Department of Commerce Professional Licensing Bureau

BEFORE THE IOWA REAL ESTATE COMMISSION 200 EAST GRAND, SUITE 350 DES MOINES, IOWA 50309



IN RE:)		
)	CASE NUMBER: 20-046	
Nora Crosthwaite)		
Salesperson (S64124000))	COMBINED STATEMENT OF	
)	CHARGES, INFORMAL	
TRZ, LLC)	SETTLEMENT AGREEMENT,	
2202 Woodland Pkwy)	AND CONSENT ORDER IN A	
Clive, IA 50325)	DISCIPLINARY CASE	
)		
RESPONDENT)		
	-		

The Iowa Real Estate Commission (Commission) and Nora Crosthwaite (Respondent) enter into this Combined Statement of Charges, Informal Settlement Agreement, and Consent Order in a Disciplinary Case (Order) pursuant to Iowa Code Sections 17A.10(1) and 272C.3(4) (2021).

- 1. The Commission issued the Respondent real estate salesperson license number S64124000 on November 3, 2015. Respondent's license is current and in full force and effect through December 31, 2023. At all times relevant to this matter, the Respondent was a licensed real estate salesperson assigned to Real Estate Concepts, LC, a licensed real estate firm, license number F04363000, located in Des Moines, lowa.
- 2. The Commission has jurisdiction of this disciplinary matter pursuant to Iowa Code chapters 17A, 272C, and 543B (2020). Licenses issued by the Commission are subject to the laws of the State of Iowa and to the administrative rules of the Commission.

STATEMENT OF CHARGES

COUNTI

3. Respondent is charged with failing to keep her employing broker fully informed of all activities being conducted on behalf of the broker and any other activities that might have an impact on the broker's responsibilities in violation of Iowa Code Iowa Code §§ 543B.34(1), 543B.62(3)(b) (2020). See 193E Iowa Administrative Code §§ 7.11(1), 18.2(2), 18.14(5)(n).

CIRCUMSTANCES

- 4. From November 27, 2017 through March 23, 2021, the Respondent was a licensed real estate salesperson assigned to Real Estate Concepts, LC, a licensed real estate firm, license number F04363000, located in Des Moines, lowa.
- 5. On February 19, 2020, it was discovered that the Respondent was engaged in Internet advertising and holding herself as being engaged in the business of practicing real estate, using the unlicensed trade name "Home Sweet Des Moines" without the brokerage's knowledge or consent.
- 6. As a real estate salesperson, the Respondent has an ongoing obligation to keep her employing broker apprised of all activities she conducts on behalf of or in the name of her affiliated real estate brokerage, including the advertising and holding oneself as being engaged in the business of practicing real estate.

SETTLEMENT AGREEMENT

- 7. Respondent admits each and every allegation in the above-stated Statement of Charges. This case shall constitute one violation for purposes of Iowa Code section 543B.29(4) (2021).
- 8. Respondent acknowledges that she has a right to receive notice of the above-stated charges and to request a hearing before the Commission on the merits of the charges. By freely and voluntarily entering into this Order, the Respondent waives her right to notice and a hearing and all attendant rights, including the right to seek judicial review. This Order constitutes discipline against the Respondent, and is the final agency order in this contested case pursuant to Iowa Code section 17A.10 and 193 Iowa Administrative Code 7.4.
- 9. Respondent agrees that the State's attorney and/or Commission staff may present this Order to the Commission and may have *ex parte* communications with the Commission while presenting it. Respondent waives any right of notice of this meeting or any right that the Respondent might have to participate in the discussion of this Order among the Commission, the Commission staff and the State's attorney.
- 10. This Order shall be part of the permanent record of Respondent and shall be considered by the Commission in determining the nature and severity of any future disciplinary action to be imposed in the event of any future violations of the laws and rules governing the practice of real estate by the Respondent.
- 11. Failure to comply with the terms of this Order shall be prima facie evidence of a violation of Iowa Code sections 543B.29(1)(d), 543B.34(1) and 272C.3(2)(a) (2021) and shall be grounds for further disciplinary action. However, no action may be taken against the Respondent for violations of this Order without a hearing, or waiver of hearing.

- 12. This Order is not binding on the Iowa Real Estate Commission until it has been formally approved by a majority of the Commission members.
 - (a) In the event that this Order is rejected by the Commission it shall be of no force or effect to either party and it shall not be admissible for any purpose in further proceedings in this matter.
 - (b) If the Commission approves this Order, it shall fully dispose of all issues in this case.
- 13. Upon acceptance by both the Commission and Respondent, this Combined Statement of Charges, Informal Settlement Agreement and Consent Order shall be a public record available for inspection and copying in its entirety in accordance with the requirements of lowa Code chapter 22 (2021).

CONSENT ORDER

IT IS THEREFORE ORDERED:

- 14. <u>REPRIMAND</u>. Pursuant to 193E Iowa Administrative Code section 18.14(1)(j), the Respondent is reprimanded.
- 15. <u>CIVIL PENALTY</u>. The Respondent shall pay a civil penalty to the Commission in the amount of five hundred dollars (\$500.00) no later than six (6) months after acceptance of this Order by the Commission. The civil penalty must come under a cover letter addressed to the Commission's Executive Officer, referencing Case Number 20-046.
- 16. <u>FUTURE COMPLIANCE</u>. The Respondent shall at all future times fully and promptly comply with all pertinent Orders of the Commission and the statutes and Commission rules regulating the practice of real estate.

WHEREFORE, the terms of this Combined Statement of Charges, Informal Settlement Agreement and Consent Order are agreed to and accepted by the Iowa Real Estate Commission and the Respondent.

FOR THE RESPONDENT:	9th NC
Voluntarily agreed to and accep	oted by Nora Crosthwaite on this day of
	By: NORA CROSTHWAITE, Respondent

Nora Crosthwaite
State of Tava
County of Poly)
Signed and sworn to before me on this day of, 2021, by
TAYLOR KNIGHT Commission Number 813773 My Commission Expires November 14, 2021 My Commission Expires November 14, 2021 My Commission Expires: / 14/2
FOR THE COMMISSION:
Voluntarily agreed to and accepted by the IOWA REAL ESTATE COMMISSION on this day of, 2021.
DEWNIS L. STOLK, Chair

Iowa Real Estate Commission