# **Iowa Real Estate Commission** 200 East Grand, Suite 350 Des Moines, IA 50309 **MINUTES** November 7, 2019

### Commissioners present for all or part of the meeting

Terry Duggan, Chair

Dennis Stolk, Vice Chair

Jim Clingman

Twee Duong Jan DeMott

Michael Telford

#### Commissioners not present for the meeting

Helen Kimes

#### Staff present for all or part of the meeting

Jeff Evans, Executive Officer Renee Paulson, PLB Investigator Lori SchraderBachar, PLB Site Manager

Danielle Bartkiw, Licensing Specialist

John Lundquist, Assistant Attorney General Ashley Thompson, Background Manager

Jill Simbro, Education Director

# Members of Public in attendance for all or part of the open session of the meeting

None

#### Call to Order

Duggan called the meeting to order at 9:04 a.m.

Quorum was established.

Introductions were made.

#### Motion by Telford to approve the agenda.

Seconded by Stolk.

Vote: Aye:

Nay:

None

Abstaining:

None

Motion passed.

#### **Approval of Minutes**

Motion by Clingman to approve the open and closed sessions of the October 3, 2019 IREC meeting minutes.

Seconded by DeMott.

Vote: Aye:

Αll

Nay: None Abstaining:

None

Motion passed.

#### **Commissioner Reports**

None.

#### **Staff Reports**

Lundquist had nothing to report.

SchraderBachar reported renewals begin November 16, 2019 and that Commission staff updated information on the PLB website to assist with renewals. She also asked the Commission to meet between November 13th and November 21st to adopt the changes made to 193 lowa Administrative Code Chapters 4, 8, and 14.

Evans reported on preparations have been made to assist with renewals beginning Nov 16, 2019. Roughly 1,000 licensees will need to create PLB accounts and that 4,554 licenses have expiration dates of December 31, 2019. Evans has been in communications with some of the larger brokerages to assist them in preparing for their licensees to renew and that staff has updated the 2019 Renewal Tips and the frequently asked questions on the PLB website.

#### Iowa Code 17A.7(2) - Five-year Comprehensive Review of Administrative Rules

Evans informed the Commission that it was time to establish a Rules Committee for the future and asked for volunteers. Evans explained the goal of the committee would be to identify and eliminate all rules in 193E that are outdated, redundant, or inconsistent or incompatible with statute or administrative code. This subcommittee in intended to meet periodically and work on various chapters, beginning spring 2020. DeMott, Stolk, and Clingman all volunteered for their committee as their schedules allow.

#### **Public Comment**

None.

#### Closed Session

Motion by Telford to enter into closed session pursuant to Iowa Code §§ 21.5(1)(a), 21.5(1)(d), 21.5(1)(f) and 543B.15(9) to review pending licensee discipline cases and investigations, including any cases ready for final resolution through closure or consent order.

Seconded by Duong.

Roll Call: Clingman, aye; DeMott aye; Duggan, aye; Duong, aye; Stolk, aye; and Telford, aye. Motion passed.

The Commission entered into closed session at 9:17 a.m. and arose at 10:13 a.m.

Duggan recused at 9:17 a.m. and returned at 9:19 a.m.

#### **Open Session**

Motion by DeMott to return to open session.

Seconded by Clingman.

Vote: Aye:

Αll

Nay: None Abstaining:

None

Motion passed.

Motion by Telford to accept the signed settlement agreements for the cases discussed in closed session and to authorize Duggan (Chair), Stolk (Vice Chair), or Evans (Executive Officer) to sign the accepted, signed Settlement Agreements/Consent Agreements for IREC Case No. 19-147 and IREC Case No. 19-154.

Seconded by Stolk.

Vote: Aye:

Nay: None Abstaining:

None

Motion passed.

Αll

Motion by Stolk to grant licensure for IREC Case No. 19-219.

Seconded by Duong.

Vote: Ave:

Nay:

None

Abstaining:

None

Motion passed.

Motion by Telford to enter into a Consent Agreement with the Applicant, with Executive Officer Evans signing on behalf of the Commission and then grant licensure when all other licensing requirements have been met for as discussed in closed session for the following cases: 19-205, 19-207, and 19-215.

Seconded by Duong.

Vote: Aye:

ΑII

Nay: None Abstaining:

None

Motion passed.

Motion by Clingman to find probable cause for IREC Case No. 19-203.

Seconded by Stolk.

Vote: Aye: Clingman, DeMott, Duong, Stolk, Telford

Nav:

None

Abstaining:

Duggan

Motion passed.

Motion by Clingman to find probable cause the following cases: 19-187, 19-201, 19-204, 19-209, and 19-210.

Seconded by Stolk.

Vote: Aye:

Nay:

None

Abstaining:

None

Motion passed.

Motion by Clingman to close the following cases: 18-203, 18-208, 18-220, 18-221, 18-242, 19-026, 19-039, 19-188, 19-189, and 19-190.

Seconded by Duong.

Vote: Aye:

Αll

Nay: None Abstaining:

None

Motion passed.

