Department of Commerce Professional Licensing Bureau

# BEFORE THE IOWA REAL ESTATE COMMISSION 200 EAST GRAND, SUITE 350 DES MOINES, IOWA 50309



IN RE:	) ) CASE NUMBER: 17-008	
Theresa Engelke	)	
Broker (B45123000)	) COMBINED STATEMENT OF	
	) CHARGES, INFORMAL	
First Choice Realty, LLC	) SETTLEMENT AGREEMENT,	
17619 Alan Jackson Drive	) AND CONSENT ORDER IN A	
Dubuque, IA 52002	) DISCIPLINARY CASE	
	) .	
RESPONDENT	ì	

The Iowa Real Estate Commission (Commission) and **Theresa Engelke** (Respondent) enter into this Combined Statement of Charges, Informal Settlement Agreement, and Consent Order in a Disciplinary Case (Order) pursuant to Iowa Code Sections 17A.10(1) and 272C.3(4) (2017).

- 1. The Commission issued the Respondent real estate broker license number B45123000 on August 10, 2006. Respondent's license is in full force and effect until December 31, 2017. At all times relevant to this matter, the Respondent was a licensed real estate broker officer, assigned to First Choice Realty, LLC, license number F05123000, located in Dubuque, lowa. Respondent was assigned as the designated broker of the real estate brokerage firm at all times relevant to this matter.
- 2. The Commission has jurisdiction of this disciplinary matter pursuant to Iowa Code chapters 17A, 272C, and 543B (2016). Licenses issued by the Commission are subject to the laws of the State of Iowa and to the administrative rules of the Commission.

# STATEMENT OF CHARGES

### **COUNT I**

3. Respondent is charged with engaging in a practice harmful or detrimental to the public and/or failing to diligently exercise reasonable skill and care in providing brokerage services to all parties to a transaction by failing to properly effectuate the terms of an executed purchase agreement in violation of Iowa Code sections 543B.29(1)(d), 543B.34(1), 543B.56(1)(b) (2016). See 193E Iowa Administrative Code sections 12.3(1)(a), 12.3(1)(b), 18.14(5)(s).

#### CIRCUMSTANCES

- 4. Respondent was assigned as the designated broker of the real estate brokerage firm at all times relevant to this matter. As a broker officer of the real estate brokerage firm and designated broker, the Respondent is responsible for ensuring compliance with all applicable rules and regulations governing its operations in the state of lowa.
- 5. On or about January 12, 2017, an onsite examination of the Respondent's lowa real trust account and transaction records was conducted by the Commission auditor (auditor).
- 6. In a random sampling of transaction files, the auditor discovered one (1) real estate transaction for a property located in Dubuque, Iowa, in which the earnest money deposit was deposited into an attorney's client trust account (attorney account). The auditor also discovered one (1) real estate transaction for a property located in Dubuque, Iowa, in which the earnest money deposit was deposited into the trust account of the buyer's real estate brokerage firm. At the time, the Respondent did not maintain an Iowa real estate trust account in a bank, savings association or credit union for the deposit of earnest money.
- 7. In reviewing the aforementioned real estate transaction files for the subject properties, the auditor discovered that the respective executed purchase agreements nonetheless provided that the earnest money was to be held in trust by the listing broker, First Choice Realty, LLC, not in an another trust account. By depositing the earnest money deposit funds in the attorney account and another real estate brokerage firm's trust account, the Respondent failed to properly effectuate the terms of the executed purchase agreements.

# **SETTLEMENT AGREEMENT**

- 8. Respondent admits each and every allegation in the above-stated Statement of Charges. This case shall constitute one violation for purposes of Iowa Code section 543B.29(4) (2016).
- 9. Respondent acknowledges that she has a right to receive notice of the above-stated charges and to request a hearing before the Commission on the merits of the charges. By freely and voluntarily entering into this Order, the Respondent waives her right to notice and a hearing and all attendant rights, including the right to seek judicial review. This Order constitutes discipline against the Respondent, and is the final agency order in this contested case pursuant to lowa Code section 17A.10 and 193 lowa Administrative Code 7.4.
- 10. Respondent agrees that the State's attorney and/or Commission staff may present this Order to the Commission and may have *ex parte* communications with the Commission while presenting it. Respondent waives any right of notice of this meeting or any right that the Respondent might have to participate in the discussion of this Order among the Commission, the Commission staff and the State's attorney.

- 11. This Order shall be part of the permanent record of Respondent and shall be considered by the Commission in determining the nature and severity of any future disciplinary action to be imposed in the event of any future violations of the laws and rules governing the practice of real estate by the Respondent.
- 12. Failure to comply with the terms of this Order shall be prima facie evidence of a violation of Iowa Code sections 543B.29(1)(d), 543B.34(1) and 272C.3(2)(a) (2016) and shall be grounds for further disciplinary action. However, no action may be taken against the Respondent for violations of this Order without a hearing, or waiver of hearing.
- 13. This Order is not binding on the Iowa Real Estate Commission until it has been formally approved by a majority of the Commission members.
  - (a) In the event that this Order is rejected by the Commission it shall be of no force or effect to either party, and it shall not be admissible for any purpose in further proceedings in this matter.
  - (b) If the Commission approves this Order, it shall fully dispose of all issues in this case.
- 14. Upon acceptance by both the Commission and Respondent, this Combined Statement of Charges, Informal Settlement and Consent Order shall be a public record available for inspection and copying in its entirety in accordance with the requirements of Iowa Code chapter 22 (2016).

### **CONSENT ORDER**

# IT IS THEREFORE ORDERED:

- 15. <u>REPRIMAND</u>. Pursuant to 193E lowa Administrative Code section 18.14(1)(j), the Respondent is reprimanded.
- 16. <u>CIVIL PENALTY</u>. Respondent shall pay a civil penalty to the Commission in the amount of five hundred dollars (\$500.00) no later than thirty (30) days after acceptance of this Order by the Commission. The civil penalty must come under a cover letter addressed to the Commission's Executive Officer, referencing Case Number 17-008.
- 17. <u>FUTURE COMPLIANCE</u>. The Respondent also shall at all future times fully and promptly comply with all pertinent Orders of the Commission and the statutes and Commission rules regulating the practice of real estate.

IREC Case No. 17-008 Theresa Engelke

**WHEREFORE**, the terms of this Combined Statement of Charges, Informal Settlement Agreement and Consent Order are agreed to and accepted by the Iowa Real Estate Commission and the Respondent.

## FOR THE RESPONDENT:

Voluntarily agreed to and accept February , 2017.	By: THERESA ENGELKE, Respondent	
State of <u>Towa</u>		
County of Dubrque)		
Signed and sworn to before me on this 14th day of February, 2017, by:		
AUDREY McDERMOTT Commission Number 769712 My Commission Expires	Notary Public, State of Lowa  Printed Name: Audrey McDermott  My Commission Expires: 9-16-2017	

### FOR THE COMMISSION:

Voluntarily agreed to and accepted by the IOWA REAL ESTATE COMMISSION on this day of \_\_\_\_\_\_\_, 2017.

TERRANCE M. DUGGAN, Chair lowa Real Estate Commission