BEFORE THE IOWA REAL ESTATE COMMISSION 1920 SE HULSIZER ANKENY, IOWA

IN RE:	CASE NUMBER: A11-016
Rose M. Ambrose	
Broker (B31483)	
)	COMBINED STATEMENT OF
RMA Investments, Inc	CHARGES, INFORMAL
2730 Naples Avenue SW, Ste. 105	SETTLEMENT AGREEMENT,
Iowa City, Iowa 52246	AND CONSENT ORDER IN A
	DISCIPLINARY CASE
Respondent.	

The Iowa Real Estate Commission (Commission) and **Rose M. Ambrose** (Respondent) enter into this Combined Statement of Charges, Informal Settlement Agreement, and Consent Order in a Disciplinary Case (Order) pursuant to Iowa Code Sections 17A.10(1) and 272C.3(4) (2011).

- 1. The Commission issued the Respondent real estate broker license number B31483 on January 18, 1991. Respondent's license is current and in full force and effect through December 31, 2011. At all times relevant to this matter, the Respondent was a licensed broker officer assigned to RMA Investments, Inc, a licensed real estate firm, license number F03945 located in Iowa City, Iowa.
- 2. The Commission has jurisdiction of this disciplinary matter pursuant to Iowa Code chapters 17A, 272C, and 543B (2011). Licenses issued by the Commission are subject to the laws of the State of Iowa and to the administrative rules of the Commission.

STATEMENT OF CHARGES

COUNT I

3. Respondent is charged with engaging in a practice harmful or detrimental to the public by advertising real estate under an unlicensed tradename in violation of Iowa Code chapter 543B.29(1)(c); 543B.34(1)(2011); and 193E Iowa Admin. Code chapter 10.1(543B), 10.1(3) and 18.14(5)(s).

COUNT II

- 4. Respondent is charged with engaging in practices harmful or detrimental to the public in violation of Iowa Code sections 543B.29(1)(c), 543B.29(10), 543B.34, and 543B.46 (2009) by:
 - (a) Failing to conduct and/or document monthly reconciliation on a written worksheet to ensure the agreement of the general ledger balance, reconciled

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- bank balance, and individual ledger totals. See 193E Iowa Admin. Code §§ 13.1(6)(a)(3) and 18.14(5)(e).
- (b) Failing to maintain the general ledger, individual ledgers, and bank reconciliation to reflect accurate current balances. See 193E Iowa Admin. Code §§ 13.1(6), 18.14(5)(e).
- (c) Failing to properly maintain the individual ledger for Interest. See 193E Iowa Admin. Code §§ 13.1(6) and 18.14(5)(e).

CIRCUMSTANCES

- 4. On or about July 27, 2011, an audit of the Respondent's trust account and records was conducted.
- 5. The auditor found that the Respondent was advertising under "ReMax Centre Realtors and ReMax Centre" unlicensed tradenames.
- 6. The auditor found the Respondent was failing to complete the three way tie to ensure agreement of her records.
- 7. The auditor found the Respondent was not accurately tracking interest on the ledger card.

ETTLEMENT AGREEMENT

- 8. Respondent admits each and every allegation in the above-stated Statement of Charges.
- 9. Respondent acknowledges that she has a right to receive notice of the above-stated charges and to request a hearing before the Commission on the merits of the charges. By freely and voluntarily entering into this Order, the Respondent waives her right to notice and a hearing and all attendant rights, including the right to seek judicial review. This Order constitutes discipline against the Respondent, and is the final agency order in this contested case pursuant to Iowa Code section 17A.10 and 193 Iowa Administrative Code 7.4.
- 10. Respondent agrees that the State's attorney and/or Commission staff may present this Order to the Commission and may have *ex parte* communications with the Commission while presenting it. Respondent waives any right of notice of this meeting or any right that the Respondent might have to participate in the discussion of this Order among the Commission, the Commission staff and the State's attorney.
- 11. This Order shall be part of the permanent record of Respondent and shall be considered by the Commission in determining the nature and severity of any future disciplinary action to be imposed in the event of any future violations of the laws and rules governing the practice of real estate by the Respondent.

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- 12. Failure to comply with the terms of this Order shall be prima facie evidence of a violation of Iowa Code sections 543B.29(3), 543B.34(2) and 272C.3(2)(a) (2011) and shall be grounds for further disciplinary action. However, no action may be taken against the Respondent for violations of this Order without a hearing, or waiver of hearing.
- 13. This Order is not binding on the Iowa Real Estate Commission until it has been formally approved by a majority of the Commission members.
 - (a) In the event that this Order is rejected by the Commission it shall be of no force or effect to either party and it shall not be admissible for any purpose in further proceedings in this matter.
 - (b) If the Commission approves this Order, it shall fully dispose of all issues in this case.
- 14. Upon acceptance by both the Commission and Respondent, this Combined Statement of Charges, Informal Settlement and Consent Order shall be a public record available for inspection and copying in its entirety in accordance with the requirements of Iowa Code chapter 22 (2011).

CONSENT ORDER

IT IS THEREFORE ORDERED:

- 15. <u>CIVIL PENALTY</u>. The Respondent shall pay a civil penalty to the Commission in the amount of \$500 no later than **30** calendar days after acceptance of this Order by the Commission. The civil penalty must come under a cover letter addressed to the Commission's Executive Officer and refer to case A11-016.
- 16. <u>FUTURE COMPLIANCE</u>. The Respondent shall at all future times fully and promptly comply with all pertinent Orders of the Commission and the statutes and Commission rules regulating the practice of real estate.

WHEREFORE, the terms of this Combined Statement of Charges, Informal Settlement Agreement, and Consent Order are agreed to and accepted by the Iowa Real Estate Commission and the Respondent.

FOR THE RESPONDENT:

IN RE: Roce M. Ambrose A11-016 Combined Statement of Charges, Informal Settlement, and Consent Order in a Disciplinary Case Page 4 of 4 By: ROSE M. AMBROSE, Broker Officer State of 1000 MARY E. ALLRED Commission Number 707845 Signed and sworn to before me on this _ Notary Public, State of Iowa Printed Name: May E Alled My Commission Expires: 1.19.13 FOR THE COMMISSION: Voluntarily agreed to and accepted by the **IOWA REAL ESTATE COMMISSION** on this 17 day of November , 2011. EAURIE DAWLEY, Chair VICE Chair Iowa Real Estate Commission