# **Iowa Real Estate Commission** 200 East Grand, Suite 350 Des Moines, IA 50309 **MINUTES** October 6, 2016

### Commissioners present for all or part of the meeting

Terry Duggan, Chair

John Goede

Dennis Stolk, Vice Chair

Jan DeMott

Mike Telford

## **Commissioners not present**

Helen Kimes

### Staff present for all or part of the meeting

Jeff Evans, Executive Officer

Lori SchraderBachar, Site Manager

Jill Simbro, Education Director

Sandy Malek, Investigator

Tracy Lindgren, Licensing Specialist

John Lundquist, Assistant Attorney General

Colleen Goddard, Trust Account Auditor

## Members of Public in attendance for all or part of the open session of the meeting

Paul McLaughlin, Iowa Association of Realtors

#### Call to Order

Duggan called the meeting to order at 9:05 a.m. Quorum was established.

Introductions of staff and public were made.

### Motion by Telford to approve the agenda.

Seconded by Goede.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

#### Approval of Minutes

Motion by DeMott to approve the open session and the closed session September 1, 2016 IREC meeting minutes.

Seconded by Stolk.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

### **Commissioner Reports**

None

### **Staff Reports**

Lundquist reported on his attendance of the Association of Real Estate Licensed Law Officials (ARELLO) 2016 Annual Conference with Duggan and Evans in Vancouver, B.C. Lundquist stated that he found the content of the conference very useful, along with his continued networking with colleagues. Lundquist also updated the Commission on the Petition for Judicial Review that was filed on July 8, 2016, seeking

judicial review of a final administrative order issued by the Commission dated June 9, 2016 that revoked Edith L. Hines' broker license. Lundquist filed a Motion to Dismiss on August 18, 2016, as it was his opinion that Hines failed to comply with the service requirement of lowa Code § 17A.19(2). On August 30, 2016, the lowa District Court for Polk County granted the motion to dismiss.

SchraderBachar reported she contacted the Governor's office earlier in the week in regards to the open position on the Commission and that the Commission is in need of a public member with the following demographics; female, democrat or no party affiliation, and does not reside in the following counties: Clay, Dallas, Taylor, Clark, Dubuque or Scott. SchraderBachar also announced the promotion of Tracy Lindgren to the Background Coordinator position and that interviews will be conducted in the middle of October for the vacated licensing specialist position for the Architecture Board, Interior Design Board, Landscape Architecture Board, and Real Estate Commission. SchraderBachar encouraged the Commissioners that if they have any articles or remarks for the upcoming quarterly Professional Licensing Bureau newsletter, to have those submitted to Evans by November 1<sup>st</sup>.

Evans reminded the Commissioners that if they expect to be reimbursed for travel expenses, original and itemized receipts will need to be submitted to staff. Evans provided copies and submitted the IREC Staff report for September 2016 to the Commission. Evans mentioned the PLB Newsletter was distributed in September and wanted to be assured that the non-licensee members of the Commission were receiving the Newsletter. Evans announced that the proposed rule amendments for Chapters 3, 4, 5 were noticed on September 14<sup>th</sup>, with the public hearing that took place on October 4<sup>th</sup>. The public comments received were from IAR, supporting the proposed amendments. The Administrative Rules Review Committee will review the amendments at their statutory meeting on Tuesday, October 11<sup>th</sup>.

### **ARELLO**

In September, Evans, Duggan and Lundquist attended the ARELLO 2016 Annual Conference, which was held in Vancouver, B.C. Canada. Evans presented the Commission with a written report, providing meeting highlights.

#### **Administrative Rules**

Motion by DeMott to Notice proposed amendments to 193E Iowa Administrative Code Chapters 16 and 17.

Seconded by Stolk.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

#### **Public Comment**

McLaughlin reported 640 realtors attended the Iowa Association of REALTORS® (IAR) Convention that took place September 13 – 16, 2016 in Coralville, Iowa. McLaughlin announced that Commissioner DeMott was this year's recipient of the O.G. Powell/Joan Ballantyne Distinguished Service Award. The award was presented at the Iowa Association of REALTORS® Inaugural Gala in Coralville.

#### **Closed Session**

Motion by Telford to enter into closed session pursuant to Iowa Code §§ 21.5(1)(a), 21.5(1)(d), 21.5(1)(f) and 543B.15(9) to review pending licensee discipline cases and investigations, including any cases ready for final resolution through closure or consent order.