Discussion was held re: IREC Case No. 19-182 and the allegations of the unlicensed practice of real

Motion by Telford to close the file.

Seconded by Duong.

Vote: Aye:

Αll

Nay: None Abstaining:

None

Motion passed unanimously.

Discussion was held re: IREC Case No. 19-218 and the request for an individual seeking a prelicense determination.

Motion by Telford for staff to draft a letter for the individual seeking a prelicense determination, informing the individual that based solely upon the information that was provided in the request, the Commission determined that a weighting of the factors listed in Iowa Code § 543B.15(6) balanced in favor of granting a license and it is likely that the individual would be issued an lowa real estate salesperson license if an application was submitted.

Seconded by Clingman.

Vote: Aye:

ΑII

Nay: None Abstaining:

None

Motion passed.

#### **Future Meetings**

A teleconference was scheduled for Wednesday, November 20<sup>th</sup> at 1:00 p.m. to adopt the changes made to 193 lowa Administrative Code Chapters 4, 8, and 14.

#### **Investigation Committee**

Wednesday, December 4
No January Meeting
Wednesday, February 12
Wednesday, March 4
Wednesday, April 1
Wednesday, May 6
Wednesday, June 3
No July Meeting

#### **Commission Meetings**

Thursday, December 5 No January Meeting Thursday, February 13 Thursday, March 5 Thursday, April 2 Thursday, May 7 Thursday, June 4 No July Meeting

### **Meeting Adjourned**

With all agenda items covered, the meeting adjourned at 10:32 a.m.

These minutes accurately reflect the minutes approved by the Commission at the meeting on:

Date

By: TERRANCE M. DUGGAN, Chair

# Iowa Real Estate Commission Staff Report – As of 11/01/19 November 7, 2019 IREC Meeting

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	Salespersons	Broker	<u>'s TO'</u>	TAL IND. LICI	<u>ENSES</u>	<u>Firms</u>
Active	6,942	3,06	5			
Inactive	1,400	37	3			
Suspended	14	1	9			
TOTAL	8,356	3,45	7	1	.1,813	1,117
EXAMINATIONS ADMINISTERED BY PSI:						
	<u>2019</u>	<u>2018</u>	<u> 2017</u>	<u>2016</u>	<u>2015</u>	<u>2014</u>
Broker	190	296	296	298	324	315
Salesperson	1,888	2,040	2,091	1,796	1,638	1,501

# BROKERS & SALESPERSONS PROCESSED APPLICATIONS:

	Year To Date
2011	562
2012	625
2013	835
2014	845
2015	972
2016	1,031
2017	978
2018	1,035
2019	958

	Salespersons	<u>Brokers</u>	TOTAL SALESPERSON & BROKER LICENSES ISSUED (YTD 2019)
Exam	791	73	
Rule 5.3	67	11	
Reciprocity	12	4	
TOTAL	870	. 88	958

## **TOTAL FINGERPRINTS SUBMITTED TO FBI & DCI**

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Turnaround Time (Days)			<u>2019</u>
Minimum	7	Total Processed	1,024
Maximum	94		
Average	15		

#### **AUDITS:**

	Year To Date Totals
Continuing Education	262
E&O	82

Trust Account

295

PERCENTAGE OF NONCOMPLIANCE FOR E&O AND CE AUDITS:	PERCENTAGE OF NONCOMPL	JANCE FOR E&O	AND CE AUDITS:
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<u>Year</u>	<u>E&amp;O</u>	<b>Continuing Education</b>
2013	11%	3%
2014	4.8%	1.8%
2015	15.9%	3.2%
2016	23.44%	4.7%
2017	17.87%	2.9%
2018	4.16%	0.59%
2019	1.22%	3.05%

# INVESTIGATIONS/CONTESTED CASE HEARINGS/DISCIPLINARY ACTION:

	Year To Date Totals
Complaint Cases Opened YTD	221

95

Com	miss	ion	Acti	on:

Closed	16
Closed with Informal Cautionary Letter	6
Closed and Granted License	10
Signed Informal Settlement Agreements	37
Signed Applicant Consent Agreements	23
Signed Cease and Desist by Consent Agreement	3
Statement of Charges Filed	
License Denials	
Formal Hearings	
Total	
RFC Staff Action:	

# IREC Staff Action:

Closed	45	
License Suspension	2	
Total		<u>47</u>
Complaint Cases Closed YTD		142
Average Amount Of Time (Open To Close)		168 Days

## **Disciplinary Action Totals:**

Civil Penalties Assessed	\$ 45,750
Continuing Education Hours Assessed	84
CPA Audits Assessed	-
Trust Account Reexaminations Assessed	3
Probations Assessed	4
Suspensions Assessed	-
Revocations/Voluntary Surrenders	-
Statement of Charges Filed (Outstanding)	-

## **REAL ESTATE EDUCATION REPORT:**

	Year To Date Totals
Course Approvals (New/Renewed)	678
Instructor Approvals (New/Renewed)	116
Provider Approvals (New/Renewed)	27
Pre/Post Course Approvals	49
Denied Courses	· -



