshop.

Seconded by Clingman.

Vote: Aye: All Nay: None Abstaining: None

Motion passed unanimously.

<u>Accommodations for National Criminal History Check, Renewals, and Continuing Education Due to COVID-19</u>

Evans shared with the Commission the draft document and updated revisions in response to the Governor's extension of the Emergency Proclamation, through June 26, 2021. The May 27, 2021 Proclamation of Disaster Emergency is silent on the background check suspension/relief; as a result, all applicants for an initial real estate broker or salesperson license shall be subject to a national criminal history check through the federal bureau of investigation. Approximately 50-60 licensees that were granted suspension of the required background check now have 30 days to return their fingerprint card and waiver forms.

Motion by Kimes to approve the updated "Frequently Asked Questions about IREC licensing during the COVID-19 Pandemic and Emergency Proclamations in Iowa" document for distribution.

Seconded by Reed.

Vote: Aye: All Nay: None Abstaining: None

Motion passed unanimously.

Public Comment

Nagle reports the IAR Summer meetings will be held June 16-18 in Cedar Falls. Nagle reports there has been a large flux of ethics complaints this year that may be due to the market or the new IAR Statewide Professional Standards Program.

Closed Session

Motion by Reed to go into closed session pursuant to Iowa Code §§ 21.5(1)(a) & (d) & (f), 272C.15(5) and 543B.15(9) to review pending licensee discipline cases and investigations, including any cases ready for final resolution through closure or consent order.

Seconded by Kimes.

Roll Call: Carminhato, aye; Clingman, aye; DeMott, aye;; Kimes, aye; Reed, aye; and Stolk, aye. Motion passed unanimously.

The Commission entered into closed session at 9:26 a.m. and arose from there at 11:26 a.m.

Open Session

Motion by DeMott to return to open session.

Seconded by Reed.

Vote: Aye: None Abstaining: None Nay:

Motion passed unanimously.

Motion by Clingman to accept the signed settlements and/or consent agreements for the cases discussed in closed session and to authorize Evans (Executive Officer) to sign the accepted, signed Settlement Agreements/Consent Agreements for the following cases: 19-085, 19-239, 20-028, 20-164, and 20-171 as discussed in closed session.

Seconded by Reed.

Vote: Aye: Abstaining: None Αll Nay: None

Motion passed unanimously.

Motion by Kimes to find probable cause and to authorize Evans (Executive Officer) to sign the accepted, signed Settlement Agreement for the following cases: 20-325, 21-052, 21-063, 21-066, 21-088, 21-098, 21-101, 21-111, 21-121, and 21-129 as discussed in closed session.

Seconded by Clingman.

Vote: Aye: Αll Nay: None Abstaining: None

Motion passed unanimously.

Motion by Kimes to grant licensure for IREC Case No. 21-131.

Seconded by Reed.

Vote: Aye: None Abstaining: None Αll Nay:

Motion passed unanimously.

Motion by Kimes to enter into a Consent Agreement with the Applicant, with Executive Officer Evans signing on behalf of the Commission and then grant licensure when all other licensing requirements have been met for Case No. 21-125 as discussed in closed session.

Seconded by Reed.

Vote: Aye: Carminhato, DeMott, Kimes, Reed, Stolk Nay: Clingman Abstaining: None

Motion passed.

Motion by Clingman to find probable cause for the following cases: 20-258, 20-328, 21-093, 21-114, 21-122, and 21-139 as discussed in closed session.

Seconded by DeMott.

Vote: Aye:

All

Nay: None Abstaining:

None

Motion passed unanimously.

Motion by Clingman to close the following cases: 21-030, 21-037, 21-047, 21-048, 21-049, 21-067, 21-070, 21-071, 21-076, and 21-115 as discussed in closed session.

Seconded by Carminhato.

Vote: Aye:

None Nay:

Abstaining:

None

Motion passed unanimously.

Αll

Motion by Clingman to close IREC Case No. 20-248 as discussed in closed session.

Seconded by Carminhato.

Vote: Aye: Carminhato, Clingman, DeMott, Kimes, Stolk

Nay: None

Abstaining: Reed

Motion passed.

Motion by Clingman to close IREC Case No. 21-027 as discussed in closed session.

Seconded by Carminhato.

Vote: Aye: Carminhato, Clingman, Reed, Stolk

Nay: None

Abstaining: Kimes, DeMott

Motion passed.

Discussion was held re: IREC Case No. 21-061 and the allegations of the unlicensed practice of real estate. No action taken as this complaint file will be tabled to a future meeting.

Future Meetings

Investigation Committee Meetings

Regularly Scheduled Meetings

Wednesday, August 11

Wednesday, September 1

Wednesday, November 3

Wednesday, December 1

Thursday, August 12

Thursday, September 2

Thursday, November 4

Thursday, December 2

Meeting Adjourned

With all agenda items covered, the meeting adjourned at 11:41 a.m.