Seconded by Goede.

VOTE: Roll call: DeMott, aye; Duggan, aye; Goede, aye; Stolk, aye; Telford, aye. Motion passed unanimously.

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The Commission entered into closed session at 9:26 a.m. and arose from there at 10:05 a.m.

#### Open Session

Motion by Telford to return to open session.

Seconded by Stolk

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

Motion by Goede to accept the signed settlements and/or consent agreements for the cases discussed in closed session and to authorize Duggan (Chair), Stolk (Vice Chair) or Evans (Executive Officer) to sign the accepted, signed Settlement Agreements/Consent Agreements for the following cases: 15-331, 16-099, 16-187, 16-190, 16-196, 16-224 and 16-231.

Seconded by Stolk.

VOTE: Aye: All

Nay:

None

Abstaining: None

Motion passed unanimously.

Motion by Goede to accept the signed settlements and/or consent agreements for the cases discussed in closed session and to authorize Stolk (Vice Chair) or Evans (Executive Officer) to sign the accepted, signed Settlement Agreements/Consent Agreements for IREC Case No. 16-188.

Seconded by Stolk.

VOTE: Aye: All

Nay: None Abstaining:

Dugan

Motion passed.

Motion by Goede to find probable cause and to authorize Duggan (Chair), Stolk (Vice Chair) or Evans (Executive Officer) to sign the accepted signed settlement agreement for the following cases: 16-113 and 16-220

Seconded by Stolk.

VOTE: Aye: All

Nay:

None

Abstaining: None

Motion passed unanimously.

Motion by Stolk to enter into a Consent Agreement with the applicants and to authorize Evans (Executive Officer) to sign on behalf of the Commission and then grant licensure when all other licensing requirements have been met for the following cases: 16-297, 16-301 and 16-302.

Seconded by DeMott.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

Motion by Stolk to grant licensure for IREC Case No. 16-276.

Seconded by Goede.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

Motion by Telford to find probable cause for the following cases: 16-127, 16-210, 16-261, 16-274, 16-279 and 16-294.

Seconded by Goede.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

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Motion by Stolk to close the following cases: 16-101, 16-237, 16-238, 16-266, 16-271 and 16-300.

Seconded by Telford.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

Motion by Stolk to close IREC Case No. 15-107.

Seconded by Telford.

VOTE: Aye: Duggan, Goede, Stolk, Telford

Nay: None Abstaining: DeMott

Motion passed.

Motion by Stolk to grant additional time to pay civil penalty for IREC Case No. 15-158 with a deadline of June 30, 2017.

Seconded by DeMott.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

Motion by DeMott for staff to draft a letter for the individuals seeking a prelicense determination as discussed in closed session for IREC Case No. 16-305 and IREC Case No. 16-310.

Seconded by Telford.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion passed unanimously.

Discussion was held re: IREC Case No. 15-182 and the allegations of the unlicensed practice of real estate.

Motion by Telford to close the file.

Seconded by Stolk.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion carried unanimously.

Discussion was held re: IREC Case No. 16-136 and the allegations of the unlicensed practice of real estate.

Motion by Telford to close the file.

Seconded by Stolk.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion carried unanimously.

Discussion was held re: IREC Case No. 16-221 and the allegations of the unlicensed practice of real estate.

Motion by Telford to close the file.

Seconded by Stolk.

VOTE: Aye: All

Nay: None

Abstaining: None

Motion carried unanimously.

**Future Meeting Dates** 

Future IREC meetings are tentatively scheduled as follows:

**Investigation Committee** 

Commission Meetings

Wednesday, November 2 (Stolk, Kimes)

Thursday, November 3

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Wednesday, November 30 (Duggan, TBD)

Wednesday, February 1

Wednesday, March 1

Wednesday, April 5

Wednesday, May 3

Thursday, December 1

Thursday, February 2

Thursday, March 2

Thursday, April 6

Thursday, May 4

# **Meeting Adjourned**

With all agenda items covered, the meeting adjourned at 10:32 a.m.

These minutes accurately reflect the minutes approved by the Commission at the meeting on:

Date

By: **Terry Du**g

# Iowa Real Estate Commission Staff Report (For September 2016) October 6, 2016 IREC Meeting

### LICENSING TOTALS:

|                                   |             | <u>Brokers</u> |              | <u>Salespeople</u> |             |             |             |               |
|-----------------------------------|-------------|----------------|--------------|--------------------|-------------|-------------|-------------|---------------|
|                                   | Firms       | Active         | Inactive     | Active             | Inac        | tive        | TOTAL LIC   | <u>ENSEES</u> |
| September 2016                    | 1,273       | 3,427          | 426          | 6,100              | 1,          | 294         |             | 11,198        |
| September 2015                    | 1,253       | 3,434          | 452          | 5,817              | 1,:         | 354         |             | 11,247        |
| EXAMINATIONS ADMINISTERED BY PSI: |             |                |              |                    |             |             |             |               |
|                                   | <u>July</u> | <u>:</u>       | <u> 2016</u> | <u>2015</u>        | <u>2014</u> | <u>2013</u> | <u>2012</u> | <u>2011</u>   |
| Broker                            | 14          |                | 177          | 324                | 315         | 281         | 207         | 245           |
| Salesperson                       | 138         | 1              | ,287         | 1,638              | 1,501       | 1,212       | 952         | 781           |

### **BROKERS & SALESPERSONS PROCESSED APPLICATIONS:**

|      | <u>September</u> | Year To Date |
|------|------------------|--------------|
| 2008 |                  | 861          |
| 2009 |                  | 531          |
| 2010 |                  | 604          |
| 2011 |                  | 562          |
| 2012 |                  | 625          |
| 2013 |                  | 835          |
| 2014 |                  | 845          |
| 2015 |                  | 972          |
| 2016 | 46               | 810          |
|      |                  |              |

### **BACKGROUND CHECKS:**

Year to Date average turnaround time is 21 days.

#### **AUDITS:**

|                      | <u>September</u> | Year To Date Totals |
|----------------------|------------------|---------------------|
| Continuing Education | 50               | 393                 |
| E&O                  | -                | 295                 |
| Trust Account        | 32               | 256                 |

### PERCENTAGE OF NONCOMPLIANCE FOR E&O AND CE AUDITS:

| <u>Year</u> | <u>E&amp;O</u> | <b>Continuing Education</b> |
|-------------|----------------|-----------------------------|
| 2008        | 15%            | 4%                          |
| 2009        | 33%            | 6%                          |
| 2010        | 18%            | 5%                          |
| 2011        | 15%            | 5%                          |
| 2012        | 21%            | 5%                          |
| 2013        | 11%            | 3%                          |
| 2014        | 4.8%           | 1.8%                        |
| 2015        | 15.9%          | 3.2%                        |
| 2016        | 26.4%          | 5.3%                        |

# INVESTIGATIONS/CONTESTED CASE HEARINGS/DISCIPLINARY ACTION:

| ·  | <u>September</u> | Year To Date Totals |
|--|------------------|---------------------|
| Complaint Cases Opened                       | 35               | 315                 |
| Final Case Disposition                       | 38               | 279                 |
| Signed Informal Settlement Agreements        | 13               | 120                 |
| Signed Applicant Consent Agreements          | -                | 24                  |
| Signed Cease and Desist by Consent Agreement | 1                | 4                   |
| Formal Hearings                              | -                | 2                   |
| License Denials                              | <del>-</del>     | =                   |
| Civil Penalties Assessed                     | -                | \$137,250           |
| Continuing Education Hours Assessed          | -                | 224                 |
| CPA Audits Assessed                          | -                | 1                   |
| Trust Account Reexaminations Assessed        | -                | 3                   |
| Probations Assessed                          | -                | 1                   |
| Suspensions Assessed                         | -                | -                   |
| Revocations/Voluntary Surrenders             | -                | 2                   |
| Statement of Charges Filed (Outstanding)     | <u>.</u> .       | 9                   |

# **REAL ESTATE EDUCATION REPORT:**

|                        | <u>September</u> | Year To Date Totals |
|------------------------|------------------|---------------------|
| Course Approvals       | 55               | 523                 |
| Instructor Approvals   | 5                | 69                  |
| Provider Approvals     | 2                | 15                  |
| Post Course Approvals  | 10               | 17                  |
| Prior Course Approvals | -                | 30                  |
| Denied Courses         | 3                | 11                  |