These minutes accurately reflect the minutes approved by the Commission at the meeting on:

Iowa Real Estate Commission Staff Report – As of 06/01/21 June 3, 2021 IREC Meeting

l.	ICE	NS	ING	TO	TA	LS:

	<u>Salespersons</u>	<u>Brokers</u>	TOTA	L IND. LICEN	ISES	<u>Firms</u>
Active	7,312	2,937				
Inactive	1,304	308				
Suspended	13	17				
TOTAL	8,629	3,262		11	,891	1,152
EXAMINATIONS ADM	MINISTERED BY PSI:					
	<u>2021</u>	<u>2020</u>	<u> 2019</u>	<u>2018</u>	<u>2017</u>	<u>2016</u>
Broker	170	294	309	296	296	298
Salesperson	1,221	2,885	2,463	2,040	2,091	1,796

BROKERS & SALESPERSONS PROCESSED APPLICATIONS:

	Year To Date
2012	625
2013	835
2014	845
2015	972
2016	1,031
2017	978
2018	1,035
2019	1,057
2020	1,119
2021	645

·	<u>Salespersons</u>	<u>Brokers</u>	TOTAL SALESPERSON & BROKER LICENSES ISSUED (YTD 2021)
Exam	519	47	
Rule 5.3	58	14	
Reciprocity	4	3	
TOTAL	581	64	645

TOTAL FINGERPRINTS SUBMITTED TO FBI & DCI

Turnaround Time (Days)			<u>2021</u>
Minimum	3	Total Processed	740
Maximum	56		
Average (YTD 2021)	12		

AUDITS:

	Year To Date Totals
Continuing Education	128
E & O	203
Trust Account	130

PERCENTAGE OF NONCOMPLIAN	E FOR	: E&O	AND	CE AUDITS:
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<u>Year</u>	<u>E&O</u>	Continuing Education
2016	23.44%	4.7%
2017	17.87%	2.9%
2018	4.16%	0.59%
2019	1.22%	3.37%
2020	20.13%	1.87%
2021	25.62%	1.56%

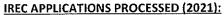
INVESTIGATIONS/CONTESTED CASE HEARINGS/DISCIPLINARY ACTION:

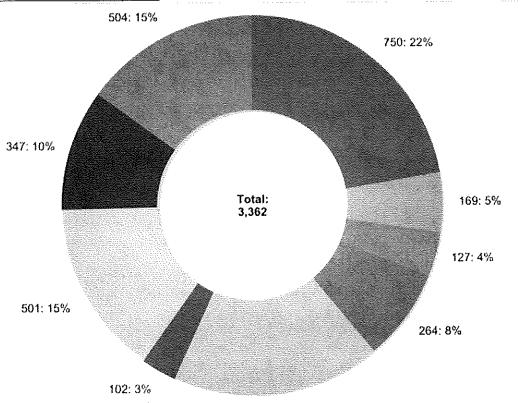
<u>INVESTIGATIONS/CONTESTED CASE HEARINGS/DISCI</u>	PLINARY ACTION:		
		Year To	Date Totals
Complaint Cases Opened YTD			154
Commission Action:			
Closed	30		
Closed with Informal Cautionary Letter	12		
Closed and Granted License	6		
Signed Informal Settlement Agreements	53		
Signed Applicant Consent Agreements	14		
Signed Cease and Desist by Consent Agreement	-		
Statement of Charges Filed	-		
License Denials	-		
Formal Hearings	-		
Total		115	
IREC Staff Action:			
Closed	30		
License Suspension	-		
Other	1		
Total		<u>31</u>	
Complaint Cases Closed YTD			146
Average Amount Of Time (Open To Close)			157 Days
Disciplinary Action Totals:			
Civil Penalties Assessed		\$ 65,750	

Chill Develope Assessed	Ć CE 750
Civil Penalties Assessed	\$ 65,750
Continuing Education Hours Assessed	24
CPA Audits Assessed	1
Trust Account Reexaminations Assessed	-
Probations Assessed	3
Suspensions Assessed	1
Revocations/Voluntary Surrenders	1
Cease and Desist Injunction	-
License Denial	-
Statement of Charges Filed (Outstanding)	-

REAL ESTATE EDUCATION REPORT:

	Year To Date Totals
Course Approvals (New/Renewed)	343
Provider Approvals (New/Renewed)	10
Instructor Approvals (New/Renewed)	63
Pre/Post Course Approvals	10
Examination Authorization	10





598: 18% **Record Count**

Type

- General Request for Background Check Packet
- General Request for License Verification (License History)
- RE Commission Change Status to Active
 RE Commission Change Status to Inactive
 RE Commission Salesperson/Broker
 RE Commission Tradename

- RE Commission Transfer
- RE Commission Authorized Course Application
- Other